DEPARTMENT OF TRANSPORTATION

2017 Transit Report: A Guide to Minnesota's Public Transit Systems

February 2018

*Updated on March 28, 2018

www.mndot.gov/ transit/reports/index

2017 Transit Report: A Guide to Minnesota's Public Transit Systems

February 2018

Prepared by the Minnesota Department of Transportation

with assistance from the Metropolitan Council

in compliance with Minnesota Statutes, Section 174.247

Minnesota Department of Transportation

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LEGISLATIVE REQUEST

This report is issued to comply with Minnesota Statutes, Section 174.24. The cost of preparing this report is $12,000. The following table details where specific items requested in legislation are found in the report.

Legislative specifications	Report section	Page
By February 15 annually, the commissioner shall submit a report to the legislature on transit services outside the metropolitan area. The Metropolitan Council and any public transit system receiving assistance under section 174.24 shall provide assistance in creating the report, as requested by the commissioner. The report must include, at a minimum, the following:		
(1) a descriptive overview of public transit in Minnesota;	State of the Industry	8
(2) a descriptive summary of funding sources and assistance programs;	State of the Industry	9
(3) a summary of each public transit system receiving assistance under section 174.24;	Transit Fact Sheets	25
(4) financial data that identifies for each public transit system and for each transit system classification under section 174.24, subdivision 3b:		
(i) the operating and capital costs;	Financial Statistics	101
(ii) each of the funding sources used to provide financial assistance; and	Financial Statistics	101
(iii) for federal funds, the amount from each specific federal program under which funding is provided;	State of the Industry Financial Statistics	9 101
(5)a summary of the differences in program implementation requirements and aid recipient eligibility between federal aid and state sources of funds;	State of the Industry	9
(6) in each odd-numbered year, an analysis of public transit system needs and operating expenditures on an annual basis, which must include a methodology for identifying monetary needs, and calculations of:		
(i) the total monetary needs for all public transit systems, for the year of the report and the ensuing five years;	State of the Industry	23
(ii) the total expenditures from local sources for each transit system classification;	Financial Statistics	101
(iii) the comprehensive transit assistance percentage for each transit system classification, which equals the expenditures identified under clause (7), item (ii), for a transit system classification, divided by the amounts identified under subitem (A), plus the sum of state sources of funds plus federal funds provided to all transit systems in that classification; and	Financial Statistics	101
(iv) the amount of surplus or insufficient funds available for paying capital and operating costs to fully implement the greater Minnesota transit investment plan under section 174.24, subdivision 1a.	State of the Industry	23

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State of the Industry

ABOUT GREATER MINNESOTA TRANSIT

In 2016, Minnesota had 40 public transit systems who offered scheduled transportation service in 87 counties. Minnesota's public transit systems provide transportation options to driving alone and allow all residents to participate fully in the state's communities and economy.

Minnesota has two statutory goals directly related to transit (Minn. Stat., Sec. 174.01):

- Provide transit services to all counties in the state to meet the needs of transit users
- Promote and increase the use of high-occupancy vehicles and low-emission vehicles

Transit services are funded through a partnership that includes local, state and federal participation. In Minnesota, state and federal funding for public transit is administered by the Metropolitan Council and the Minnesota Department of Transportation. In the seven-county Twin Cities metropolitan area, the Transportation Division of the Metropolitan Council plans, coordinates and administers transit services. MnDOT's Office of Transit administers financial assistance to public transit systems in Greater Minnesota, including all 79 counties outside the metropolitan area.

The Metropolitan Council's statutory transit goals are defined in Minn. Stat., Sec. 473.371:

- Provide, to the greatest feasible extent, a basic level of mobility for all people in the metropolitan area
- Arrange, to the greatest feasible extent, for the provision of a comprehensive set of transit and paratransit services to meet the needs of all people in the metropolitan area
- Cooperate with private and public transit providers to assure the most efficient and coordinated use of existing and planned transit resources
- Maintain public mobility in the event of emergencies or energy shortages

The statutory purpose of MnDOT's Public Transit Participation Program is in *Minn. Stat., Sec. 174.21*:

- Provide access to transit for persons who have no alternative mode of transit available
- Increase the efficiency and productivity of public transit systems
- Alleviate problems of automobile congestion and energy consumption and provide desirable land use where such activities are cost-effective

Minnesota Statutes Section 174.247 governs the Transit Report

- Maintain a state commitment to public transportation
- Meet the needs of individual transit systems to the extent they are consistent with the other objectives stated above

PURPOSE OF THE TRANSIT REPORT

The Transit Report is published annually to give residents and elected officials an overview of public transit services in Minnesota. The report includes fact sheets that describe each state-supported public transit system in Minnesota and aggregated information about calendar year 2016 expenditures, funding sources, ridership, and revenue hours. Additional chapters of note include:

- "State of the Industry" outlines federal and state funding mechanisms, local initiatives and oversight of transit service in Minnesota.
- "Federal and State Funding for Transit" outlines current transit funding allocations
- "Major Accomplishments" provides a detailed look at notable transit system activities in 2016
- "Preparing for the Future" describes factors affecting future transit provision in Minnesota, including projections of future transit needs and related funding requirements

This report also complies with Minn. Stat., Sec. 174.247 that requires MnDOT annually analyze, compile and publish financial information for state-supported transit systems. The chart on page 3 itemizes specific statutory guidelines for the report and indicates which sections meet these requirements.

FEDERAL AND STATE FUNDING FOR TRANSIT

This section outlines how federal and state funding is distributed among Minnesota's public transit systems. Minn. Stat., Sec. 174.247 requires "a summary of the differences in program implementation requirements and aid recipient eligibility between federal aid and state sources of funds." Federal and state funding levels directly impact the size of local transit system budgets.

Federal Funding Programs for Public Transit

Urbanized areas, defined by the U.S. Census Bureau as places with populations greater than 50,000, are eligible to receive Federal Transit Administration, Section 5307 Urbanized Area Formula Program grant funds. Each of Minnesota's eight eligible metropolitan areas receives these funds. The Section 5307 program allows areas with populations greater than 50,000, but

less than 200,000, to spend funds on transit capital, planning and operations. Mankato's population surpassed 50,000 at the 2010 census and the city began receiving these funds in federal fiscal year 2013. Fargo-Moorhead, Grand Forks-East Grand Forks, La Crosse-La Crescent, Rochester, Duluth and St. Cloud also receive these funds. For areas with populations greater than 200,000, federal assistance is available for capital and planning funds only. The seven-county Twin Cities metropolitan area is in this funding category.

Metropolitan areas receive all Section 5307 grant funds directly from the FTA. As direct recipients of federal funds, metropolitan areas are individually responsible to the FTA for compliance with federal laws and regulations.

Rural and small urban areas, defined by the U.S. Census Bureau as places with populations less than 50,000, are eligible for Section 5311 Rural Area Formula Program grant funds that can be used for transit capital and operating assistance. Eligible recipients include states and registered tribes. In 2016, 35 sub-recipients received Section 5311 funds administered by MnDOT. Eligible sub-recipients include local government authorities, non-profit organizations, or operators of public transportation or intercity bus service. This program supports transit systems in both Greater Minnesota and in rural parts of the seven-county Twin Cities metropolitan area.

As the direct federal recipient of all Section 5311 funds, MnDOT solicits applications for funding, selects sub-recipients, and enters into grant contracts with participating public transit operators. MnDOT is responsible for monitoring federal regulatory compliance by all Section 5311 sub-recipients.

The federal transportation law, Fixing America's Surface Transportation Act and Moving Ahead for Progress in the 21st Century, created a new capital formula program: Section 5339 Bus and Bus Facilities Program. The Metropolitan Council receives Section 5339 formula funds for the Twin Cities metropolitan area and MnDOT receives and distributes the funds for Greater Minnesota.

Federal Programs Support Local Transit Operating and Capital Projects

Federal programs constitute the majority of federal transit formula funding in Minnesota and provide operating and capital funds through grants to large urban, small urban and rural areas. In total, federal fiscal year 2016 funding through Sections 5307, 5311 and 5339 programs provided about $116 million toward public transportation assistance in Minnesota. Other federal programs focus on specialized services, such as Section 5310 formula grants for the enhanced mobility of seniors and individuals with disabilities.

Table 1 depicts FTA funding for Minnesota transit systems by program type for federal fiscal year 2017.

2016 Minnesota Public Transit Systems: 35

Greater Minnesota: 46

Twin Cities Metro: 5

Commuter Rail Routes: 1

Light Rail Routes: 2

Table 1: FFY 2017 Federal Funding for Minnesota Transit

PROGRAM	DESCRIPTION	2017 TOTAL	% OF GRAND TOTAL
5303	Metropolitan Transportation Planning Program: Planning activities and technical assistance for public transit services	$1,591,209	1.09%
5304	Statewide Transportation Planning Program: Planning activities, technical studies and cooperative research for public transit services	$301,998	0.21%
5307	Urbanized Area Formula Program: Operating and capital assistance for public transportation in urban areas (including Duluth, East Grand Forks, La Crescent, Mankato, Moorhead, Rochester, St. Cloud and metropolitan Twin Cities.)	$63,248,281	43.23%
5309	New Starts: Capital funding for fixed guideway transportation investments	$10,000,000	6.83%
5310	Elderly Individuals and Individuals with Disabilities Program: Capital and operating assistance grants for organizations that serve elderly and/or persons with disabilities	$3,846,676	2.63%
5311	Non-urbanized Area Formula Program: Capital and operating funding for small urban and rural areas; includes intercity bus transportation	$15,863,833	10.84%
5311(b)(3)	Rural Transit Assistance Program: Research, training and technical assistance for transit operators in non-urbanized areas	$249,893	0.17%
5311(c)	Public Transportation on Indian Reservations: Capital and operating funding for tribes	$2,044,800	1.40%
5337	State of Good Repair Program: Funding to upgrade rail transit systems and high-intensity motor bus systems that use high-occupancy vehicle lanes, includes bus rapid transit	$15,313,475	10.47%
5339	Bus and Bus Facilities Program: Funding to assist in procurement or construction of vehicles and facilities	$7,068,088	4.83%
FHWA Flexible Funds	Congestion Mitigation and Air Quality: Funding for transit capital projects	$23,765,609	16.2%
	Surface Transportation Program: Funding for transit capital projects in Minnesota	$3,014,400	2.06%
Grand total		$146,308,262	100.00%

State Programs Support Public Transit

The amount of service that Minnesota transit systems can provide is closely tied to the amount of funding provided by the state. In 2016, state funding covered approximately 65 percent of transit system operating costs. State funding for transit is determined by the Minnesota Legislature, which appropriates transit funding from the general fund on a biennial basis and sets the percentage of motor vehicle sales tax revenue dedicated to public transit. Metro area and Greater Minnesota transit both receive regular MVST revenues with the seven-county Twin Cities metro area receiving 36 percent of statewide collections and Greater Minnesota receiving 4 percent. The remaining 60 percent of statewide collections are deposited in the highway user tax distribution fund.

Additionally, Greater Minnesota receives a portion of MVST revenues from leased vehicles, which are split among the state general fund and county state-aid highways.

The Metropolitan Council administers the metro portion of these funds to provide transit service in the seven-county Twin Cities metropolitan area. MnDOT administers the Greater Minnesota portion of these funds to provide public transit services outside the seven-county Twin Cities metropolitan area.

MnDOT disburses funds for Greater Minnesota transit through the Public Transit Participation Program. Greater Minnesota public transit providers apply annually for funding that may be used for operating, capital and planning activities. Eligibility is determined by Minn. Stat., Sec. 174.24, which states, “Any legislatively established public transit commission or authority, any county or statutory or home rule charter city providing financial assistance to or operating public transit, any private operator of public transit, or any combination thereof is eligible to receive financial assistance through the Public Transit Participation Program.”

State law requires local participation in funding public transit services in Greater Minnesota. A statutory fixed-share funding formula sets a local share of operating costs by system classification as follows:

- Elderly and disabled: 15%
- Rural (population less than 2,500): 15%
- Small urban (population 2,500 - 50,000): 20%
- Urbanized (population more than 50,000): 20%

State and federal funding for public transit covers the remaining 80 or 85 percent of operating costs awarded through the Public Transit Participation Program.

State Public Transit Assistance

Table 2 lists state transit funding in the 2016-2017 biennium. Values for 2017 motor vehicle sales tax (regular and leased) are Minnesota Management and Budget's estimates from November 2016. The totals are approximately 7.6 percent higher, on average, than the 2014-2015 biennium, when yearly statewide totals were $403,061,000 and $400,927,000, respectively.

Table 2: State Transit Funding for 2016-2017

SOURCE	2016	2017	TOTAL
Public transit assistance (general fund)	$19,745,000	$19,745,000	$39,490,000
Greater MN transit account (MVST)	$28,567,000	$29,790,000	$58,357,000
Greater MN transit account (leased MVST revenues)	$29,171,000	$30,050,000	$59,221,000
Greater Minnesota total	*$77,483,000*	*$79,585,000*	*$157,068,000*
Public transit assistance (general fund)	$81,626,000	$101,126,000	$182,752,000
Metro Area transit account (MVST)	$257,099,000	$268,100,000	$525,199,000
Twin Cities Metro Area total	*$338,725,000*	*$369,226,000*	*$707,951,000*
Statewide total	$416,208,000	$448,811,000	$865,019,000

Table 3 lists general fund base levels and Minnesota Management and Budget's November 2016 forecast for state transit funding in the 2018-2019 biennium. If forecasts are accurate, that would provide another 8.6 percent increase over the previous biennium.

Table 3: State Transit Funding for 2018-2019

SOURCE	2018	2019	TOTAL
Public transit assistance (general fund)	$17,245,000	$17,245,000	$34,490,000
Greater MN transit account (MVST)	$31,960,000	$33,800,000	$65,760,000
Greater MN transit account (leased MVST revenues)	$32,750,000	$35,400,000	$68,150,000
Greater Minnesota total	*$81,955,000*	*$86,445,000*	*$168,400,000*
Public transit assistance (general fund)	$89,820,000	$89,820,000	$179,640,000
Metro Area transit account (MVST)	$287,620,000	$304,160,000	$591,780,000
Twin Cities Metro Area total	*$377,440,000*	*$393,980,000*	*$771,420,000*
Statewide total	$459,395,000	$480,425,000	$939,820,000

2016 Major Accomplishments

TRUE TRANSIT AND MRVT

In 2015, MnDOT conducted a study in LeSueur, Nicollet and Blue Earth counties that described the need for transit service. The area did not have county-wide transit services. Through the process the three counties agreed to work with VINE Faith in Action, an existing non-profit providing some service for two of the counties. VINE Faith in Action acted as the grantee, fiscal agent and governing power for the new TRUE (Town-Rural-Urban-Express) transit system established in 2016. Working with the community, transit directors ordered buses, created schedules, implemented a fare structure, produced rider guides with policies for bus passengers and planned routes. TRUE transit also hired an operations supervisor and bus drivers and will work on partnerships with two other transit organizations to purchase a dispatch software program.

Prior to 2016 the cities of LeSueur and St. Peter each operated a transit system that provided transit to residents only within the city borders. During the study process, the cities of LeSueur and St. Peter agreed to merge into one system governed by a joint powers board. The new system, Minnesota River Valley Transit, is now providing similar service to both cities, including an intercity route from LeSueur to Mankato several times per week for employment and education trips while providing access to larger medical and commercial centers in Mankato.

TRUE transit also partnered with Minnesota River Valley Transit to apply for and receive a Commuter Challenge Grant for $30,000 to create marketing tools for new programs. The system is using the funds to produce television and radio commercials, social media advertising, brochures, billboards and branding for each program.

REGIONAL TRANSPORTATION COORDINATING COUNCILS

The Minnesota departments of Transportation and Human Services, in collaboration with other state agencies through the Minnesota Council on Transportation Access, are working with local governments and organizations to create Regional Transportation Coordinating Councils as appropriate throughout Greater Minnesota. Increased coordination between transportation providers, service agents and the private sector helps fill transportation gaps, streamline access to transportation and provide people with more options of where and when to travel. The RTCCs will be responsible for coordinating transportation services through a network of existing public, private and non-profit transportation providers. RTCCs will consist of stakeholders interested in improving mobility for people with limited transportation options including older adults, individuals with disabilities, individuals with low incomes, and/or military veterans.

MnDOT's Office of Transit is providing financial and technical support for the creation of the Greater Minnesota network of RTCCs. The RTCCs will be consistent in their development of increased cooperation but unique in operations to meet the needs and characteristics of each region.

ST. CLOUD METRO BUS

In 2016, St. Cloud Metro Bus rebuilt its website to make using the bus system easier. The project earned a Silver W3 Award in 2017. The W3 Award honors creative excellence on the web. Entries are judged on creativity, usability, navigation, functionality, visual design and ease-of-use. The new site features several enhancements, including:

- A responsive design to provide a more consistent user experience. The site resizes to fit the dimensions of the phone, tablet or desktop computer screen.
- A new trip-planning tool to take the hassle out of reading a bus schedule. Users just type in their starting point, destination and time they wish to travel. The trip planner provides route options.
- The trip planner tool allows customers to check the departures for a particular stop, view timetables and see other routes they can transfer to nearby.
- New short, how-to-ride videos available in three languages: English, Spanish and Somali. The videos help users learn how to plan a trip, use the farebox, board the bus with wheelchairs or strollers, how to use the bicycle rack and more.

Free bus passes to assist job seekers with transportation.

In 2016, Metro Bus received a grant from the Morgan Family Foundation to help low-income individuals in financial crises get to job-related activities until they could afford a bus pass. Metro Bus helped over 700 individuals through this program by distributing 437 31-day passes, 200 ride cards and 1,250 tokens. People from many varied backgrounds (men, women, youth, veterans, seniors) received the service. Without this resource, individuals may have been restricted in their employment search or unable to seek employment.

DULUTH TRANSIT AUTHORITY

The Duluth Transit Authority finished the construction phase for the multimodal facility located in downtown Duluth. The new facility allows for safe and secure transfers between Duluth Transit Authority routes and the other transit providers, pedestrians, bicyclists and future rail passengers. The project design began in 2012, with construction beginning in 2014 and completion in early 2016. The off-street location and design improves the effectiveness of current and future transportation demand and provides connections to the overall transportation system. The facility cost approximately $30 million derived from several sources, including the Duluth Transit Authority; the City of Duluth; federal, state and local grants; and a private partner. The grand opening for the Duluth Transportation Center was held on Feb. 4, 2016.

The Duluth Transit Authority also engaged in a signal prioritization project in downtown Duluth that is tied to the multimodal facility. The sequencing of traffic signals allows buses to exit the multimodal facility and move through the downtown area on a smooth and timely schedule.

The Duluth Transit Authority was awarded a Lo-No Grant to purchase six quick-charge electric buses and two charging stations. This grant also included project planning and initiation, infrastructure procurement, design and build, public relations, data collection, analysis and reporting. The project planning started in 2015, and was amended in 2016 to change from the limited range, quick-charge batteries to an extended range battery and one additional bus. After extensive research and modeling for cold weather operations, additional changes included the design and installation of auxiliary heaters. The cold weather research and battery changes resulted in a delay in the delivery date to the first quarter of 2018.

TRANSIT FOR OUR FUTURE INITIATIVE: MERGER OF WESTERN COMMUNITY ACTION

As an example of the Transit for Our Future Initiative, Western Community Action (Marshall) and Heartland Community Action (Willmar) merged on Oct. 1, 2016. The new agency is United Community Action Program. Community Transit of Western Community Action was the transit provider for eight

southwestern counties in Minnesota. Heartland Community Action did not have transit as one of their programs: in Heartland's area Central Community Transit and Trailblazer Transit provide transit services. Community Transit will continue to provide transit service for Lincoln, Lyon, Redwood, Murray, Cottonwood, Pipestone, Rock and Jackson counties through a grant contract with MnDOT as they have done for the past years. The merger is primarily an administrative and organizational benefit; service improvements will increase ridership in the coming years.

METROPOLITAN COUNCIL HIGHLIGHTS

Arterial BRT (Bus Rapid Transit)

Metro Transit began construction on a new kind of bus service for the Twin Cities' busiest urban streets in 2015. Arterial bus rapid transit is a package of enhancements that adds up to a faster trip and an improved customer experience. Improvements include specialized BRT vehicles, all-door boarding, pre-paid tickets, traffic signal priority and other measures that reduce transit delay. Dedicated BRT stations also feature real-time signage, heated shelters, security features and increased maintenance and snow removal. Metro Transit's first arterial BRT project, the A Line, completed construction and began service on June 11, 2016. The A Line runs from Rosedale Transit Center along Snelling Avenue, Ford Parkway and 46th Street in the cities of Roseville, Falcon Heights, St. Paul and Minneapolis. The A Line provides a key connection between the METRO Green Line in St. Paul and the METRO Blue Line in Minneapolis. The 46th Street Station is the end of the A Line route. The project closely coordinated its construction with separate roadway projects led by MnDOT, Hennepin County and Ramsey County. Coordinating these projects resulted in smoother roads, shorter construction durations and reduced total cost. A total of 20 arterial BRT stations were constructed with 12 A Line buses added for revenue service. The A Line is the first of 12 rapid bus lines that will improve service in the region's busiest urban corridors. Engineering is currently underway for the C Line, with service on Penn Avenue between Brooklyn Center and downtown Minneapolis. The C Line is on target to open in 2019, pending full funding. When fully implemented, the rapid bus network will include more than 400 stations and cover 100 miles, providing an estimated 160,000 weekday rides, or about a third of all daily rides.

Small Start – I-35W South BRT (METRO Orange Line)

The METRO Orange Line, led by Metro Transit, began FTA Small Starts project development activities in 2015. The Orange Line is a $151 million bus rapid transit corridor connecting Burnsville, Bloomington, Richfield and Minneapolis. The project began engineering activities in late 2015 in preparation for 2017 construction and late 2019 opening. A major component of the project is an online median station at I-35W and Lake Street, advanced in partnership with a MnDOT project on the corridor.

Metro Transit also plans a future extension of the 17-mile corridor into southern Burnsville and Lakeville.

New Start – METRO Green Line Extension (Southwest LRT)

The METRO Green Line extension (Southwest LRT) project includes approximately 14.5 miles of new double track as an extension of the existing METRO Green Line (Central Corridor LRT) from downtown Minneapolis through the communities of St. Louis Park, Hopkins, Minnetonka and Eden Prairie, passing in close proximity to Edina. The proposed alignment includes 16 new stations (including Eden Prairie Town Center Station that is deferred for construction at a later date), approximately 2,500 additional park-and-ride spaces, passenger drop-off accommodations, bicycle and pedestrian access, and new or restructured local bus routes connecting stations to nearby residential, commercial and educational destinations. It will provide a one-seat ride on the existing METRO Green Line to the University of Minnesota, State Capitol and downtown St. Paul, and will connect with the region's system of transitways, including the METRO Blue Line, the METRO Red Line, Northstar Commuter Rail and the METRO Blue Line extension. The METRO Green Line extension is scheduled to open for service in 2023. Weekday ridership is estimated at 33,300 by 2040.

New Start - METRO Blue Line Extension (Bottineau LRT)

The METRO Blue Line extension is a 13-mile corridor extending northwest from downtown Minneapolis to serve Golden Valley, Robbinsdale, Crystal and Brooklyn Park, as an extension of the existing METRO Blue Line (Hiawatha Corridor LRT). The line will connect activity centers including the Target North campus, North Hennepin Community College, downtown Robbinsdale, Golden Valley, Courage Kenny Rehabilitation Institute and downtown Minneapolis. It will provide a one-seat ride on the existing METRO Blue Line to the VA Medical Center, Mall of America and Minneapolis - St. Paul International Airport, and will connect Minneapolis and the northwest communities with the region's system of transitways, including the METRO Green Line, the METRO Red Line, Northstar Commuter Rail and the METRO Green Line extension. The METRO Blue Line extension open date is to be determined. Weekday ridership is estimated at 28,400 by 2040.

Metro Mobility Restructuring

Metro Mobility service was restructured in 2015. The provision of service within the seven-county metropolitan area remained largely unchanged for more than 20 years. The service zones were adjusted from five contractors to three, which created zones that were generally the same size while honoring current travel patterns and allowing for future growth. The restructuring addressed three key concerns: compliance, cost and customer service. First, the new service zone structure addresses federal compliance concerns in the areas of transfers and oversight. Second, the competitive procurement for all contracts reduced

the cost of service. Finally, the restructuring improved customer service by eliminating transfers, reducing confusion in areas with duplicative service providers and ensuring that safety net programs were available to all Metro Mobility customers.

Better Bus Stops

In late 2014, Metro Transit received a $3.26 million Ladders of Opportunity grant from the Federal Transit Administration to invest in bus stop and customer waiting shelter improvements that enhance access to employment and educational opportunities. These grant funds combined with other resources to fund the Better Bus Stops program. Metro Transit's goal is to add up to 150 shelters, improve an additional 75 existing shelters with light or heat, and engage with communities around decisions and policies related to bus stop improvements. To advance the equity outcome from Thrive MSP 2040, the region's development guide, the Better Bus Stops program focuses on neighborhoods in areas of concentrated poverty where more than half of the residents are people of color. Resources are focused in north Minneapolis; south Minneapolis; St. Paul's East Side; the St. Paul neighborhoods of Frogtown, North End, Union Park, West Side and Summit-University; and portions of Brooklyn Center, Brooklyn Park and Richfield. Major accomplishments in 2015 and additional progress anticipated by the end of 2016 include 75 new shelters and 40 existing shelters improved with lighting and in some cases heaters. In a partnership with the region's Community Engagement Team, in 2016 Better Bus Stops contracted with 11 community-based organizations to engage the people and communities who are traditionally under-represented in transit decision-making processes, and are most affected by these decisions. Metro Transit staff are conducting outreach and engagement across the region through an online survey, outreach at busy bus stops and transit centers, and participation in community meetings and events.

Bus service frequency and span improvement

By reinvesting in existing bus service resources and technology improvements, Metro Transit improved service and reliability for customers. Metro Transit's "*Frequent Transit Network*" is designed to ensure transit service to customers every 15 minutes throughout weekdays and Saturdays. This includes BRT, LRT and regular route bus service. Service additions in 2016 included Routes 2 and 11 serving Minneapolis. Significant frequency improvements were also made to Route 62 in St. Paul, and a new frequent limited stop bus route is planned to serve East St. Paul and Maplewood in 2017. Late night and early morning service was enhanced, nighttime service on Routes 10 and 18, and improved weekend service on many routes, including 30, 721 and 724. Transit signal priority enhancements to improve speed and reliability have been made to Route 10 (Central Avenue), and more are planned for Route 5 in 2017.

Preparing for the Future

TRANSPORTATION FUNDING DURING RECENT LEGISLATIVE SESSIONS

Governor Mark Dayton advocated for increased transportation funding during the 2017 Minnesota legislative session. This included support for a half-cent sales tax in the metro area that would raise $2.8 billion over 10 years to build and operate an expanded, integrated regional transit system. This funding proposal was intended to increase metropolitan area bus services by 30 percent, and fund construction and operations for up to 20 new bus and rail transitways resulting in a 70 to 80 percent increase in transit ridership. In Greater Minnesota, Governor Dayton proposed increasing public transit base funding by $10 million per year to fulfill the legislative target of meeting 90 percent of the need for transit by 2025.

The 2017 legislative session ended without a sales tax for transit in the metro area. However, an agreement was reached to preserve and maintain current service despite a substantial deficit heading into the session. This was achieved through a one-time $70M appropriation. A significant deficit for metro area transit looms in the 2020/2021 biennium due to MVST forecast downturns and structural funding issues not addressed in the 2017 session.

MNDOT PROJECTS OPERATING AND CAPITAL FUNDING REQUIREMENTS TO MEET FUTURE TRANSIT NEED

In 2010, MnDOT completed the first Greater Minnesota Transit Investment Plan to estimate the need for transit services in Greater Minnesota and project the cost of providing additional public transit services to meet present and future need. MnDOT's model used population size and transit trip rates to calculate transit need and translated this figure into service hours required to provide additional trips. MnDOT updated these figures annually to reflect current service hours and as new population projections are made available.

In 2017, MnDOT completed the second Greater Minnesota Transit Investment Plan. The plan included refining the model to estimate needs for transit services. The new model used the following demographic data: population over 60 years of age, limited mobility population aged 18 to 64 and residents of households with no vehicles. It also incorporates binary variables for counties having a metropolitan area with population over 50,000, a college campus and the combination of those two factors.

Table 4 depicts projected operating and capital costs of providing service hours to meet 100 percent of projected need during the next five years based on the refined model. Capital costs are a combination of replacement costs to

maintain the current fleet size and the cost of additional vehicles to fully close the gap between current levels of service and new service required to meet 100 percent of estimated needs. Operating costs are based on the hours of service required to meet new levels of service to provide for the expanding population.

Table 4: Cost (in millions) to Meet 100% of Projected Transit Need, 2017-2022

CATEGORY	2017	2018	2019	2020	2021	2022
Operating cost	$105.0	$115.3	$123.2	$131.6	$138.2	$145.8
Capital cost: vehicle replacement	$13.4	$16.1	$17.3	$17.9	$19.1	$19.9
Capital cost: additional vehicles	$18.6	$5.3	$5.5	$5.6	$3.8	$3.9
Facilities	$3.8	$3.9	$4.0	$4.1	$4.2	$4.3
TOTAL	$140.8	$140.6	$150.0	$159.2	$165.3	$173.9

The capital cost for additional vehicles in 2017 is unusually high because a large capital investment would be necessary to acquire enough buses to jump from currently meeting 87 percent of need to meeting 100 percent of need.

Between 2017 and 2030, MnDOT projects that transit need will grow from 15.1 million to 20.1 million passenger trips per year. To serve these trips, Greater Minnesota public transit systems would need to provide 1.53 million hours of service in 2017 and increase to 2.03 million hours of service in 2030. Table 5 illustrates these figures and the total funds required to provide this additional transit service.

Table 5: Projected Transit Need and Cost (in millions) to Meet 100% of Need, 2017-2030

CATEGORY	2017	2020	2025	2030
Total passenger demand (millions of trips)	15.1	16.9	18.9	20.1
Millions of service hours to meet demand	1.53	1.71	1.91	2.03
Annual operating cost	$105.0	$131.6	$170.9	$211.3
Average annual capital cost	$35.8	$26.6	$29.6	$34.6
TOTAL	$140.7	$158.2	$200.5	$246.0

The average annual capital cost for 2017 is somewhat high because a large capital investment would be necessary to acquire enough buses to jump from currently meeting 89% of need to meeting 100% of need. The average annual capital cost listed in the 2020 column is for the 3-year period from 2018-2020.

Without funding increases, Greater Minnesota public transit systems will not be able to sustain or expand the number of service hours currently provided.

The Minnesota Legislature asked MnDOT to identify the cost of meeting 80 percent of transit need by 2015 and 90 percent of transit need by 2025. Based on the refined model, transit service achieved the goal of meeting 80 percent of need by 2015. However, the need for increased transit service has been evident when developing the transportation components of the State of Minnesota's Olmstead Plan and Coming Home: Minnesota's Plan to Prevent and End Homelessness. The legislative target of meeting 90 percent of transit need by 2025 has been incorporated into both plans. Table 6 depicts the gap between projected revenues for transit and the funds needed to meet the 2025 target.

The motor vehicle lease sales tax cannot be spent until the fiscal year after it is collected. Therefore, even though Table 6 shows a federal and state funding gap of $5.2 million by 2025, it is about $50 million, because the $44.7 million in motor vehicle lease sales tax revenue that is estimated to be distributed to the Greater Minnesota transit account in FY 2025 cannot be spent until FY 2026.

Table 6: Cost (in millions) to meet legislative targets: 2025

PROJECTIONS	NEEDED TO MEET 2025 TARGETS
Costs to meet legislative targets	$236.7 (capital), $1,130.6 (operating)
Federal STP Revenues	$61.0
Federal 5307 Urban Revenues	$83.3
Federal 5311 Rural Revenues	$112.2
Federal 5339 Bus and Bus Facilities	$21.9
State General Fund Revenues	$136.0
State MVST Revenues	$316.2
State MVLST Revenues	$356.8
Local Share	$273.4
Period gap between costs and projected revenues	$6.5
Period gap paid by local share	$1.29
Period federal and state funding gap	$5.2
Average annual Federal and State funding gap	$0.58

Federal Surface Transportation Program and Section 5339 Bus and Bus Facilities Program funds can only be used for capital. Federal Section 5307 Urban Formula Program funds are split equally between capital and operations. Federal Section 5311 Non-Urbanized Area Formula funds and all state funding sources can be used on capital or operations.

The local share for capital expenditures is 20 percent. The local share for operating expenditures is statutorily set at a minimum of 15 percent for rural and paratransit service and 20 percent for urban service. In 2016, the local share averaged 21 percent. For estimating purposes here, it is assumed at 20 percent for operating.

If future funding increases, MnDOT's highest priority for Greater Minnesota public transit service expansion is to establish service in locations without any existing public transit. Assuming all eligible locations are served by public transit, MnDOT's top priorities for service expansion include:

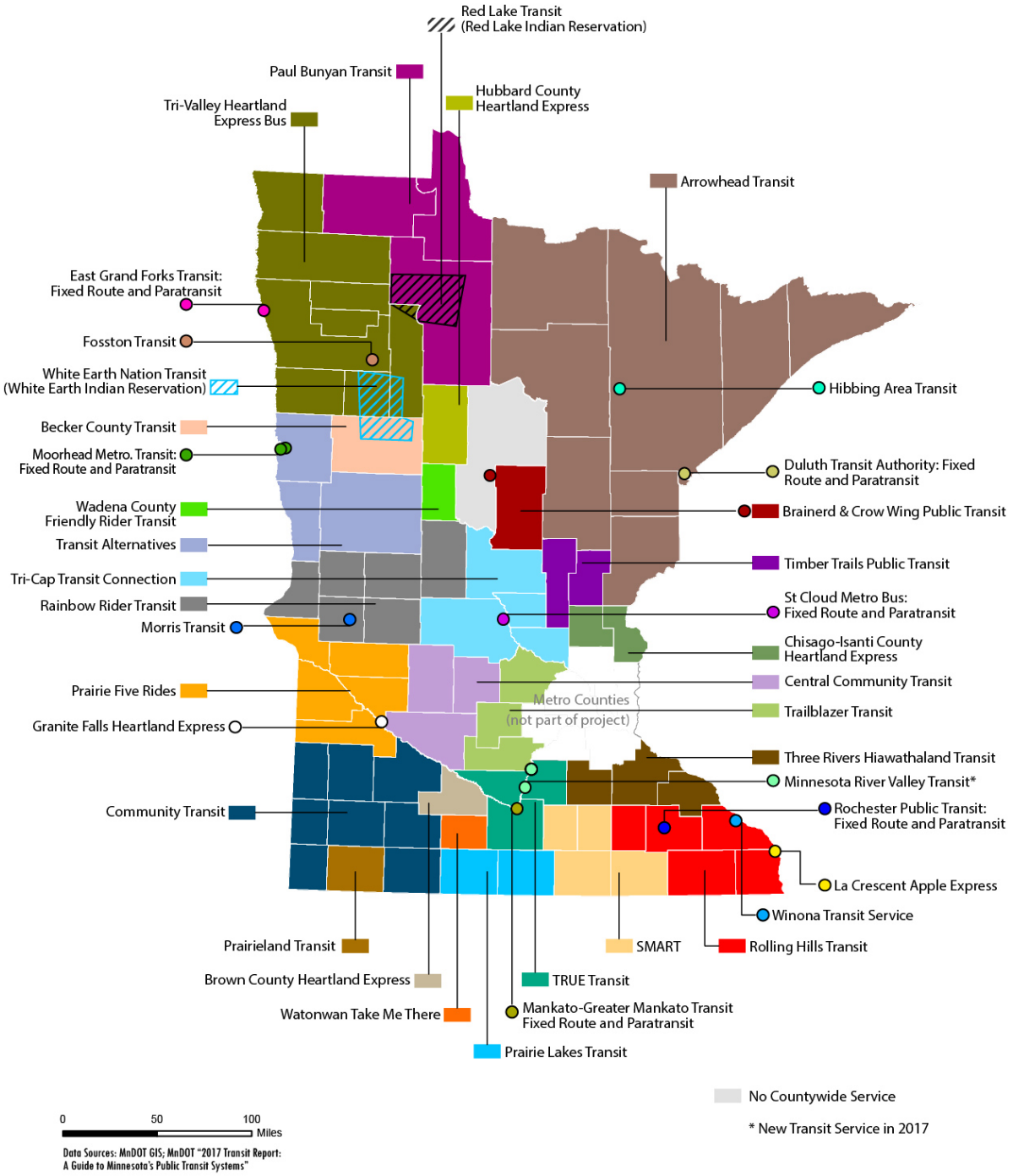
- Expand span of service hours to cover more days of the week and hours of the day
- Increase frequency of urban routes
- Expand coverage to under-served and unserved communities
- Invest in regional connections and cross-county service where there is a high level of travel between population and employment centers

Conclusion

As we look to the future, public transportation is increasingly important to help the people of Minnesota access economic and social opportunity in their communities. The State of Minnesota's commitments in the court-ordered Olmstead Plan magnify this importance. As population growth, an aging demographic and environmental considerations create even greater demands on public transit, MnDOT strives to make access to quality public transit systems available to citizens statewide. To assure that Minnesota is at the forefront of future transit strategies and financing, MnDOT will work proactively toward its mission to provide the highest quality, dependable multimodal transportation system.

2017 Transit System Fact Pages

Greater Minnesota Public Transit Systems



ARROWHEAD TRANSIT

INFO	ARROWHEAD TRANSIT
Contact	Jack Larson
Title	Transit Director
Street	702 3rd Avenue South
City State Zip	Virginia, MN 55792
Telephone	218-735-6801
E-mail	jack.larson@aeoa.org
Website	www.arrowheadtransit.com

2016 Highlights

- Increased fares by 5% across all eight counties in January 2017 and have still seen a slight increase in ridership over the last year
- Intensely training and cross training dispatchers resulted in an average of less than one minute to pick up a call
- Care and concern of our drivers is our most important highlight

System Snapshot

INFO	ARROWHEAD TRANSIT
Legal Name	Arrowhead Economic Opportunity Agency
Governance	Community Action Program
Area Served	Aitkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine, and St. Louis Counties
Leg. District	03A, 03B, 05A, 05B, 06A, 06B, 07A, 07B, 10B, 11A, 11B
Cong. District	8

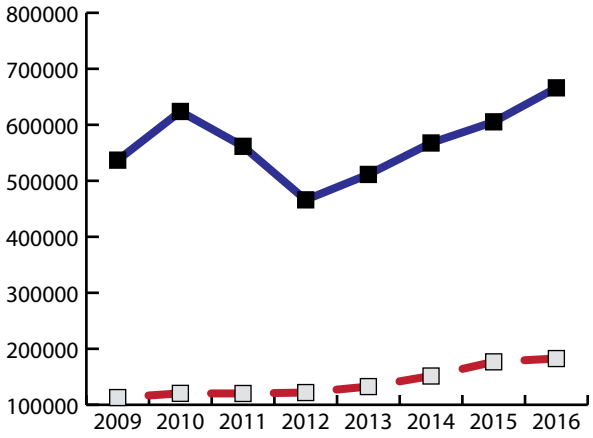
System Characteristics

INFO	ARROWHEAD TRANSIT
Vehicle Fleet	29 Class 400, 74 Class 500
Service Type	Demand Response, Dial-a-Ride & Route Guarantee
Funding Class	Rural
Base Fare	$1.75

DAY	HOURS OF OPERATION
Monday - Friday	6:00 am - 8:00 pm
Saturday	9:00 am - 5:00 pm
Sunday	8:00 am - 2:00 pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

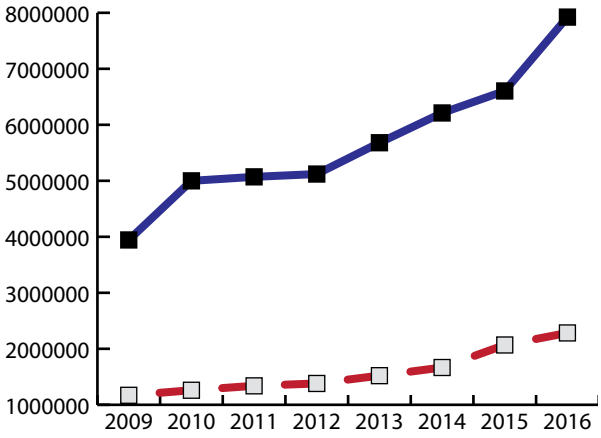
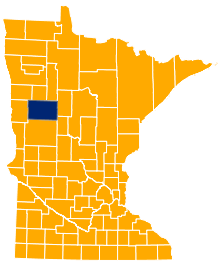


Chart Legend: System data — Peer group average

BECKER COUNTY TRANSIT



INFO	BECKER COUNTY TRANSIT
Contact	Jack Ingstad
Title	County Administrator
Street	1320 Rossman Ave
City State Zip	Detroit Lakes, MN 56501
Telephone	218-847-1674
E-mail	jwingst@co.becker.mn.us
Website	http://www.co.becker.mn.us/dept/transit/

2016 Highlights

- Shared Transit Director position created in coordination with Wadena County
- Began proccess of merging dispatch services with Wadena County

System Snapshot

INFO	BECKER COUNTY TRANSIT
Legal Name	Becker County Transit
Governance	County Board
Area Served	Becker County
Leg. District	02B, 04B
Cong. District	7

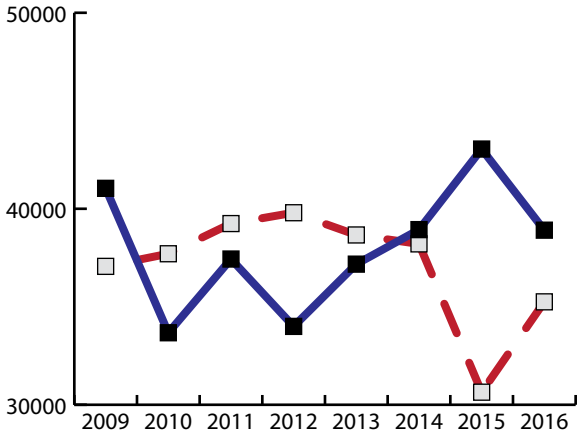
System Characteristics

INFO	BECKER COUNTY TRANSIT
Vehicle Fleet	5 Class 400
Service Type	Demand Response
Funding Class	5311
Base Fare	$1.50 - $4.50

DAY	HOURS OF OPERATION
Monday - Friday	7:00am - 6:00pm
Saturday	10:00am to 2:00pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

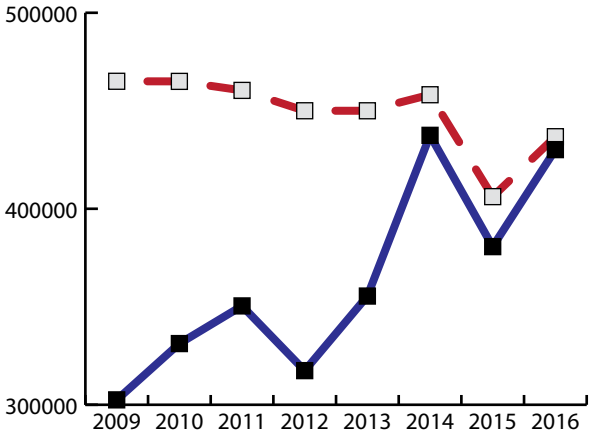
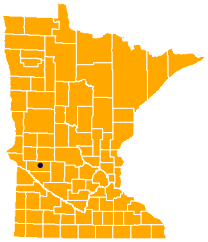


Chart Legend: System data — Peer group average

BENSON HEARTLAND EXPRESS



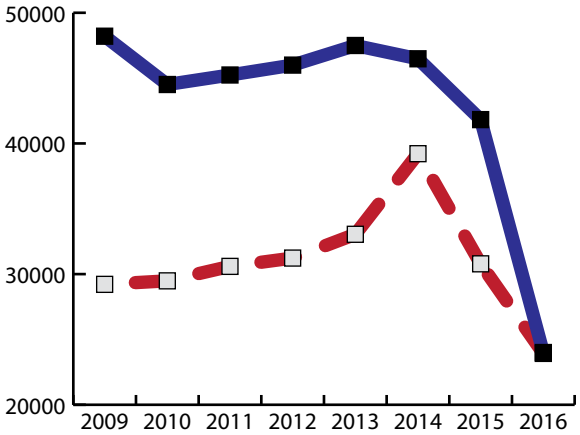
INFO	BENSON HEARTLAND EXPRESS
Contact	Ted Nelson
Title	Program Manager
Street	PO Box 19
City State Zip	Montevideo, MN 56265
Telephone	320-269-6578
E-mail	ted.nelson@prairiefive.org
Website	www.prairiefive.com/transportation.html

2016 Highlights

- City of Benson merger with Prairie Five in August 2016
- Note: the ridership and operating expenditures graphs below display the last year of operation

System Performance

RIDERSHIP



OPERATING EXPENDITURES

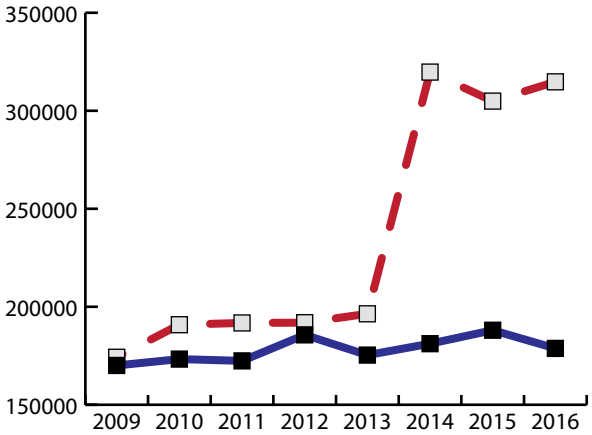
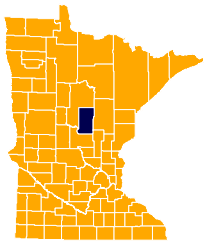


Chart Legend: System data — Peer group average

BRAINERD & CROW WING PUBLIC TRANSIT



INFO	BRAINERD & CROW WING TRANSIT
Contact	Andy Stone
Title	Transit Coordinator
Street	501 Laurel Street
City State Zip	Brainerd, MN 56401
Telephone	218-454-3413
E-mail	astone@ci.brainerd.mn.us
Website	ci.brainerd.mn.us/195/transit

2016 Highlights

- Leveraged technology to aid scheduling and dispatching which, combined with automatic vehicle location, has transformed the transit experience
- Service denials have been nearly eliminated
- No-shows down 56%, schedule time down 50%
- 2% ridership increase with a significant decrease in customer complaints

System Snapshot

INFO	BRAINERD & CROW WING TRANSIT
Legal Name	City of Brainerd
Governance	City Government
Area Served	Hwy 210/371 corridor, large Crow Wing cities
Leg. District	10A
Cong. District	8

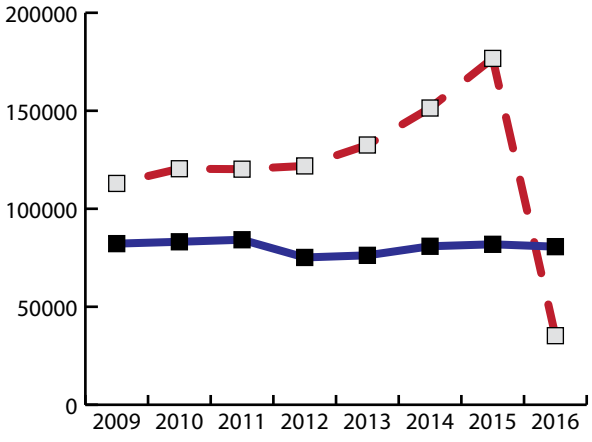
System Characteristics

INFO	BRAINERD & CROW WING TRANSIT
Vehicle Fleet	9 class 400, 1 class 500
Service Type	Demand Response
Funding Class	5311
Base Fare	Brainerd: $1, Baxter: $2, County: $3.50

DAY	HOURS OF OPERATION
Monday - Friday	6:00 am - 6:00 pm (Brainerd/Baxter) 7:00 am - 4:30 pm (Rest of service area)
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

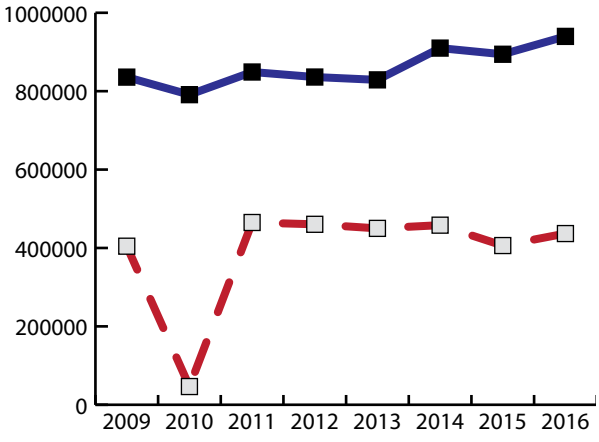
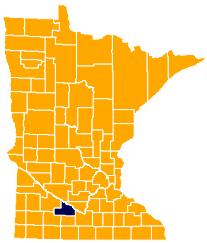


Chart Legend: System data — Peer group average

BROWN COUNTY HEARTLAND EXPRESS



INFO	BROWN CTY HEARTLAND EXPRESS
Contact	Patrick LaCourse
Title	Transit Manager
Street	1117 Center St, PO Box 788
City State Zip	New Ulm, MN 56073
Telephone	507-359-6508
E-mail	patrick.lacourse@co.brown.mn.us
Website	co.brown.mn.us

2016 Highlights

- Successful cross-training of drivers to cover as substitute dispatchers was an asset to our operation in 2016
- Participated in all aspects of the GMTIP and became involved with the MnDOT Statewide Coordination Council
- All Heartland Express staff continued to provide exceptional service to the residents of Brown County and consistently handled an ever increasing number of non-ambulatory passengers monthly

System Snapshot

INFO	BROWN CTY HEARTLAND EXPRESS
Legal Name	Brown County Human Services
Governance	County
Area Served	Brown County Area
Leg. District	16B
Cong. District	1

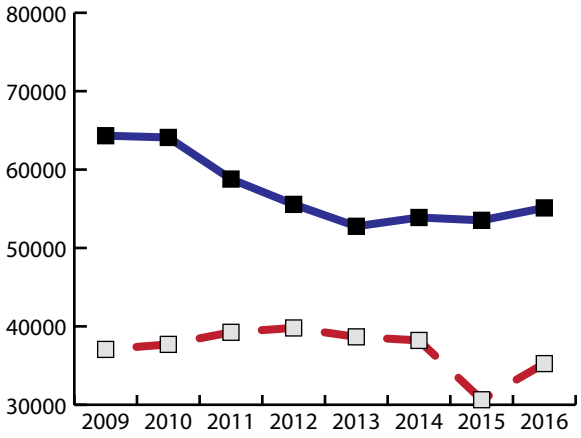
System Characteristics

INFO	BROWN CTY HEARTLAND EXPRESS
Vehicle Fleet	5 Class 400
Service Type	Route deviation, dial-a-ride, volunteer driver
Funding Class	Rural
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	7:15 am - 5:00 pm
Saturday	No Service
Sunday	8:00 am - 12:00 pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

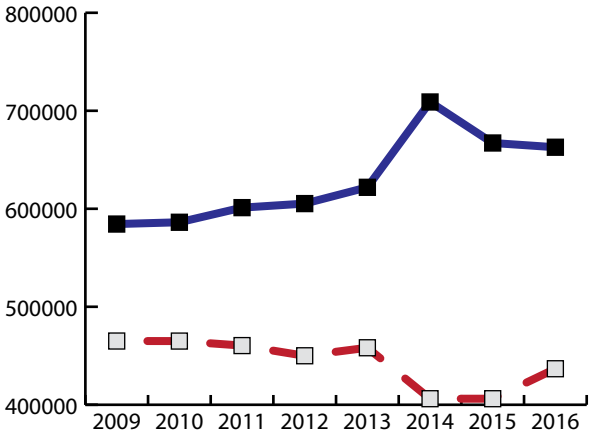


Chart Legend: System data — Peer group average

CENTRAL COMMUNITY TRANSIT

INFO	CENTRAL COMMUNITY TRANSIT
Contact	Tiffany Collins
Title	Transit Director
Street	1320 22nd Street SW P.O. Box 186
City State Zip	Willmar, MN 56201
Telephone	320-214-7433
E-mail	tcollins@cctbus.org
Website	www.cctbus.org

2016 Highlights

- CCT merged with Meeker Public Transit in August of 2016 creating a 3-county public transportation system
- Increased ridership by 15% over the previous year

System Snapshot

INFO	CENTRAL COMMUNITY TRANSIT
Legal Name	Central Community Transit Joint Powers Board
Governance	Joint Powers Board
Area Served	Kandiyohi, Renville, and Meeker Counties
Leg. District	17B, 17A, 16B, 18A,18
Cong. District	7

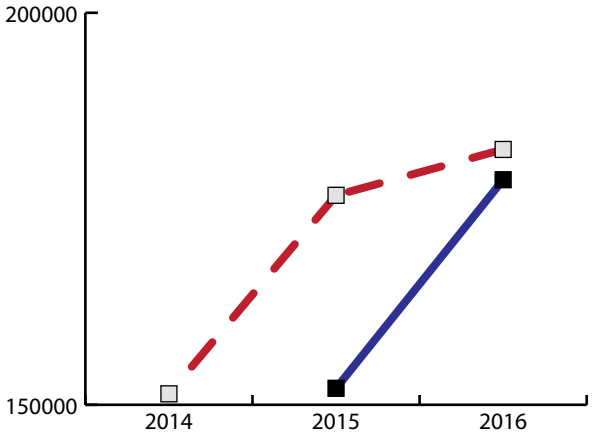
System Characteristics

INFO	CENTRAL COMMUNITY TRANSIT
Vehicle Fleet	26 -400 series, 3-500 series buses, 1-5310 vehicle
Service Type	Dial a ride, and deviated routes
Funding Class	5311
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	5:30am - 5:30pm (9:30pm Willmar)
Saturday	8:30am - 4:30pm
Sunday	8:30am - 4:30pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

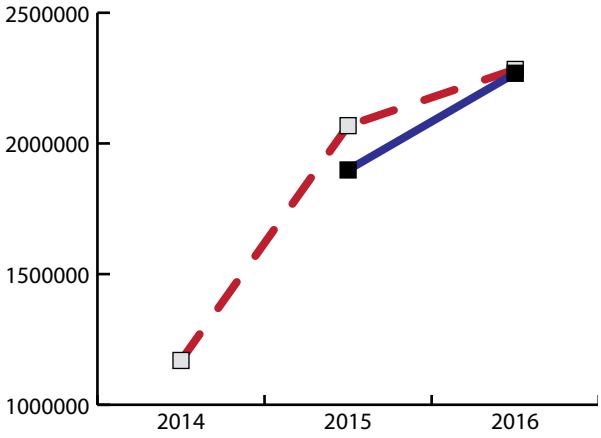
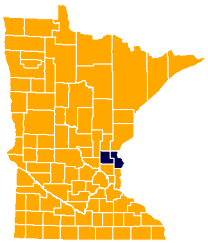


Chart Legend: System data — Peer group average

CHISAGO-ISANTI COUNTY HEARTLAND EXPRESS



INFO	CHISAGO-ISANTI CTY EXPRESS
Contact	Craig Rempp
Title	Transit Director
Street	245 2nd Ave. SE
City State Zip	Cambridge, MN, 55008
Telephone	763-689-8130
E-mail	craig.rempp@co.isanti.mn.us
Website	http://www.co.isanti.mn.us/isanti/departments/transit

2016 Highlights

- Opened second facility for dispatch and bus storage
- Added Account Clerk position
- Added 2 Arboc low floor buses to fleet

System Snapshot

INFO	CHISAGO-ISANTI CTY EXPRESS
Legal Name	Isanti County (Chisago-Isanti County Heartland Express)
Governance	Joint Powers
Area Served	Chisago and Isanti Counties
Leg. District	31, 32, 31A, 32A, 39A, 39B
Cong. District	8

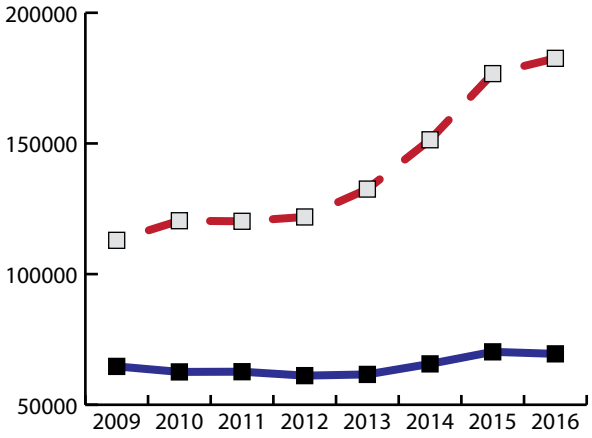
System Characteristics

INFO	CHISAGO-ISANTI CTY EXPRESS
Vehicle Fleet	15 Class 400
Service Type	Dial-a-Ride
Funding Class	5311
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00am - 6:00pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

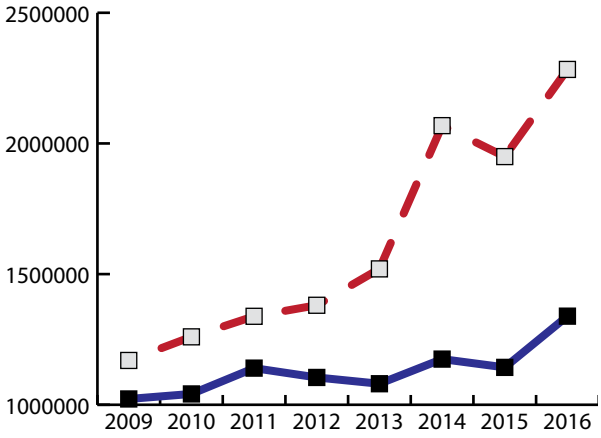
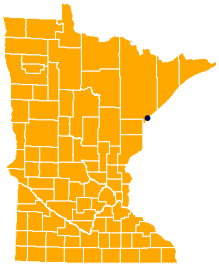


Chart Legend: System data — Peer group average

DULUTH TRANSIT AUTHORITY: FIXED ROUTE



INFO	DULUTH TRANSIT AUTHORITY
Contact	Rod Fournier
Title	General Manager
Street	2402 W Michigan St
City State Zip	Duluth, MN 55806-1928
Telephone	218-623-4306
E-mail	rfournier@duluthtransit.com
Website	www.duluthtransit.com

2016 Highlights

- Opened the NEW Duluth Transportation Center (DTC)
- Created "Discover Duluth Transportation" event at the DTC
- Implemented DTA Grocery Express through a partnership with Fair Food Access

System Snapshot

INFO	DULUTH TRANSIT AUTHORITY
Legal Name	Duluth Transit Authority (DTA)
Governance	City
Area Served	Duluth, Hermantown, Proctor & Superior, WI
Leg. District	06B, 07A and 07B
Cong. District	8

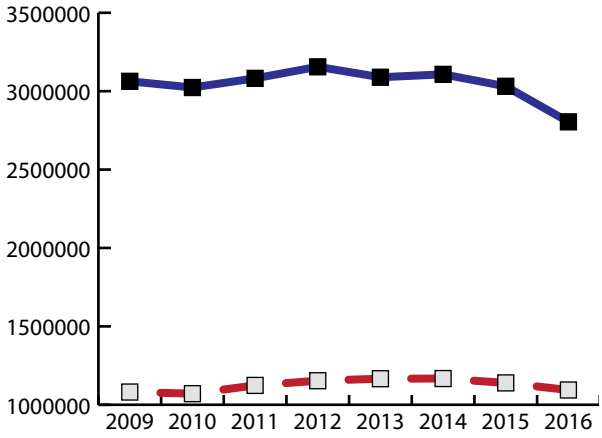
System Characteristics

INFO	DULUTH TRANSIT AUTHORITY
Vehicle Fleet	66 Class 700
Service Type	Fixed Route
Funding Class	Urban
Base Fare	Peak fare: $1.50; Off-peak fare $.75

DAY	HOURS OF OPERATION
Monday - Friday	4:30am to 12:30am
Saturday	6:02am to 8:04pm
Sunday	7:37am to 7:39pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

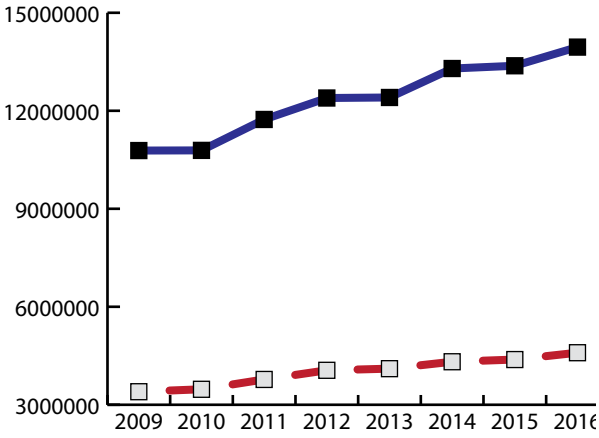
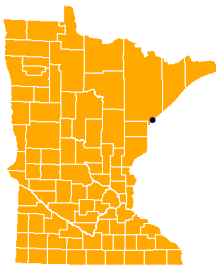


Chart Legend: System data Peer group average

DULUTH TRANSIT AUTHORITY: STRIDE



INFO	DULUTH TRANSIT AUTHORITY
Contact	Dennis E. Jensen
Title	General Manager
Street	2402 W Michigan St
City State Zip	Duluth, MN 55806-1928
Telephone	218-623-4306
E-mail	djensen@duluthtransit.com
Website	www.duluthtransit.com

2016 Highlights

- Transported 13,405 wheelchairs
- Completed a total of 26,956 trips

System Snapshot

INFO	DULUTH TRANSIT AUTHORITY
Legal Name	Duluth Transit Authority (DTA)
Governance	City
Area Served	Duluth, Hermantown, Proctor & Superior, WI
Leg. District	06B, 07A, and 07B
Cong. District	8

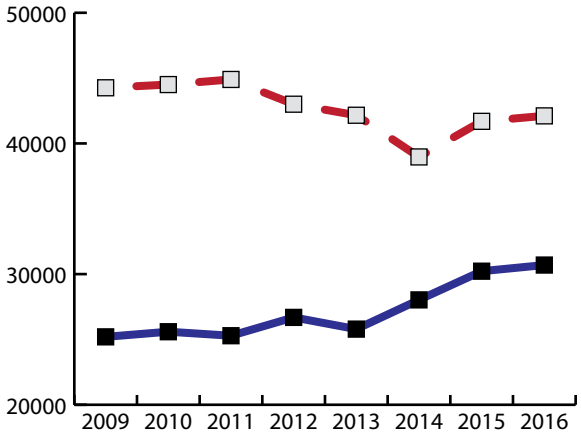
System Characteristics

INFO	DULUTH TRANSIT AUTHORITY
Vehicle Fleet	9 Class 400
Service Type	Dial-a-ride
Funding Class	Urban/Complementary Paratransit
Base Fare	Peak fare: $3.00; Off-peak fare $1.50

DAY	HOURS OF OPERATION
Monday - Friday	4:30am to 12:30am
Saturday	6:02am to 8:04pm
Sunday	7:37am to 7:39pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

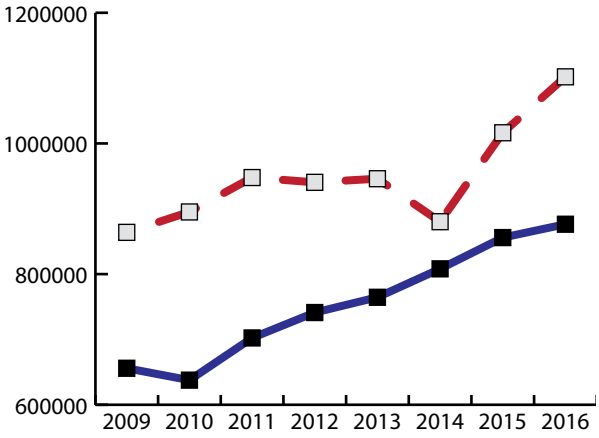
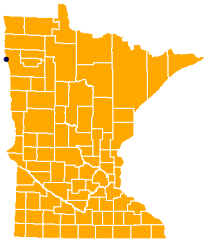


Chart Legend: System data — Peer group average

EAST GRAND FORKS TRANSIT: FIXED ROUTE



INFO	EAST GRAND FORKS REGULAR
Contact	Nancy Ellis
Title	Transit Manager
Street	600 Demers Avenue
City State Zip	East Grand Forks, MN 56721
Telephone	218-773-0124
E-mail	nellis@egf.mn
Website	www.grandforksgov.com/bus

2016 Highlights

- Preparing a new Transit Development Plan for future route improvements, including more frequent service to Grand Forks and night service
- Purchased a new Class 400 bus for East Grand Forks routes

System Snapshot

INFO	EAST GRAND FORKS REGULAR
Legal Name	City of East Grand Forks Transit
Governance	City
Area Served	City limits of East Grand Forks MN
Leg. District	01B
Cong. District	7

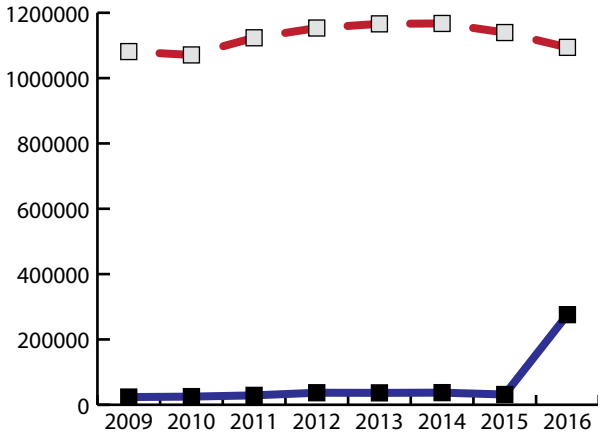
System Characteristics

INFO	EAST GRAND FORKS REGULAR
Vehicle Fleet	1 class 400 vehicle
Service Type	Fixed Route
Funding Class	5307 Urban
Base Fare	$1.50 per ride

DAY	HOURS OF OPERATION
Monday - Friday	6:30am to 6:00pm
Saturday	8:00am to 6:00pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

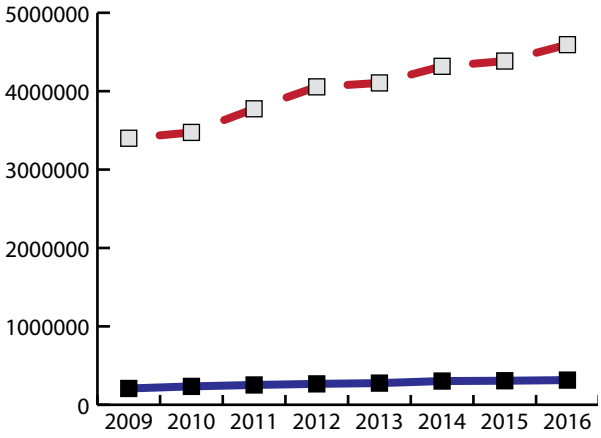
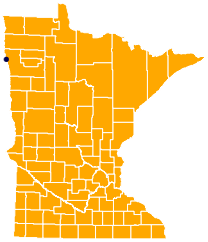


Chart Legend: System data — Peer group average

EAST GRAND FORKS TRANSIT: DIAL-A-RIDE



INFO	EAST GRAND FORKS DIAL-A-RIDE
Contact	Nancy Ellis
Title	Transit Manager
Street	600 Demers Avenue
City State Zip	East Grand Forks, MN 56721
Telephone	218-773-0124
E-mail	nellis@egf.mn
Website	www.grandforksgov.com/bus

2016 Highlights

- Continued efficient origin to destination service with our contracted provider, MV Transport
- Maintain a successful partnership with the City of Grand Forks

System Snapshot

INFO	EAST GRAND FORKS DIAL-A-RIDE
Legal Name	City of East Grand Forks Transit
Governance	City
Area Served	City limits of East Grand Forks MN
Leg. District	01B
Cong. District	7

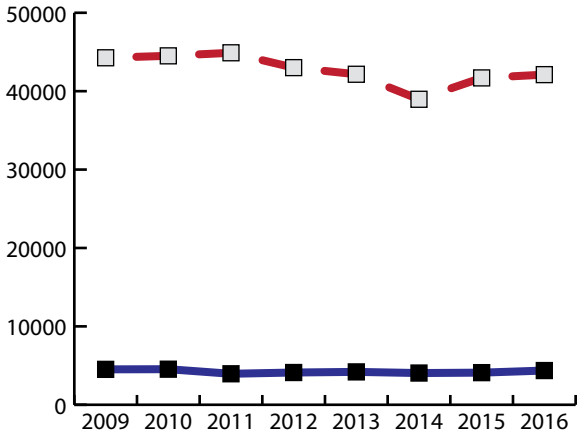
System Characteristics

INFO	EAST GRAND FORKS DIAL-A-RIDE
Vehicle Fleet	1 class 400 vehicle
Service Type	Complementary Paratransit
Funding Class	5307 Urban
Base Fare	$3.00 per ride

DAY	HOURS OF OPERATION
Monday - Friday	6:00am to 10:00pm
Saturday	8:00am to 10:00pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

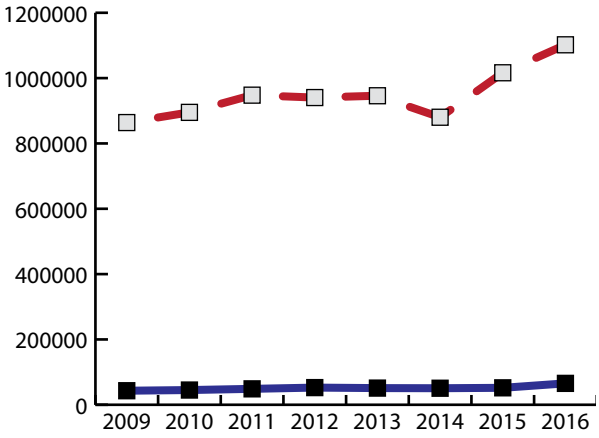
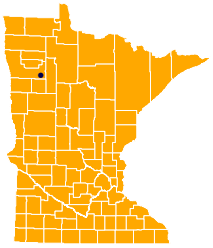


Chart Legend: System data — Peer group average

FOSSTON TRANSIT



INFO	FOSSTON TRANSIT
Contact	Cassie Heide
Title	Assistant City Administrator
Street	220 East First St.
City State Zip	Fosston, MN 56542
Telephone	218-435-1959
E-mail	cassie@fosston.com
Website	www.fosston.com

2016 Highlights

- Ridership increased 7% from 2015 (1,035 riders higher)
- November 18th, 2016, collaborated with Fosston STAR committee for Lefse Festival. Became the "Lefse Bus" from 5-7pm offering free rides for festival goers

System Snapshot

INFO	FOSSTON TRANSIT
Legal Name	Fosston Transit
Governance	City of Fosston
Area Served	Fosston
Leg. District	1B
Cong. District	7

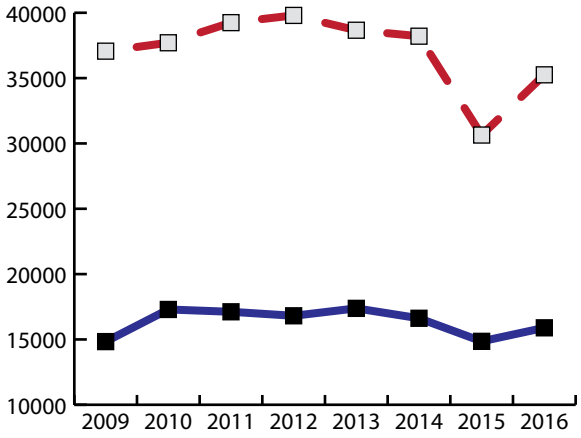
System Characteristics

INFO	FOSSTON TRANSIT
Vehicle Fleet	2011 Chevrolet Glaval
Service Type	Dial-A-Ride
Funding Class	400
Base Fare	$.50

DAY	HOURS OF OPERATION
Monday - Friday	8:00am - 4:30pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

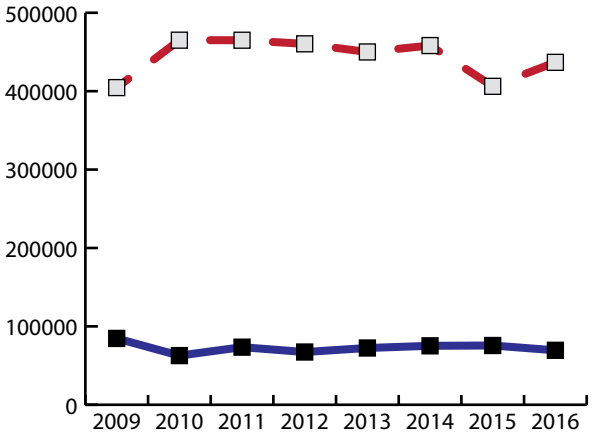
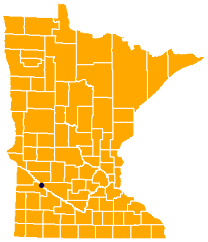


Chart Legend: System data — Peer group average

GRANITE FALLS HEARTLAND EXPRESS



INFO	GRANITE FALLS HEARTLAND EXP
Contact	Dennis Smith
Title	Transit Director
Street	641 Prentice Street
City State Zip	Granite Falls Mn 56241
Telephone	320-564-3011
E-mail	transit@granitefalls.com
Website	www.granitefalls.com

2016 Highlights

- Increased ridership by 2%
- Accident free year
- Reduced budget by 1% while maintaining current service level

System Snapshot

INFO	GRANITE FALLS HEARTLAND EXP
Legal Name	City of Granite Falls
Governance	City
Area Served	City of Granite Falls
Leg. District	16A 16B
Cong. District	7

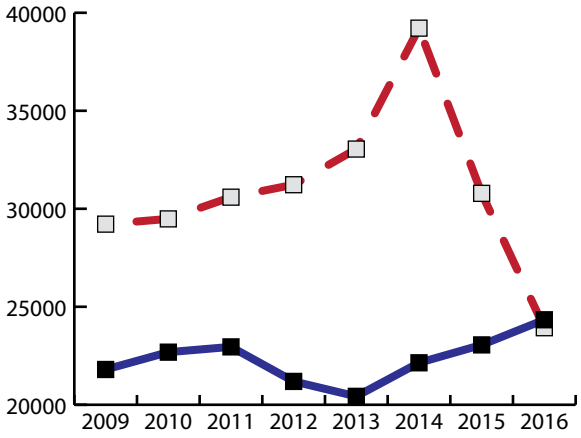
System Characteristics

INFO	GRANITE FALLS HEARTLAND EXP
Vehicle Fleet	One Class 400
Service Type	Dial a Ride
Funding Class	5311
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	6:30am - 5:30pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

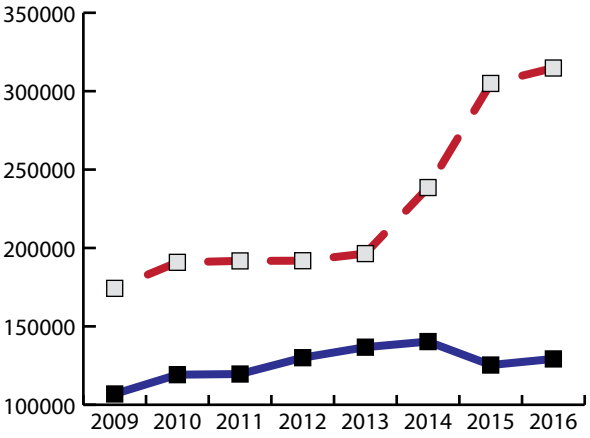
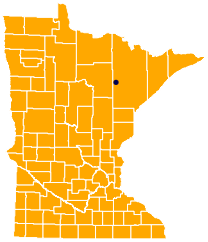


Chart Legend: System data — Peer group average

HIBBING AREA TRANSIT



INFO	HIBBING AREA TRANSIT
Contact	Sherri A. Renskers, Mary Ann Kepler
Title	Finance Director, Internal Auditor
Street	401 E. 21 St.
City State Zip	Hibbing, MN 55746
Telephone	218-262-3486, Ext. 714 or 713
E-mail	srenskers@ci.hibbing.mn.us or makepler@ci.hibbing.mn.us
Website	www.hibbing.mn.us

2016 Highlights

- Purchased 2 new Class 500 Buses
- 18% increase in college student ridership
- Awarded Commuter Challenge grant funding

System Snapshot

INFO	HIBBING AREA TRANSIT
Legal Name	City of Hibbing
Governance	City
Area Served	Hibbing
Leg. District	06A
Cong. District	8

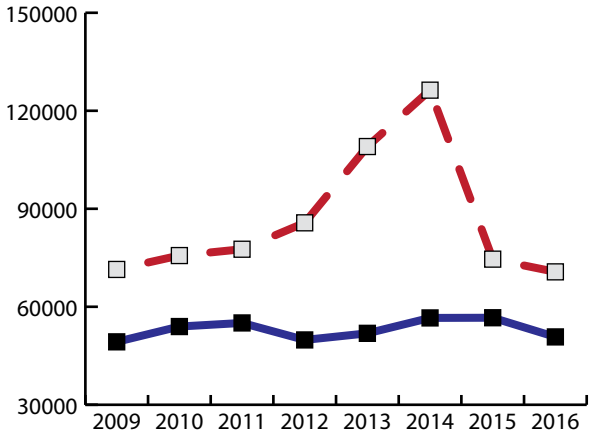
System Characteristics

INFO	HIBBING AREA TRANSIT
Vehicle Fleet	4 Class 500
Service Type	Route deviation, dial-a-ride
Funding Class	Small urban
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00am - 10:00pm
Saturday	9:00am - 6:00pm
Sunday	9:00am - 6:00pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

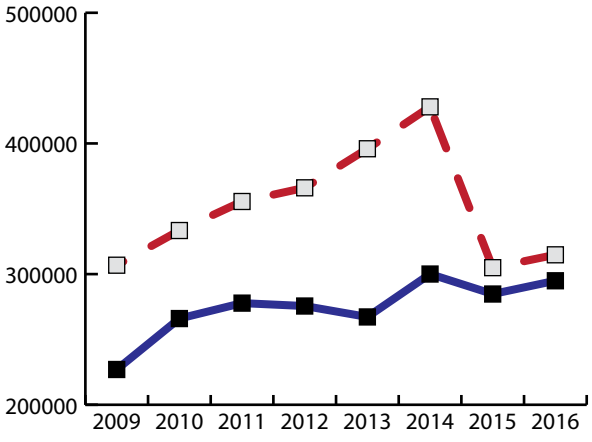
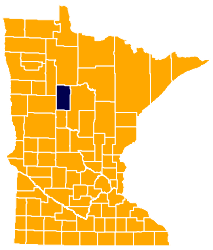


Chart Legend: System data — Peer group average

HUBBARD COUNTY HEARTLAND EXPRESS



INFO	HUBBARD CTY HEARTLAND EXP
Contact	Deb Vizecky
Title	Interim Transit Coordinator
Street	205 Court Ave
City State Zip	Park Rapids, MN 56470
Telephone	(218) 732-2400
E-mail	dvizecky@co.hubbard.mn.us
Website	www.hubbardcountyheartlandexpress.com

2016 Highlights

- Increased total ridership 14.8% from 2015
- Added a 3 day per week evening service that ended the year at 7 rides per hour
- Provided discount summer rec passes for youth that increased participation in community events and programs

System Snapshot

INFO	HUBBARD CTY HEARTLAND EXP
Legal Name	Hubbard County
Governance	County
Area Served	Hubbard County
Leg. District	02A,02B, 05A
Cong. District	8

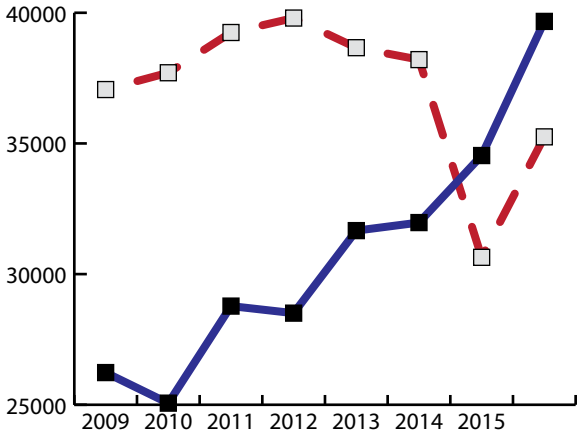
System Characteristics

INFO	HUBBARD CTY HEARTLAND EXP
Vehicle Fleet	5 Class 400
Service Type	Deviated Route, Demand Response, Volunteer
Funding Class	Rural
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	7:30am - 6:45pm
Saturday	8:00am - 4:00pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

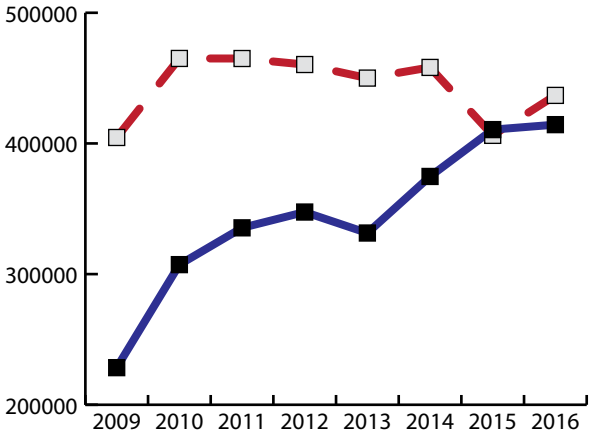
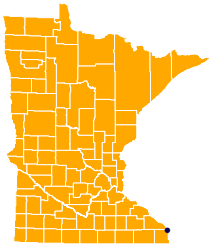


Chart Legend: System data — Peer group average

LA CRESCENT APPLE EXPRESS



INFO	LA CRESCENT APPLE EXPRESS
Contact	James Krueger Jr.
Title	Interim Transit Manager
Street	2000 Marco Dr
City State Zip	La Crosse, WI, 54601
Telephone	608-789-7350
E-mail	kruegerj@cityoflacrosse.org
Website	Cityoflacrosse.org

2016 Highlights

- 2016 was another accident free year

System Snapshot

INFO	LA CRESCENT APPLE EXPRESS
Legal Name	City Of La Crescent
Governance	City Of La Crescent
Area Served	City Of La Crescent
Leg. District	1
Cong. District	3

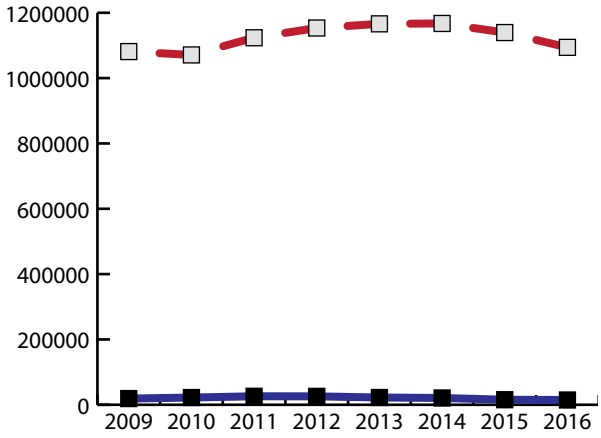
System Characteristics

INFO	LA CRESCENT APPLE EXPRESS
Vehicle Fleet	1, Class 400.
Service Type	Demand Response
Funding Class	5307
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	5:40AM - 7:00PM
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

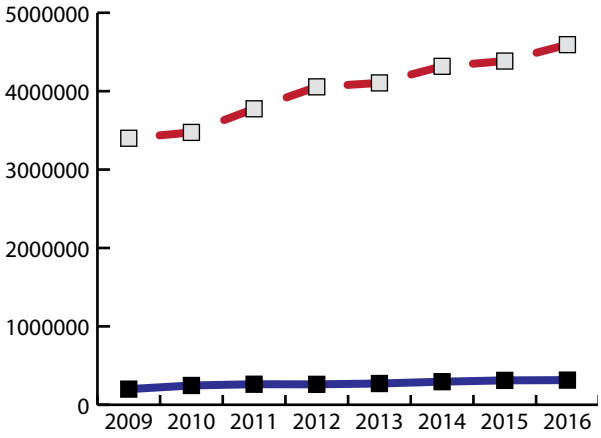
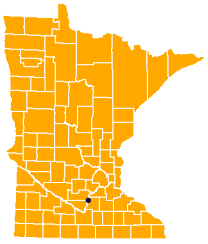


Chart Legend: System data — Peer group average

LE SUEUR HEARTLAND EXPRESS



INFO	LE SUEUR HEARTLAND EXPRESS
Contact	Sandi Owen
Title	Transit Manager
Street	601 South 5th Street
City State Zip	Le Sueur, MN 5605
Telephone	1-888-880-4696
E-mail	transitoperations@saintpetermn.gov
Website	www.cityoflesueur/city-services-a-services-a-m/city-bus

2016 Highlights

- Finalizing merger with Saint Peter
- Starting trial pre-school route to Henderson

System Snapshot

INFO	LE SUEUR HEARTLAND EXPRESS
Legal Name	City of Le Sueur
Governance	City
Area Served	Le Sueur
Leg. District	20A
Cong. District	1,7

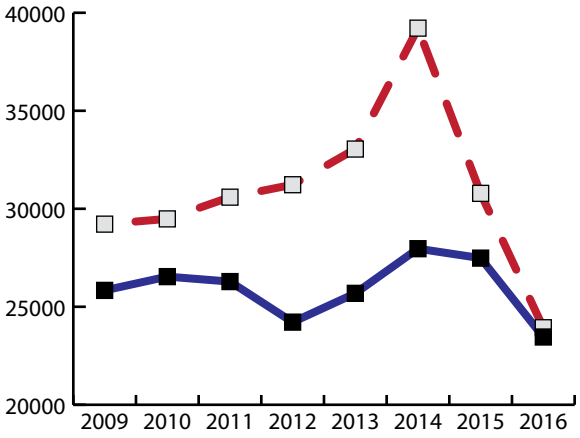
System Characteristics

INFO	LE SUEUR HEARTLAND EXPRESS
Vehicle Fleet	4 Class 400
Service Type	Deviated route, demand response, route guarantee
Funding Class	5311
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	7:00am - 4:30pm (Winter), 8:00am - 4:30pm (Summer)
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

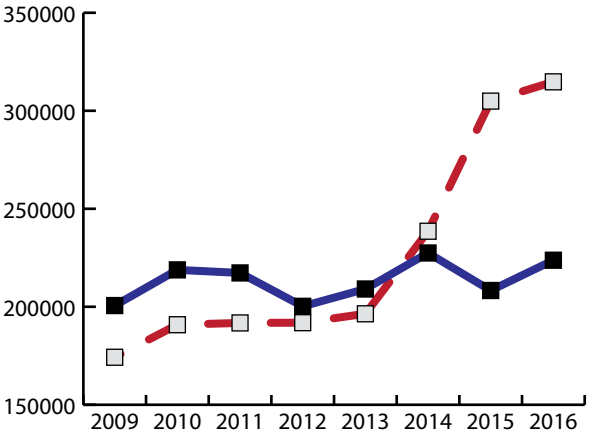
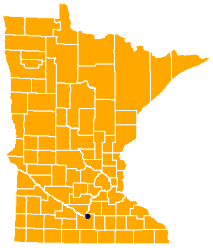


Chart Legend: System data — Peer group average

MANKATO - FIXED ROUTE



INFO	MANKATO - REGULAR ROUTE
Contact	Mark Anderson
Title	Transit Superintendent
Street	10 Civic Center Plaza, PO Box 3368
City State Zip	Mankato, MN 56002-3368
Telephone	507.387.8655
E-mail	manderson@mankatomn.gov
Website	https://www.mankatomn.gov/city-services-a-z/city-services-a-m/city-bus

2016 Highlights

- Added an additional fixed route (Route 1B North)
- Negotiated a 5¢ per credit hour increase to the green transportation fee that MSUM students pay to support bus service
- Ridership was stable averaging 32.75 passengers per hour across all fixed routes
- The majority of our fleet is now wrapped in advertising

System Snapshot

INFO	MANKATO - REGULAR ROUTE
Legal Name	City of Mankato
Governance	Municipality
Area Served	Mankato and North Mankato
Leg. District	MN House 19B, MN Senate 19
Cong. District	US House: District 1

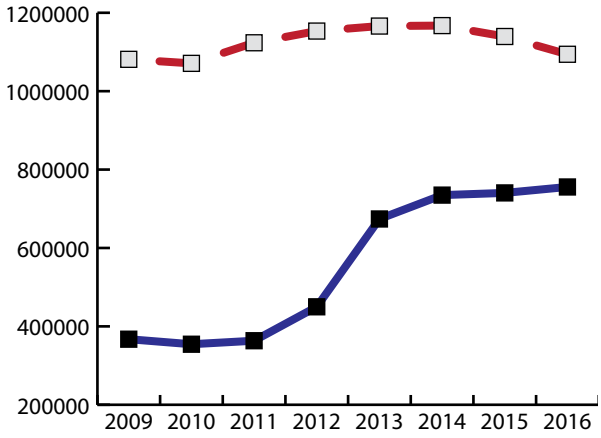
System Characteristics

INFO	MANKATO - REGULAR ROUTE
Vehicle Fleet	Class 700, Class 500 and class 400 LF
Service Type	Fixed route & complementary paratransit
Funding Class	5307
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	6:30am - 6:00pm
Saturday	10:00am - 5:30pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

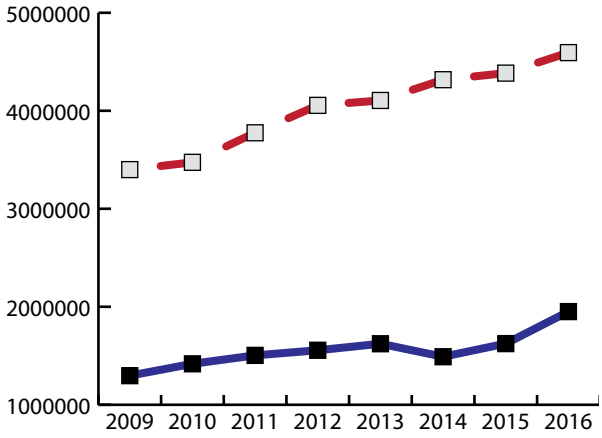
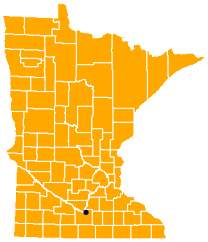


Chart Legend: System data — Peer group average

MANKATO-PARATRANSIT



INFO	MANKATO-DEMAND RESPONSE
Contact	Mark Anderson
Title	Transit Superintendent
Street	10 Civic Center Plaza, PO Box 3368
City State Zip	Mankato, MN 56002-3368
Telephone	507.387.8655
E-mail	manderson@mankatomn.gov
Website	https://www.mankatomn.gov/city-services-a-z/city-services-a-m/city-bus

2016 Highlights

- Expanded evening service by 990 hours
- Newly expanded evening service averaged 1.8 passengers per hour
- Purchased new class 400 LF bus

System Snapshot

INFO	MANKATO-DEMAND RESPONSE
Legal Name	City of Mankato
Governance	Municipality
Area Served	Mankato and North Mankato
Leg. District	MN House 19B, MN Senate 19
Cong. District	US House: District 1

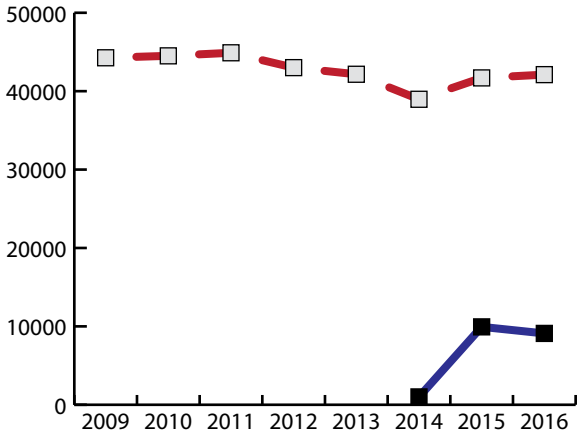
System Characteristics

INFO	MANKATO-DEMAND RESPONSE
Vehicle Fleet	3 class 400 LF buses
Service Type	Complementary paratransit
Funding Class	5307
Base Fare	$3.00

DAY	HOURS OF OPERATION
Monday - Friday	6:35am - 5:35pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

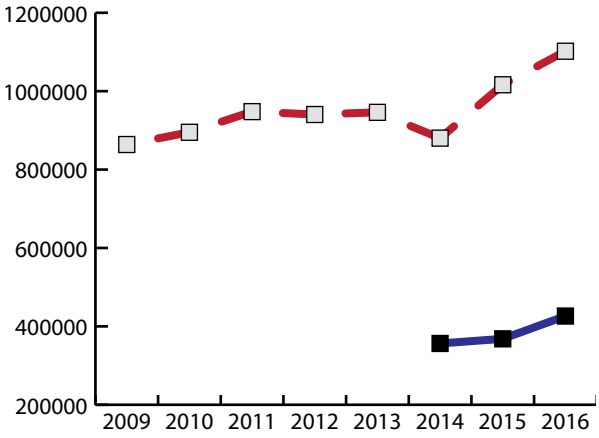
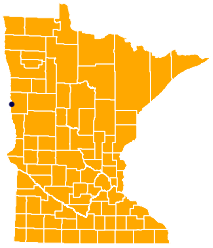


Chart Legend: System data — Peer group average

MOORHEAD METRO AREA TRANSIT: FIXED



INFO	MOORHEAD AREA TRANSIT: REG
Contact	Lori Van Beek
Title	Transit Manager
Street	650 - 23rd Street North
City State Zip	Fargo, ND 58102
Telephone	701-476-6686
E-mail	LVanbeek@matbus.com
Website	matbus.com

2016 Highlights

- Purchased Q'Straint Quantum self-securement for wheelchairs on two new Class 700 buses
- Created MATBUS App to download from Apple Store or Google Play
- Implemented Google Transit trip planning

System Snapshot

INFO	MOORHEAD AREA TRANSIT: REG
Legal Name	City of Moorhead
Governance	City
Area Served	Dilworth, Moorhead
Leg. District	04A, 04B
Cong. District	7

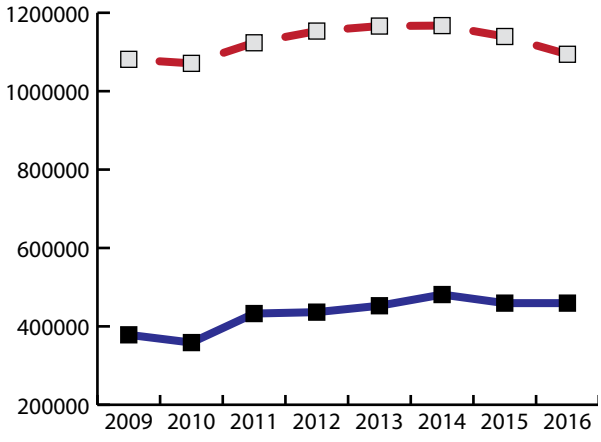
System Characteristics

INFO	MOORHEAD AREA TRANSIT: REG
Vehicle Fleet	11 Class 700
Service Type	Fixed Route
Funding Class	Urban
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	6:15 am - 11:15 pm
Saturday	7:15 am - 11:15 pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

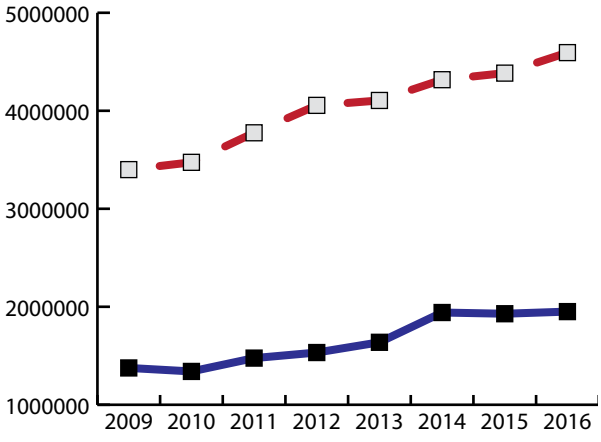
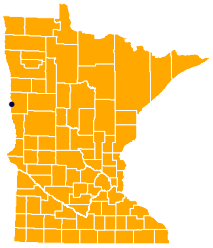


Chart Legend: System data — Peer group average

MOORHEAD METRO AREA TRANSIT: PARA



INFO	MOORHEAD AREA TRANSIT: PARA
Contact	Lori Van Beek
Title	Transit Manager
Street	650 - 23rd Street North
City State Zip	Fargo, ND 58102
Telephone	701-476-6686
E-mail	LVanbeek@matbus.com
Website	matbus.com

2016 Highlights

- Paratransit revenue hours went down 3% from 2015
- Hired a new mobility manager in October 2016
- Recertified over 1,000 special users for MAT Paratransit

System Snapshot

INFO	MOORHEAD AREA TRANSIT: PARA
Legal Name	City of Moorhead
Governance	City
Area Served	Dilworth, Moorhead
Leg. District	04A, 04B
Cong. District	7

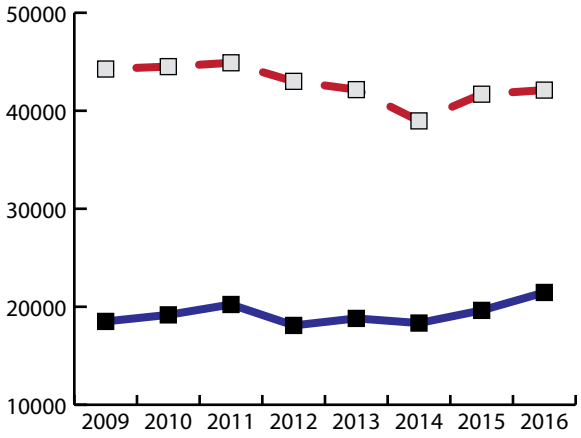
System Characteristics

INFO	MOORHEAD AREA TRANSIT: PARA
Vehicle Fleet	5 Class 400, 4 Class 200
Service Type	Dial-A-Ride
Funding Class	Urban, complementary paratransit
Base Fare	$3.00

DAY	HOURS OF OPERATION
Monday - Friday	6:15 am - 11:15 pm
Saturday	7:15 am - 11:15 pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

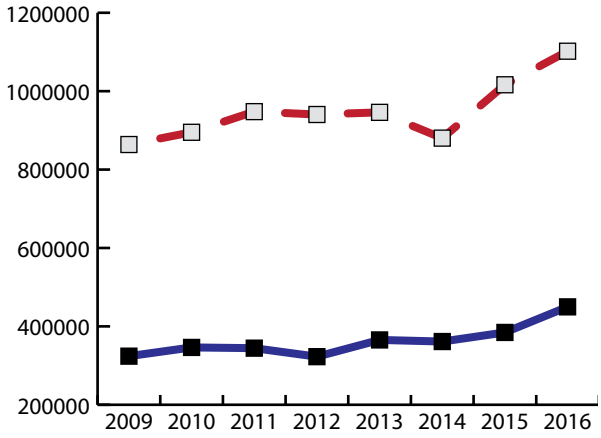
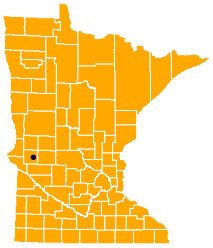


Chart Legend: System data — Peer group average

MORRIS TRANSIT



INFO	MORRIS TRANSIT
Contact	Beth Heinrich
Title	Transit Coordinator
Street	P.O. Box 438
City State Zip	Morris, MN 56267
Telephone	320-589-1000
E-mail	transit@ci.morris.mn.us
Website	http://ci.morris.mn.us/transit.php

2016 Highlights

- 2016 ridership ranked #3 in the history of City of Morris Transit
- August and September 2016 were top ridership months
- Transit Coordinator Beth Heinrich celebrated 30 years of service

System Snapshot

INFO	MORRIS TRANSIT
Legal Name	City of Morris – Transit
Governance	City
Area Served	Morris
Leg. District	11A
Cong. District	7

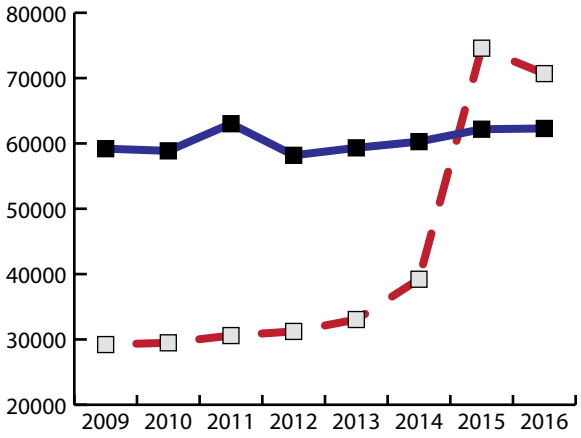
System Characteristics

INFO	MORRIS TRANSIT
Vehicle Fleet	6 Class 400 busses
Service Type	Demand Response
Funding Class	Small Urban 5311
Base Fare	$2.50

DAY	HOURS OF OPERATION
Monday - Friday	6:00am - 10:00pm
Saturday	12:00pm-4:00pm
Sunday	8:00am-12:30pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

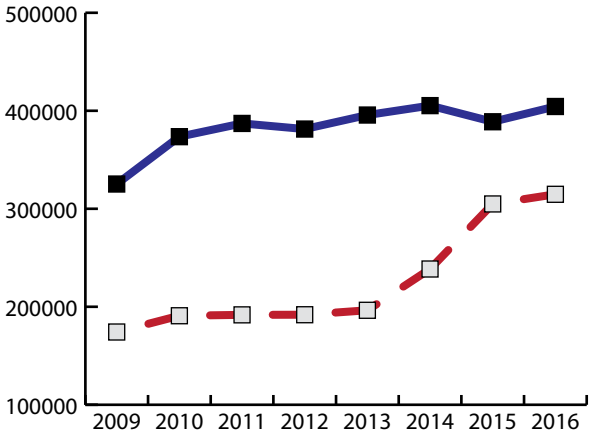
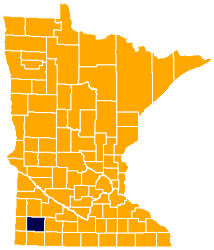


Chart Legend: System data — Peer group average

MURRAY COUNTY HEARTLAND EXPRESS



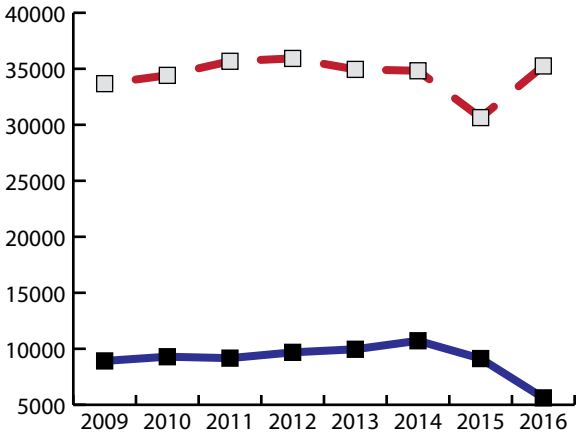
INFO	MURRAY CTY HEARTLAND EXP
Contact	Cathleen Amick
Title	Transportation Director
Street	1400 S Saratoga
City State Zip	Marshall, MN 56258
Telephone	1-507-537-1416 ext. 2123
E-mail	Cathleen.amick@unitedcapmn.org
Website	www.communitytransitswmn.org

2016 Highlights

- Murray County merged into United Community Action Partnership - Western Community Transit in August, 2016
- Ridership and operating expenditure graphs include data from the final year of operation before merger

System Performance

RIDERSHIP



OPERATING EXPENDITURES

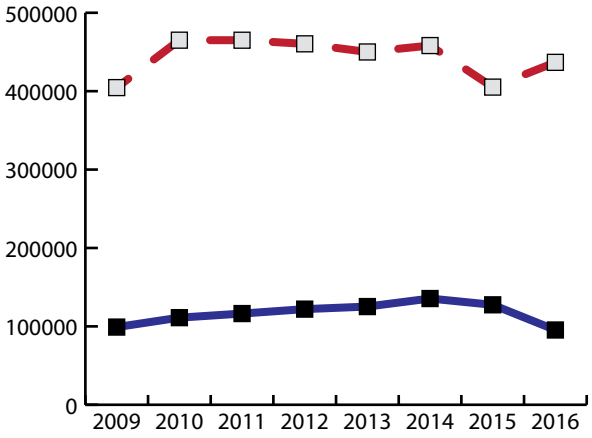
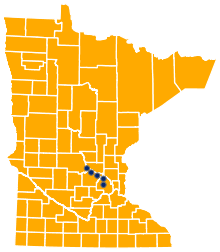


Chart Legend: System data — Peer group average

NORTHSTAR LINK



INFO	NORTHSTAR LINK
Contact	Ryan I. Daniel
Title	Chief Executive Office, Metro Bus
Street	665 Franklin Avenue NE
City State Zip	St. Cloud, MN 56304
Telephone	320-529-4482
E-mail	rdaniel@stcloudmtc.com
Website	www.catchthelink.com

2016 Highlights

- Provided connecting service to around 81 Twins home baseball games
- Provided connecting service to around 10 Vikings home football games

System Snapshot

INFO	NORTHSTAR LINK
Legal Name	Northstar Link Commuter Bus
Governance	Northstar Corr. Develop. Auth. Jt. Powers
Area Served	Becker, Big Lake, St. Cloud
Leg. District	14A,14B, 15B, 30A
Cong. District	6

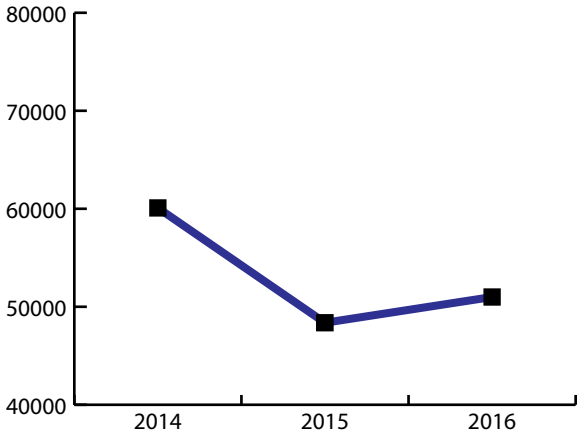
System Characteristics

INFO	NORTHSTAR LINK
Vehicle Fleet	6 Class 700
Service Type	Commuter Bus
Funding Class	Urban
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	4:40 am - 8:10 pm
Saturday	9:15 am - 8:55 pm
Sunday	8:20 am - 6:50 pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

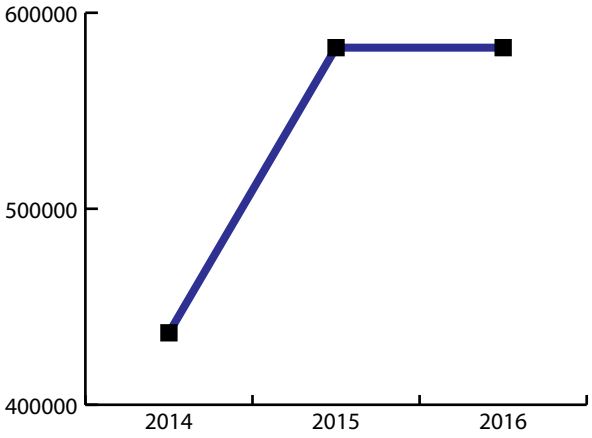
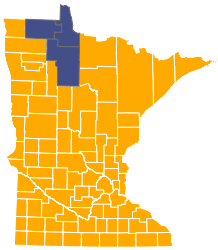


Chart Legend: System data — Peer group average

PAUL BUNYAN TRANSIT



INFO	PAUL BUNYAN TRANSIT
Contact	Lezlie Grubich
Title	Executive Director
Street	706 Railroad St. SE
City State Zip	Bemidji, MN 56601
Telephone	218-751-8765 ext. 2 then 6
E-mail	l.grubich@paulbunyantransit.com
Website	paulbunyantransit.com

2016 Highlights

- PBT upgraded the dispatch system to tablets and AVLs through cellular towers. Improvements greatly improved communication between drivers and dispatch
- Hired a second mechanic to ensure buses mechanically sound and safe. Also helped decrease outsourcing repairs, enabling in-house repairs to extend bus life.

System Snapshot

INFO	PAUL BUNYAN TRANSIT
Legal Name	Paul Bunyan Transit
Governance	Non-profit
Area Served	Beltrami, Lake of the Woods, Roseau Counties
Leg. District	01A, 02A, 05A
Cong. District	7, 8

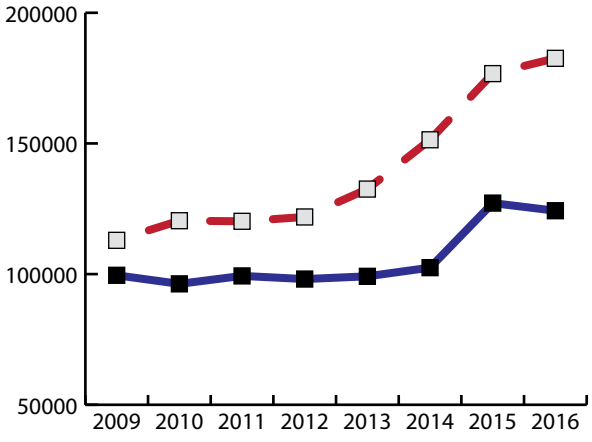
System Characteristics

INFO	PAUL BUNYAN TRANSIT
Vehicle Fleet	21 - 400, 2 – 500, 1 - Van
Service Type	Demand Response
Funding Class	Rural
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	7:00am - 6:00pm
Saturday	8:00am - 4:00pm
Sunday	NA

System Performance

RIDERSHIP



OPERATING EXPENDITURES

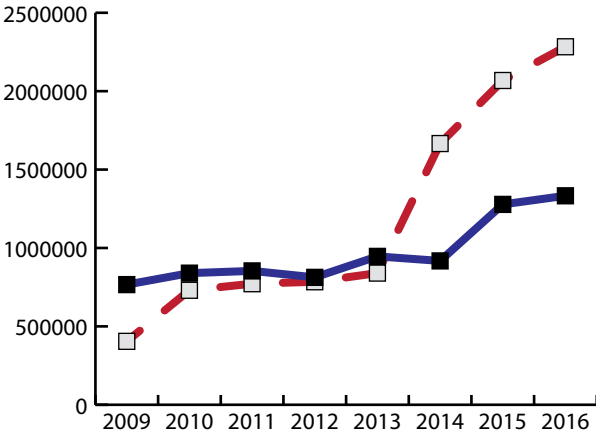
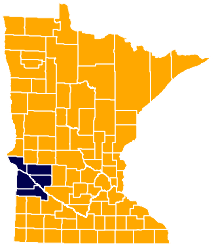


Chart Legend: System data Peer group average

PRAIRIE FIVE RIDES



INFO	PRAIRIE FIVE RIDES
Contact	Ted Nelson
Title	Program Manager
Street	PO Box 159
City State Zip	Montevideo, MN 56265
Telephone	(320) 269-6578
E-mail	Ted.nelson@prairiefive.org
Website	http://www.prairiefive.com/transportation.html

2016 Highlights

- With the help of the Commuter Challenge grant, Prairie Five RIDES increased advertising and educated audiences across the region on the services our program provides
- In August of 2016, Prairie Five RIDES began providing city bus service to the City of Benson
- Prairie Five RIDES experienced a 17% increase in ridership in 2016

System Snapshot

INFO	PRAIRIE FIVE RIDES
Legal Name	Prairie Five RIDES
Governance	Prairie Five CAC, Inc.
Area Served	Big Stone, Chippewa, Lac qui Parle, Swift, Yellow Medicine
Leg. District	12A, 16A, 17A
Cong. District	7

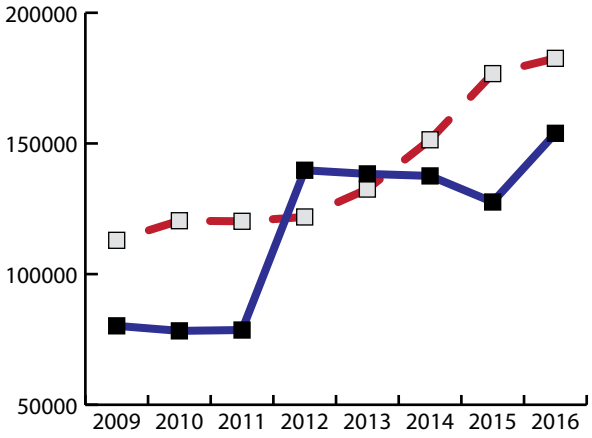
System Characteristics

INFO	PRAIRIE FIVE RIDES
Vehicle Fleet	27 Vehicles (21 buses, 6 vans)
Service Type	Demand-Response Paratransit
Funding Class	Rural
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	6:00am to 6:00pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

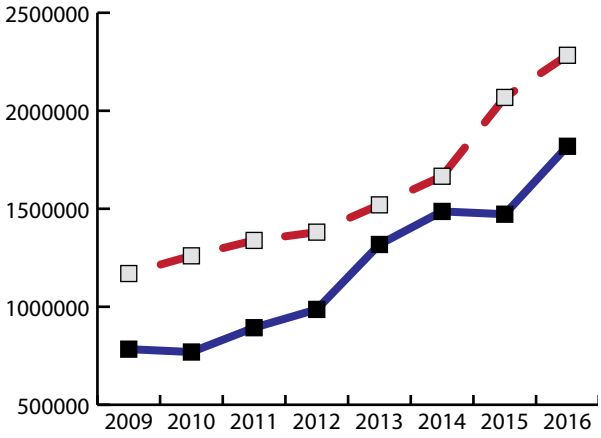
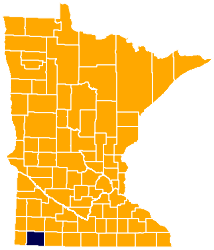


Chart Legend: System data — Peer group average

PRAIRIELAND TRANSIT



INFO	PRAIRIELAND TRANSIT
Contact	Karen DeBoer
Title	Transit Director
Street	SMOC, 1106 3rd Avenue, PO Box 787
City State Zip	Worthington, MN 56187
Telephone	507-346-3322 Ext 231
E-mail	kdeboer@smoc.us
Website	http://www.smoc.us/transitsystem.html

2016 Highlights

- Applied for funding to create a 3rd level of mobility in the City of Worthington
- Maintained cross-county transportation flexibility started with the "Transit for the Future" grant that ended 12/2014
- Number of child passengers increased by 17%

System Snapshot

INFO	PRAIRIELAND TRANSIT
Legal Name	Southwestern Minnesota Opportunity Council, Inc.
Governance	Joint Powers Board
Area Served	Nobles County
Leg. District	22B / 22
Cong. District	District 1

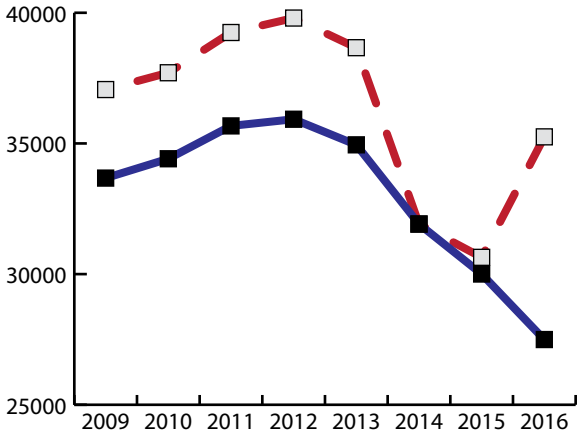
System Characteristics

INFO	PRAIRIELAND TRANSIT
Vehicle Fleet	2 Class B Buses + Taxi Sub-contract
Service Type	Deviated Route + Dial a Ride
Funding Class	300 - Medium-Size Light-Duty Transit Bus
Base Fare	$2.50 Route / $3.00 Dial a Ride

DAY	HOURS OF OPERATION
Monday - Friday	7:30am - 4:30pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

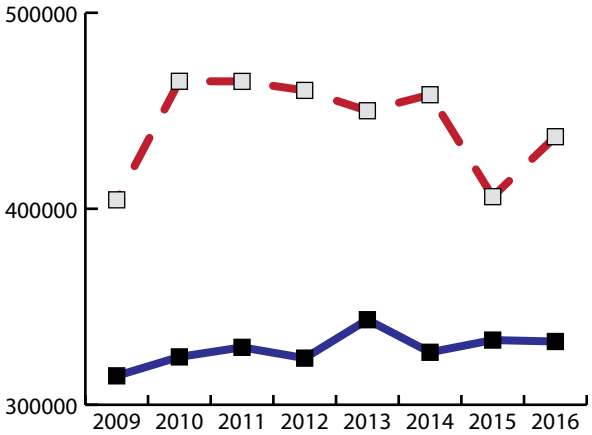
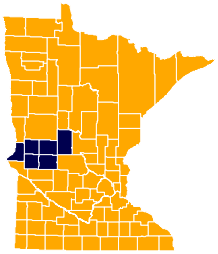


Chart Legend: System data — Peer group average

RAINBOW RIDER TRANSIT



INFO	RAINBOW RIDER TRANSIT
Contact	Keven Anderson
Title	Director
Street	249 Poplar Ave
City State Zip	Lowry, MN. 56349
Telephone	800-450-7770
E-mail	Kanderson.rainbowrider@runestone.net
Website	www.rainbowriderbus.com

2016 Highlights

- Added health insurance option for full-time employees
- Created operations manager position
- Incorporated vehicle maintenance software

System Snapshot

INFO	RAINBOW RIDER TRANSIT
Legal Name	Rainbow Rider Transit board
Governance	Joint Powers
Area Served	Pope, Douglas, Stevens, Grant,Traverse,Todd counties
Leg. District	8B, 9A, 9B, 12A, 12B
Cong. District	7

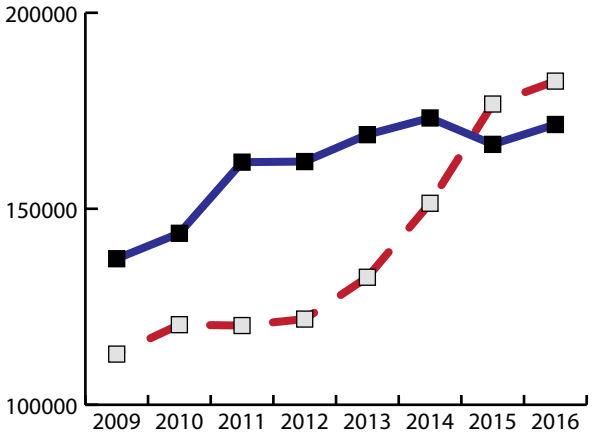
System Characteristics

INFO	RAINBOW RIDER TRANSIT
Vehicle Fleet	32 Class 400, 1 Class 500, 2 Class 200
Service Type	Demand Response, Deviated Route
Funding Class	5311
Base Fare	$2.00

COUNTY	HOURS OF OPERATION
Douglas	6am - 6pm (Mon - Fri), 7am - 4:30pm (in Alexandria Sat. only)
Grant	7:00am - 4:30pm (Monday- Friday)
Pope	7:30am - 4:00pm (Monday - Friday)
Stevens	7:30am - 5:00pm (Monday - Friday)
Traverse	7:30am - 4:30pm (Monday - Friday)
Todd	7:30am - 4:30pm (Monday - Friday)

System Performance

RIDERSHIP



OPERATING EXPENDITURES

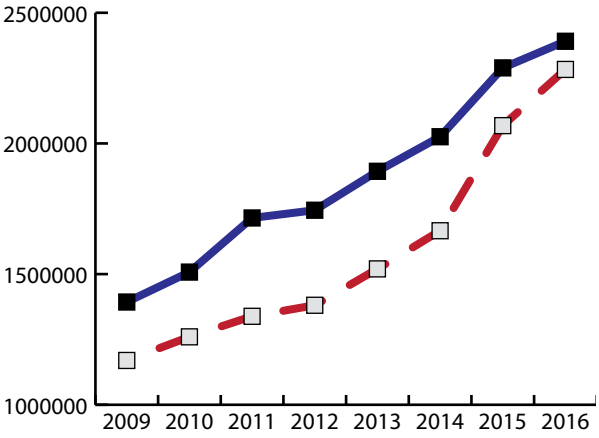
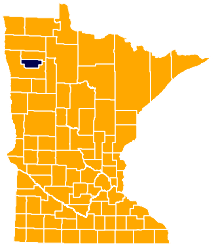


Chart Legend: System data — Peer group average

RED LAKE TRANSIT



INFO	RED LAKE TRANSIT
Contact	Collette R. Maxwell
Title	Director
Street	24415 Hwy 1, Box 95
City State Zip	Red Lake, Mn 56671
Telephone	218.679.2395
E-mail	collette.maxwell@redlakenation.org
Website	redlakenation.org/tribalprograms/ infrastructure/public-transit

2016 Highlights

- New Director (1/19/2016)
- Entire new fleet put into service
- No accidents / injuries related to transit
- added a new route to Bemidji in 2016

System Snapshot

INFO	RED LAKE TRANSIT
Legal Name	Red Lake Transit
Governance	Red Lake Band Of Chippewa Indians
Area Served	Red Lake Indian Reservation
Leg. District	2A
Cong. District	7

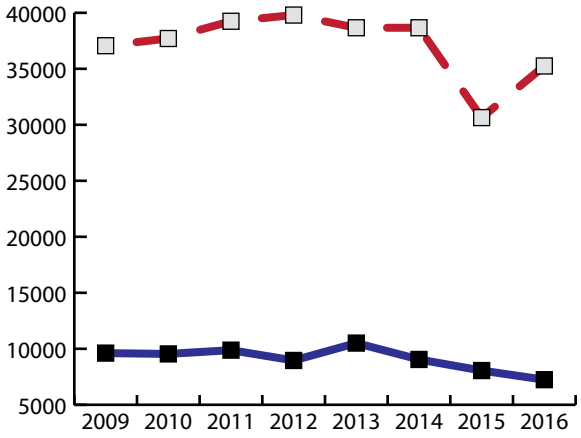
System Characteristics

INFO	RED LAKE TRANSIT
Vehicle Fleet	3 Class 400, 2 Class 300
Service Type	Route Deviation, Demand Response
Funding Class	Rural
Base Fare	$1.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00AM – 6:00PM
Saturday	NA
Sunday	NA

System Performance

RIDERSHIP



OPERATING EXPENDITURES

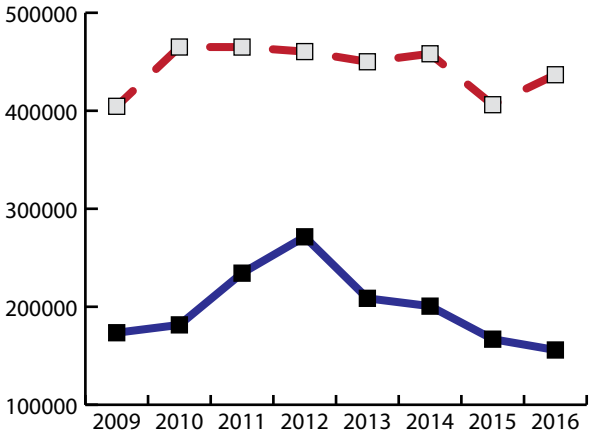
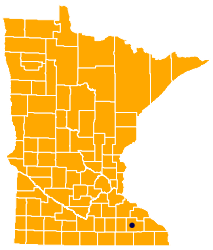


Chart Legend: System data — Peer group average

ROCHESTER PUBLIC TRANSIT: FIXED



INFO	ROCHESTER TRANSIT - REGULAR
Contact	Anthony Knauer
Title	Transit & Parking Manager
Street	4300 East River Road NE
City State Zip	Rochester, MN 55906
Telephone	507-328-2424
E-mail	tknauer@rochestermn.gov
Website	www.rptride.com

2016 Highlights

- Increased ridership to 1.71 million trips
- Conducted robust community listening and outreach activity to collect data for 5-year transit development plan
- Added marketing and outreach staff and launched new social media outreach programs

System Snapshot

INFO	ROCHESTER TRANSIT - REGULAR
Legal Name	City of Rochester
Governance	City
Area Served	Rochester
Leg. District	25A, 25B, 26A, 26B
Cong. District	1

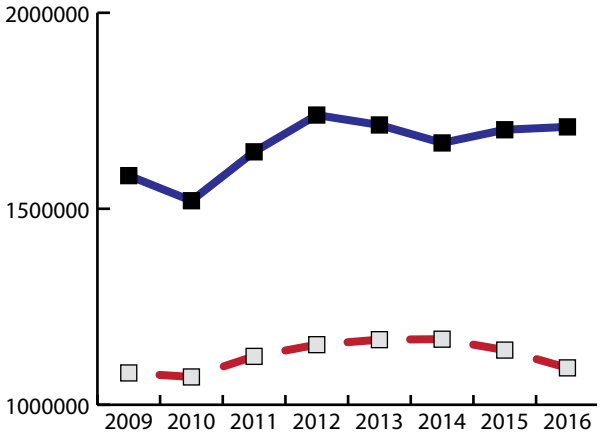
System Characteristics

INFO	ROCHESTER TRANSIT - REGULAR
Vehicle Fleet	51 Class 700
Service Type	Fixed Route
Funding Class	Urban
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	5:30am - 10:00pm
Saturday	6:00am - 7:00pm
Sunday	

System Performance

RIDERSHIP



OPERATING EXPENDITURES

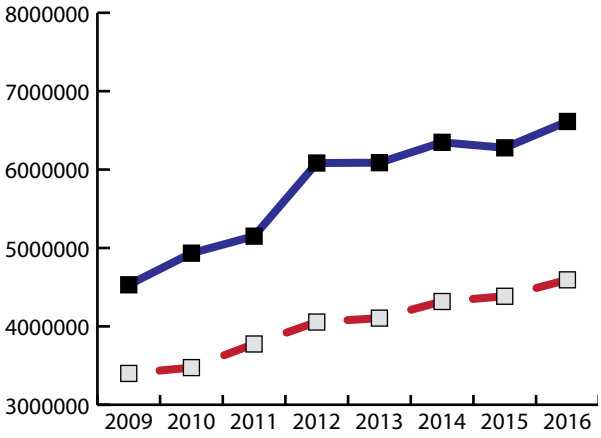
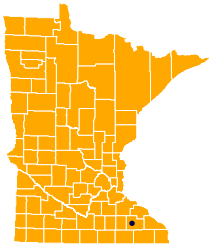


Chart Legend: System data — Peer group average

ROCHESTER PUBLIC TRANSIT: PARATRANSIT



INFO	ROCHESTER TRANSIT: DIAL-A-RIDE
Contact	Anthony Knauer
Title	Transit & Parking Manager
Street	4300 East River Road NE
City State Zip	Rochester, MN 55906
Telephone	507-328-2424
E-mail	tknauer@rochestermn.gov
Website	www.rptride.com

2016 Highlights

- Increased ridership by 3.5% over 2015
- Completed RFP process which combines paratransit and fixed route operations under one contract

System Snapshot

INFO	ROCHESTER TRANSIT: DIAL-A-RIDE
Legal Name	City of Rochester
Governance	City
Area Served	Rochester
Leg. District	25A, 25B, 26A, 26B
Cong. District	1

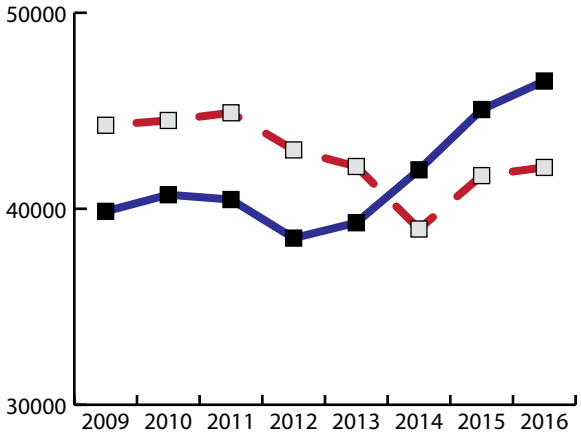
System Characteristics

INFO	ROCHESTER TRANSIT: DIAL-A-RIDE
Vehicle Fleet	6 Class 600
Service Type	Demand Response
Funding Class	ADA Complementary paratransit
Base Fare	$3.00

DAY	HOURS OF OPERATION
Monday - Friday	5:30am - 10:00pm
Saturday	6:00am - 7:00pm
Sunday	

System Performance

RIDERSHIP



OPERATING EXPENDITURES

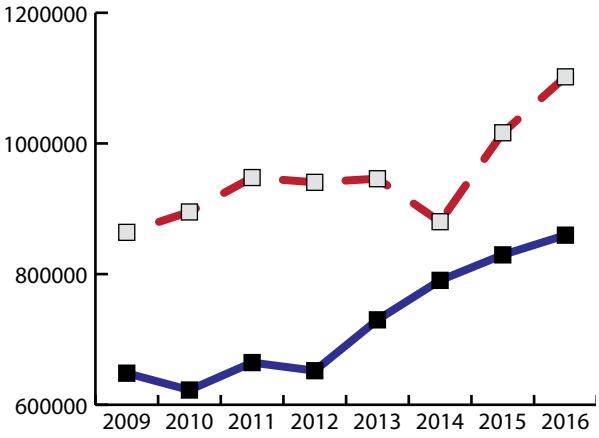
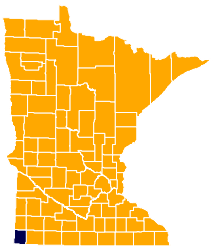


Chart Legend: System data — Peer group average

ROCK COUNTY HEARTLAND EXPRESS



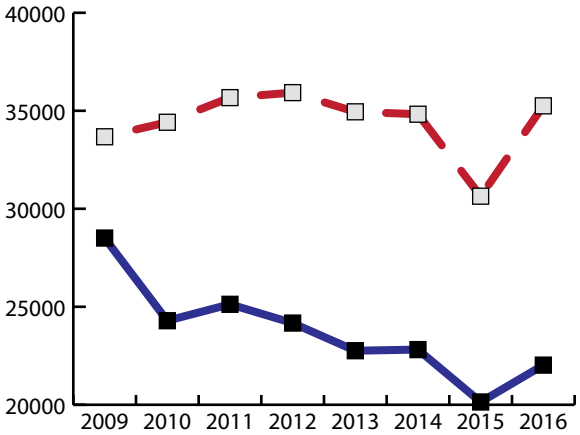
INFO	ROCK CTY HEARTLAND EXP
Contact	Cathleen Amick
Title	Transportation Director
Street	1400 S Saratoga
City State Zip	Marshall, MN 56258
Telephone	1-507-537-1416 ext. 2123
E-mail	Cathleen.amick@unitedcapmn.org
Website	www.communitytransitswmn.org

2016 Highlights

- merger with United Community Action Partnership 01/01/2017
- Ridership and operating expenditures shown below reflect 2016 data for Rock County Heartland Express.

System Performance

RIDERSHIP



OPERATING EXPENDITURES

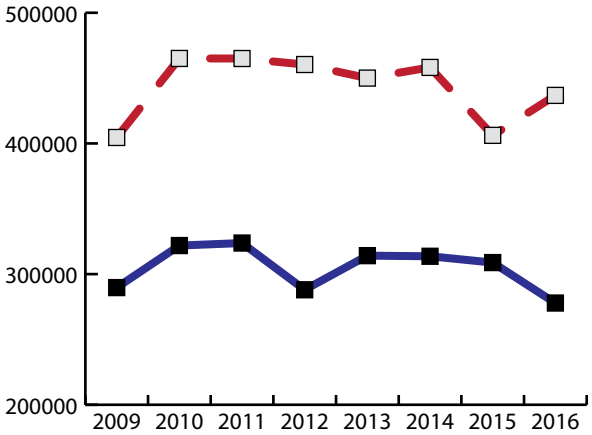
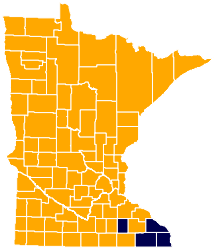


Chart Legend: System data — Peer group average

ROLLING HILLS TRANSIT



INFO	ROLLING HILLS TRANSIT
Contact	Erlene Welshons
Title	Transportation Director
Street	204 S Elm St. P.O. Box 549
City State Zip	Rushford, MN 55971
Telephone	507-864-8238
E-mail	erlene.welshons@semcac.org
Website	www.semcac.org

2016 Highlights

- Started the process for a new Transit Operations Building
- Expansion into Olmstead County including Bryon, Dover, Eyota and St. Charles
- Steady growth in ridership in expanded communities

System Snapshot

INFO	ROLLING HILLS TRANSIT
Legal Name	Semcac
Governance	Non-Profit - CAP
Area Served	Dodge, Fillmore, Houston, rural Winona and Olmsted Counties
Leg. District	21B, 24A, 25A, 27A, 27B, 28A
Cong. District	1

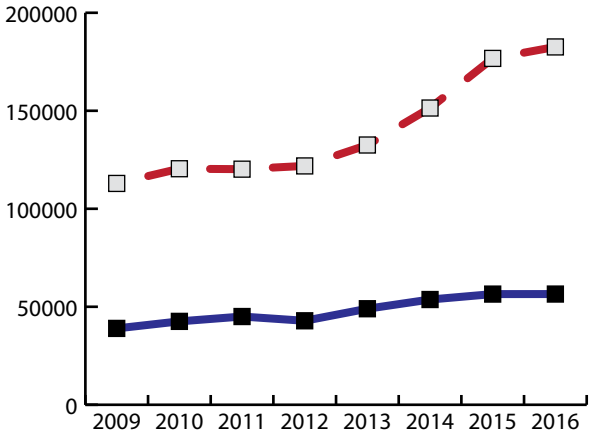
System Characteristics

INFO	ROLLING HILLS TRANSIT
Vehicle Fleet	10 - class 400
Service Type	Demand Response, Subscription
Funding Class	5311 - Rural
Base Fare	$1.50 - $3.00 - $6.00

DAY	HOURS OF OPERATION
Monday - Friday	7:30am - 4:30pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

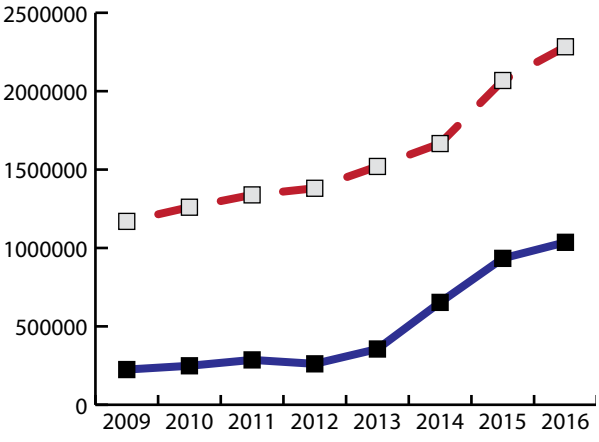
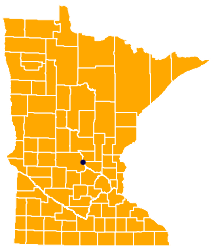


Chart Legend: System data — Peer group average

ST. CLOUD METRO BUS: FIXED ROUTE



INFO	ST CLOUD METRO BUS: REG
Contact	Ryan I. Daniel
Title	Chief Executive Officer
Street	665 Franklin Avenue NE
City State Zip	St. Cloud, MN 56304
Telephone	320-529-4482
E-mail	rdaniel@stcloudmtc.com
Website	www.ridemetrobus.com

2016 Highlights

- Updated ridemetrobus.com website and included new trip planner
- Implemented Phase 1 of Long Range Transit Plan, which changed routes and added 10,000+ additional service hours for fixed route
- Received Morgan Family Foundation grant to assist low-income residents with job-seeking activities

System Snapshot

INFO	ST CLOUD METRO BUS: REG
Legal Name	St. Cloud Metropolitan Transit Commission
Governance	Transit Authority
Area Served	St. Cloud, Sartell, Sauk Rapids, Waite Park
Leg. District	13B, 14A, 14B, 15B, 30A
Cong. District	6

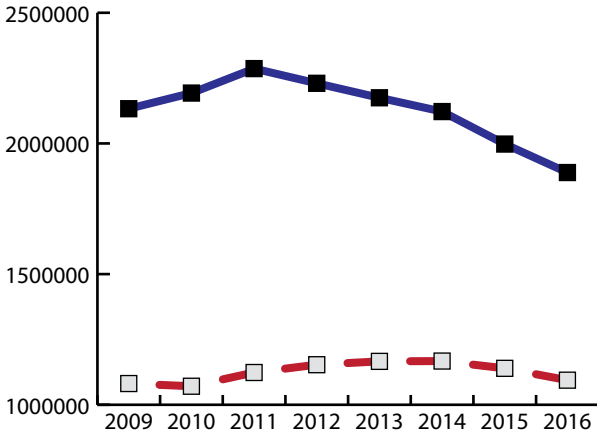
System Characteristics

INFO	ST CLOUD METRO BUS: REG
Vehicle Fleet	3 Class 400, 35 Class 700, 1 trolley bus
Service Type	Fixed Route, Route Guarantee
Funding Class	Urban
Base Fare	$1.25

DAY	HOURS OF OPERATION
Monday - Friday	5:15am - 10:00pm
Saturday	7:45am - 6:45pm
Sunday	8:45am - 6:00pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

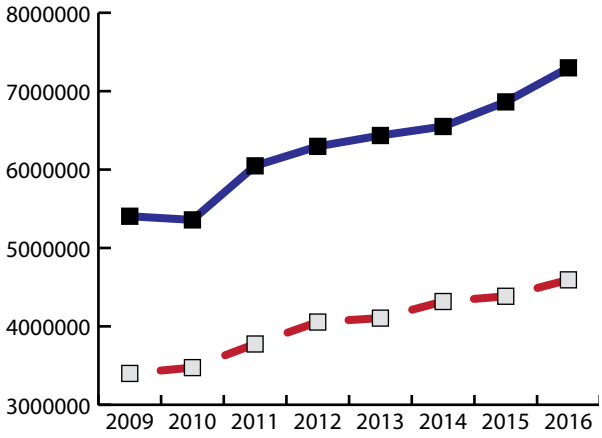
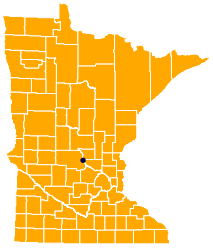


Chart Legend: System data — Peer group average

ST. CLOUD METRO BUS: PARATRANSIT



INFO	ST CLOUD METRO: DIAL-A-RIDE
Contact	Ryan I. Daniel
Title	Chief Executive Officer
Street	665 Franklin Avenue NE
City State Zip	St. Cloud, MN 56304
Telephone	320-529-4482
E-mail	rdaniel@stcloudmtc.com
Website	www.ridemetrobus.com

2016 Highlights

- Updated ridemetrobus.com website and included new trip planner
- Implemented Phase 1 of Long Range Transit Plan, which changed routes and added 10,000+ additional service hours for fixed route
- Recieved Morgan Family Foundation grant to assist low-income residents with job-seeking activities

System Snapshot

INFO	ST CLOUD METRO: DIAL-A-RIDE
Legal Name	St. Cloud Metro. Transit Commission
Governance	Transit Authority
Area Served	St. Cloud, Sartell, Sauk Rapids, Waite Pk
Leg. District	13B, 14A, 14B, 15B, 30A
Cong. District	6

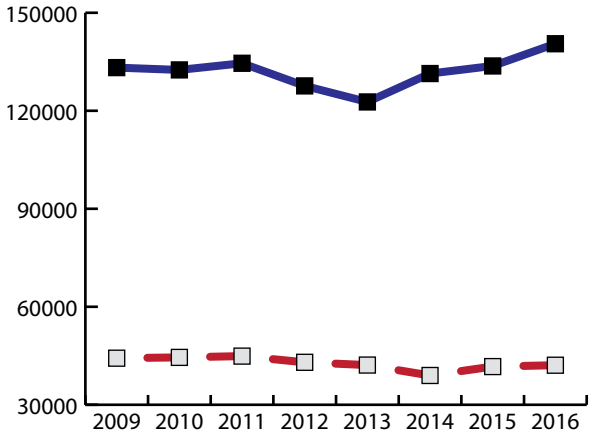
System Characteristics

INFO	ST CLOUD METRO: DIAL-A-RIDE
Vehicle Fleet	3 Class 400, 35 Class 700
Service Type	ADA Paratransit
Funding Class	5307
Base Fare	$1.25

DAY	HOURS OF OPERATION
Monday - Friday	5:15am-10:00pm
Saturday	7:45am - 6:45pm
Sunday	8:45am - 6:00pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

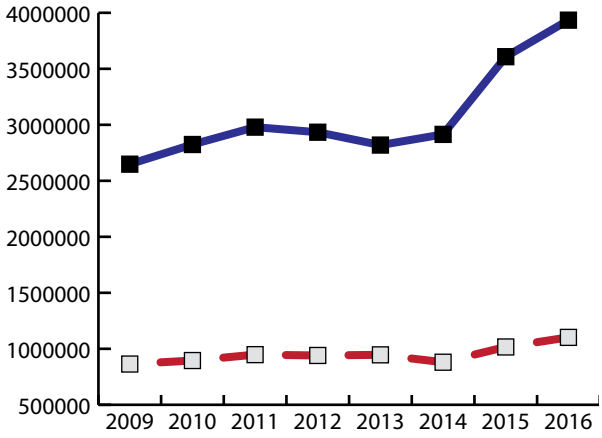
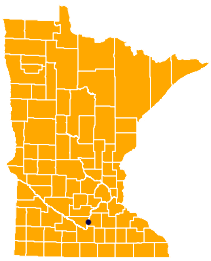


Chart Legend: System data — Peer group average

ST. PETER TRANSIT



INFO	ST PETER TRANSIT
Contact	Wayne G. Albers
Title	Transit Coordinator
Street	227 S. Front Street
City State Zip	Saint Peter, MN 56082
Telephone	(507) 934-0668
E-mail	waynea@saintpetermn.gov
Website	www.saintpetermn.gov/transit

2016 Highlights

- Continuing discussions with Le Sueur Transit toward consolidation
- 20% increase in service hours for Gustavus Adolphus College

System Snapshot

INFO	ST PETER TRANSIT
Legal Name	Saint Peter Transit
Governance	City Council
Area Served	Cities of Saint Peter and Kasota
Leg. District	19A
Cong. District	1

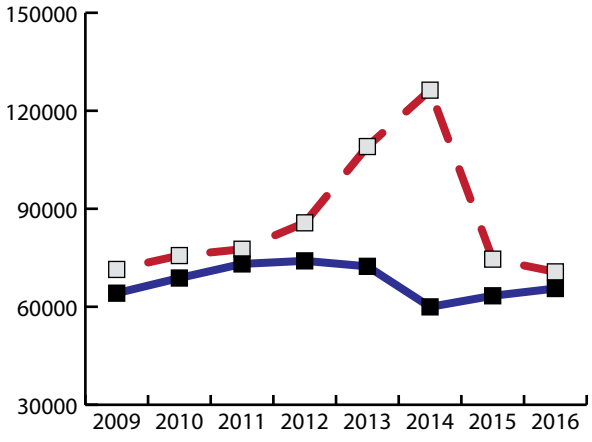
System Characteristics

INFO	ST PETER TRANSIT
Vehicle Fleet	5 Vehicles all class 400
Service Type	Demand Response and Deviated Route
Funding Class	5311
Base Fare	$3.50

DAY	HOURS OF OPERATION
Monday - Friday	7:00 AM - 8:00 PM
Saturday	9:00 AM to 7:00 PM
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

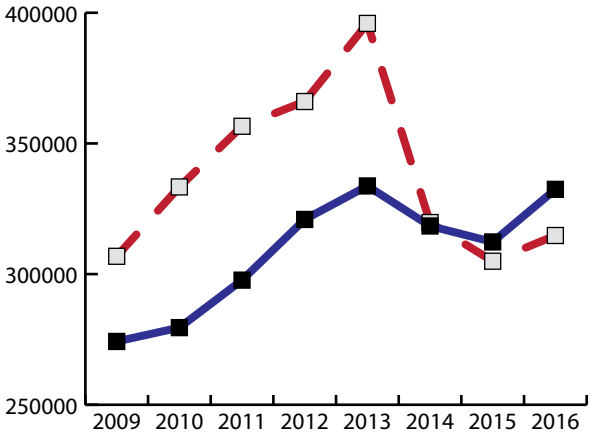
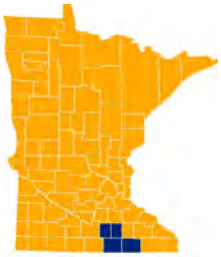


Chart Legend: System data — Peer group average

SMART TRANSIT



INFO	SMART TRANSIT
Contact	Melinda Estey
Title	Transit Manager
Street	2111 4th St NW
City State Zip	Austin, MN 55912
Telephone	507 444-2346
E-mail	MEstey@CedarValleyServices.org
Website	www.smartbusmn.org

2016 Highlights

- MPTA Transit System of the Year award recipient
- Delivered 200,000 passengers during calendar year for first time in system history - 25% increase in ridership from 2015
- Saturday service added in Albert Lea and preschool service in Owatonna

System Snapshot

INFO	SMART TRANSIT
Legal Name	Cedar Valley Services – SMART Transit
Governance	Non-Profit
Area Served	Freeborn, Mower, Steele, and Waseca Counties
Leg. District	24A, 27A, 27B
Cong. District	1

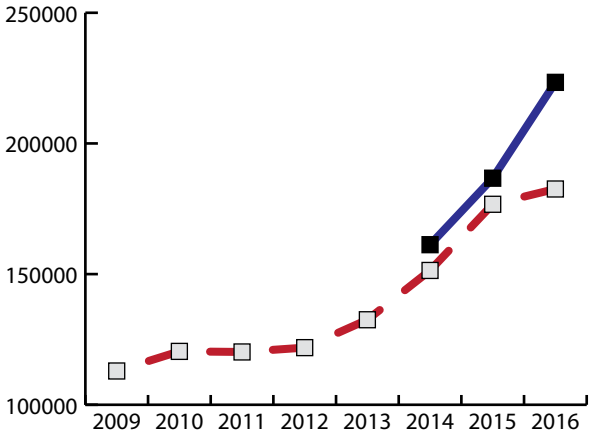
System Characteristics

INFO	SMART TRANSIT
Vehicle Fleet	28
Service Type	Dial-A-Ride, Route Deviation
Funding Class	5311
Base Fare	$1.50 Route, $2.00 in town, $2.50 rural

COUNTY	HOURS OF OPERATION
Freeborn	M-F 7am - 4:30pm, Sat 9am - 1pm
Mower	M-F 6am - 9pm, Sat 9am-5pm, Sun 1pm- 5pm
Steele	M-F 6am - 9pm, Sat 9am-3pm, Sun 7:30am-1pm
Waseca	M-F 6am - 6pm, Sat 9am-1pm, Sun 8am-12pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

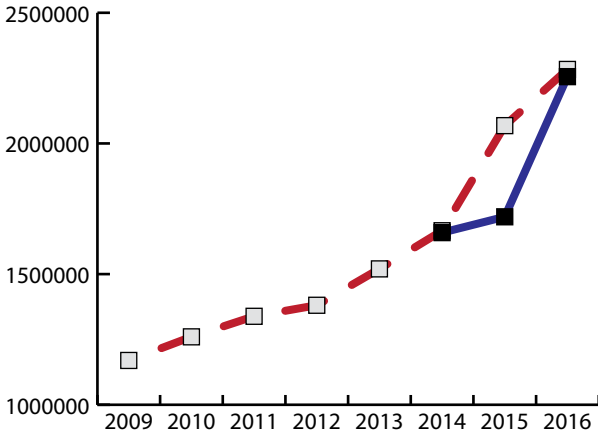
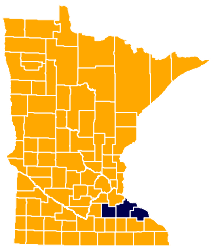


Chart Legend: System data — Peer group average

THREE RIVERS HIAWATHALAND TRANSIT



INFO	THREE RIVERS HIAWATHALAND
Contact	Amy Repinski
Title	Director of Transportation
Street	55049 241st Ave
City State Zip	Plainview, MN 55964
Telephone	866-623-7505
E-mail	amy.repinski@threeriverscap.org
Website	http://www.threeriverscap.org./ transportation/hiawathaland-transit

2016 Highlights

- Began evening DAR in Red Wing in January 2016
- Three Rivers became a third party testing site for CDL testing of drivers in-house

System Snapshot

INFO	THREE RIVERS HIAWATHALAND
Legal Name	Hiawathaland Transit
Governance	Three Rivers Community Action, Inc
Area Served	Wabasha, Goodhue, and Rice Counties
Leg. District	21, 24, 21A, 21B, 24B, 58B
Cong. District	1, 2

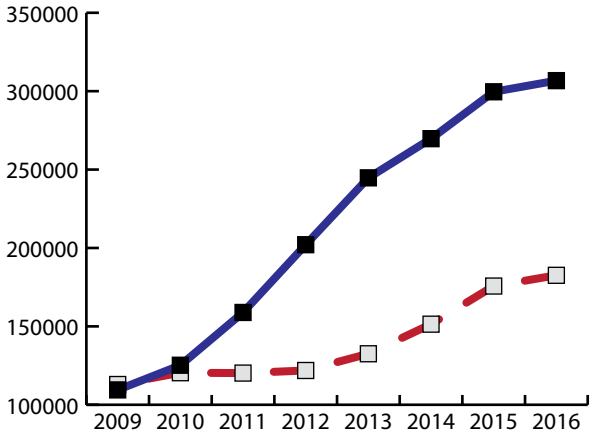
System Characteristics

INFO	THREE RIVERS HIAWATHALAND
Vehicle Fleet	Class 400- 22, Class 500 - 6
Service Type	Route Deviation, Demand Response
Funding Class	5311
Base Fare	1.25/route, 1.75 DAR

DAY	HOURS OF OPERATION
Monday - Friday	6:00am to 11:00pm
Saturday	7:00am to 5:00pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

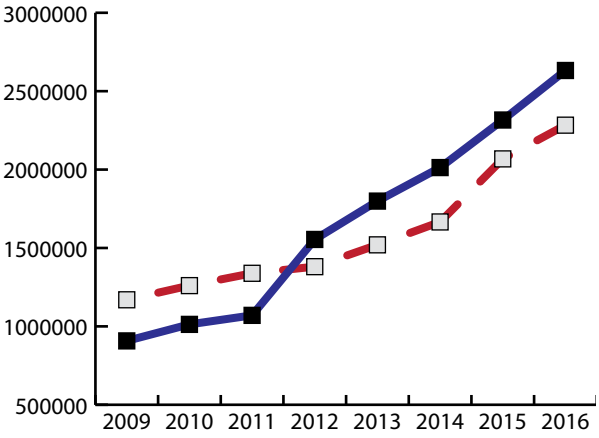
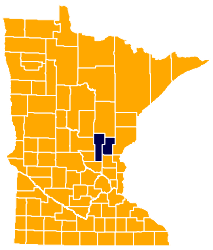


Chart Legend: System data — Peer group average

TIMBER TRAILS PUBLIC TRANSIT



INFO	TIMBER TRAILS PUBLIC TRANSIT
Contact	Helen Pieper
Title	Transit Director
Street	905 East Forest Ave. Suite #127
City State Zip	Mora, MN 55051
Telephone	Direct Line: (320) 364-1351
E-mail	Helen.pieper@co.kanabec.mn.us
Website	www.timbertrailstransit.com

2016 Highlights

- Finished the remodel and moved into our new transit facility in Mora
- Timber Trails' had 4.4% increase in ridership in 2016, making it the eighth consecutive year of increased ridership; a 118% increase since 2009
- Timber Trails, in 2016, was able to hire an Operations Supervisor for the first time

System Snapshot

INFO	TIMBER TRAILS PUBLIC TRANSIT
Legal Name	Kanabec County
Governance	County
Area Served	Kanabec and Mille Lacs Counties
Leg. District	11B, 15A
Cong. District	8

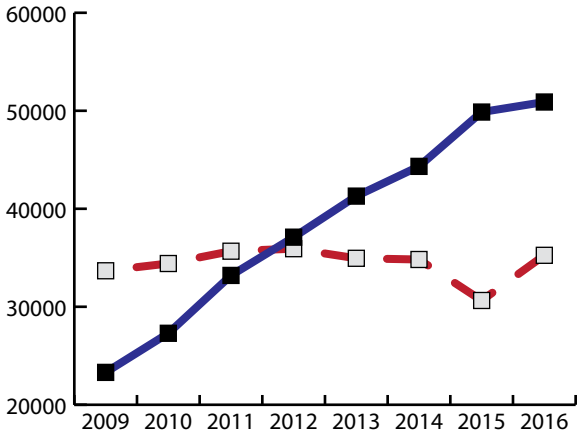
System Characteristics

INFO	TIMBER TRAILS PUBLIC TRANSIT
Vehicle Fleet	11 Class 400 Cut-aways
Service Type	Demand Response
Funding Class	Rural 5311
Base Fare	$3.00 in town/$5.00 out of town

CITY	HOURS OF OPERATION
Princeton	9am - 3pm (Mon-Fri), 8am - 5pm (Saturday)
Milaca	9am - 3pm (Monday - Friday)
Mora	6am - 6pm (Mon - Fri), 8am - 5pm (Saturday)

System Performance

RIDERSHIP



OPERATING EXPENDITURES

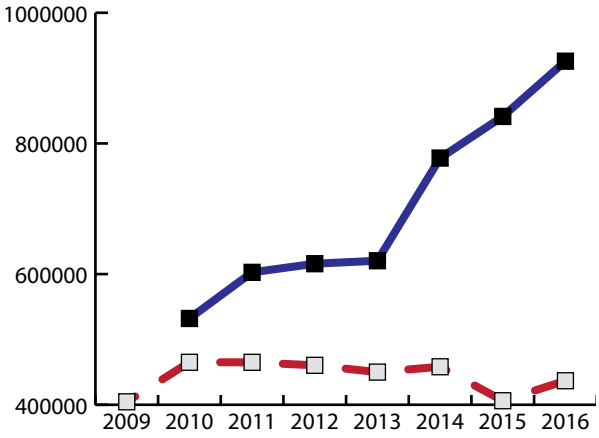
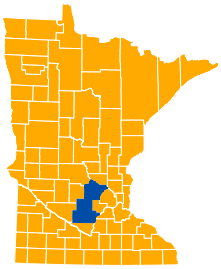


Chart Legend: System data — Peer group average

TRAILBLAZER TRANSIT



INFO	TRAILBLAZER TRANSIT
Contact	Gary Ludwig
Title	Executive Director
Street	207 West 11th Street
City State Zip	Glencoe, MN 55336
Telephone	320-864-1000
E-mail	gludwig@trailblazertransit.com
Website	www.trailblazertransit.com

2016 Highlights

- Opened a new transit facility in Buffalo, it is being leased to the transit system
- Increased to 24 buses in service by the end of 2016
- 23% ridership increase from 2015. 98,276 rides provided in Wright County alone

System Snapshot

INFO	TRAILBLAZER TRANSIT
Legal Name	Trailblazer Joint Powers Board
Governance	Joint Powers Board
Area Served	Sibley, McLeod, and Wright Counties
Leg. District	15B, 18A, 18B, 29A, 29B, 30A, 30B
Cong. District	6 and 7

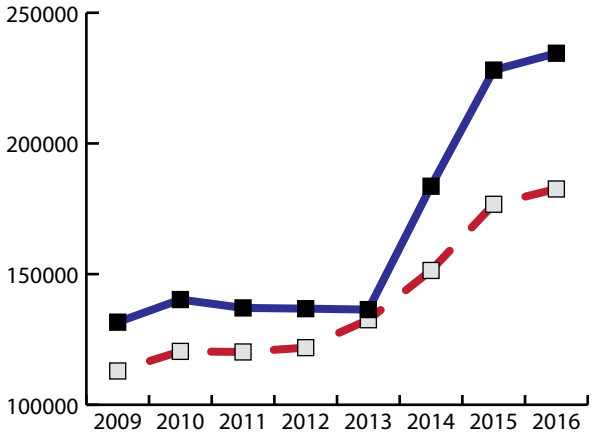
System Characteristics

INFO	TRAILBLAZER TRANSIT
Vehicle Fleet	24 Class 400
Service Type	Dial-A-Ride
Funding Class	Rural
Base Fare	$4.00

DAY	HOURS OF OPERATION
Monday - Friday	6:30am - 5:30pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

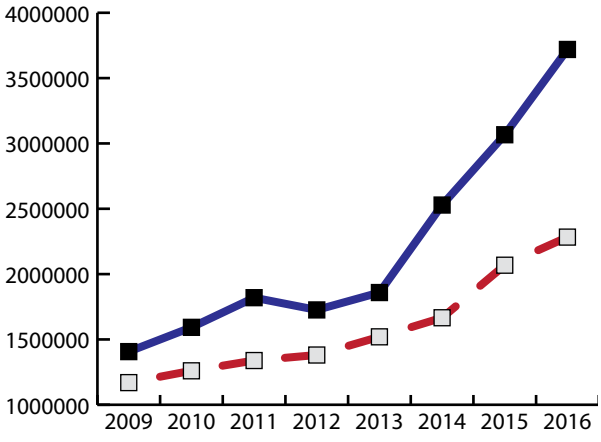


Chart Legend: System data — Peer group average

TRANSIT ALTERNATIVES

INFO	TRANSIT ALTERNATIVES
Contact	Daryn Toso
Title	Director of Transportation Services
Street	1225 N Tower Rd
City State Zip	Fergus Falls MN 56537
Telephone	218-998-3002
E-mail	darynt@paiff.org
Website	http://otterexpress.com/

2016 Highlights

- Started a route to Pelican Rapids from Fergus Falls.
- Celebrated 10 years of being in service.
- Created an operations manager position.

System Snapshot

INFO	TRANSIT ALTERNATIVES
Legal Name	Productive Alternatives, Inc.
Governance	Non Profit
Area Served	Clay, Otter Tail, Wilkin
Leg. District	2B, 4A, 4B, 8A, 8B, 12A
Cong. District	7

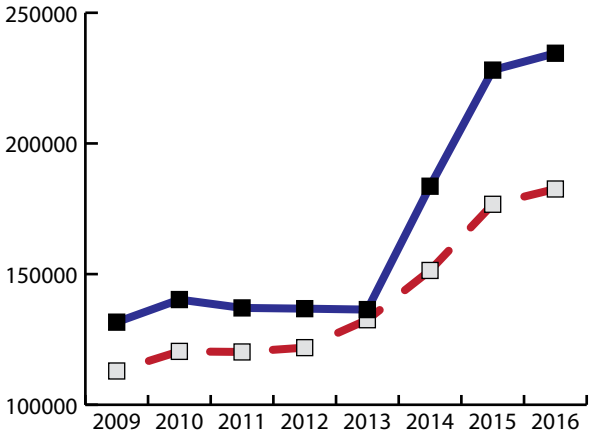
System Characteristics

INFO	TRANSIT ALTERNATIVES
Vehicle Fleet	18 Class 400, 6 Class 500
Service Type	Dial A Ride
Funding Class	Rural
Base Fare	$1.00 - $5.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00am to 6:00pm
Saturday	8:45am to 3:45pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

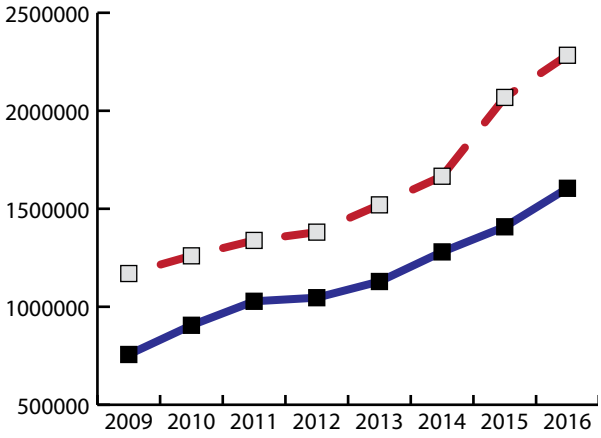
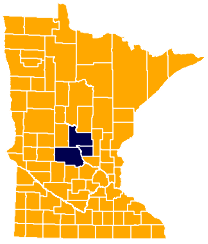


Chart Legend: System data — Peer group average

TRI-CAP TRANSIT CONNECTION



INFO	TRI-CAP TRANSIT CONNECTION
Contact	Brian Horn
Title	Executive Director
Street	1200 23rd Avenue South, PO Box 683
City State Zip	Waite Park Minnesota 56387
Telephone	320-251-1612
E-mail	Brian.horn@tricap.org
Website	www.tricap.org

2016 Highlights

- Re-designed service in Morrison County resulted in higher ride counts and improved customer satisfaction
- New website that includes transportation route maps
- Improved technology systems, increased efficiencies with route scheduling

System Snapshot

INFO	TRI-CAP TRANSIT CONNECTION
Legal Name	Tri-County Action Program, Inc.
Governance	Community Action Agency
Area Served	Benton, Stearns, Sherburne, Morrison Cty
Leg. District	9B,12B,13A,13B,14A,14B,15A,15B,30A,31A
Cong. District	6, 7, 8

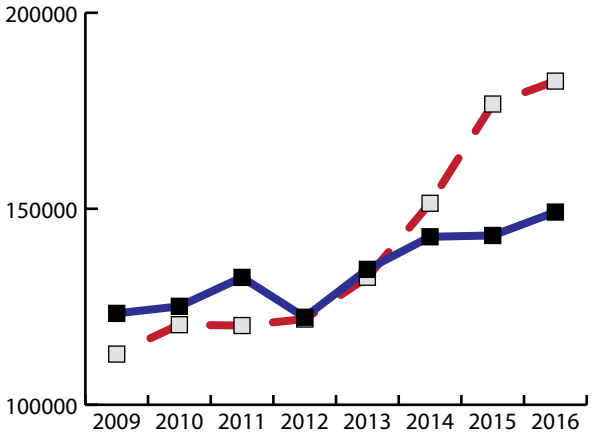
System Characteristics

INFO	TRI-CAP TRANSIT CONNECTION
Vehicle Fleet	9 class 400; 7 class 500
Service Type	Demand Response
Funding Class	City and Rural
Base Fare	$3.00

DAY	HOURS OF OPERATION
Monday - Friday	7:00am-5:00pm
Saturday	6:00am-6:00pm
Sunday	No service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

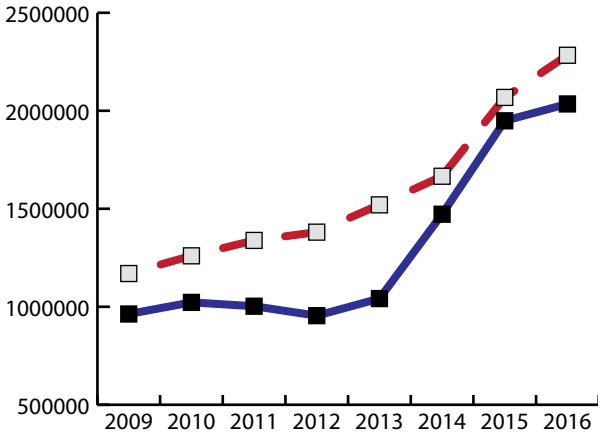
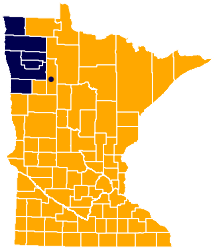


Chart Legend: System data Peer group average

TRI-VALLEY HEARTLAND EXPRESS BUS



INFO	TRI-VALLEY HEARTLAND EXP
Contact	Cynthia Pic
Title	Transportation Programs Director
Street	1345 Fairfax Avenue
City State Zip	Crookston, MN 56716
Telephone	218-281-0700
E-mail	cpic@tvoc.org
Website	Tvoc.org

2016 Highlights

- Received grant from Crookston United Way to provide free transportation in Crookston and Thief River Falls to the Eat United Program.
- Contracts with Northwestern Mental Health to transport children weekly to the Northstar Program in Mahnomen and Crookston
- Provides rides for foster grandparents
- 12% increase in ridership since 2016

System Snapshot

INFO	TRI-VALLEY HEARTLAND EXP
Legal Name	Tri-Valley Opportunity Council, Inc.
Governance	Private, non- profit, 401(c) (3) program
Area Served	Clearwater, Kittson, Mahnomen, Marshall, Norman, Pennington, Polk, Red Lake
Leg. District	1A, 1B, 2A, 2B, 4B
Cong. District	7

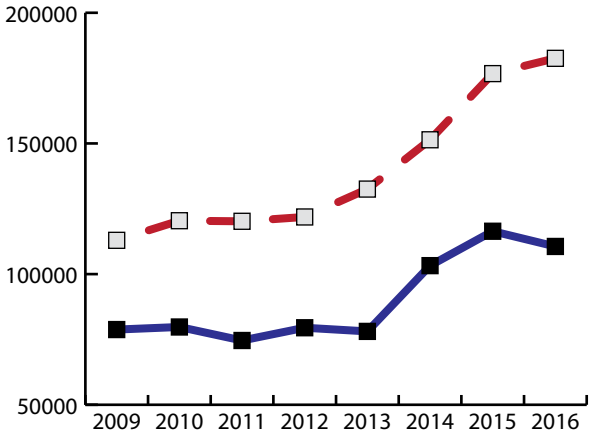
System Characteristics

INFO	TRI-VALLEY HEARTLAND EXP
Vehicle Fleet	Class 400 and Class 500 vehicles
Service Type	Demand Response
Funding Class	5311, 5310 TCAP
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	service hours vary by community, see website
Saturday	service hours vary by community, see website
Sunday	service hours vary by community, see website

System Performance

RIDERSHIP



OPERATING EXPENDITURES

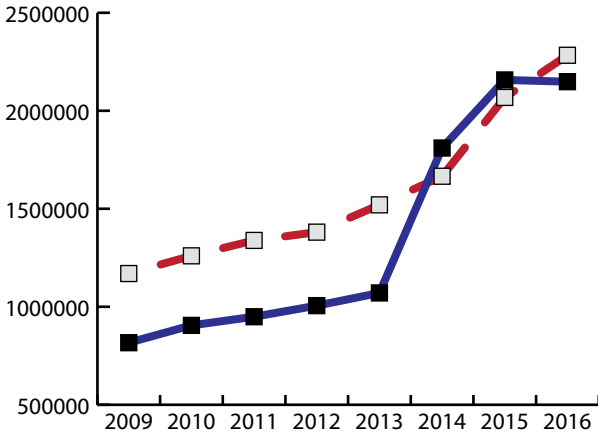
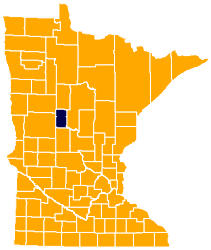


Chart Legend: System data — Peer group average

WADENA COUNTY FRIENDLY RIDER TRANSIT



INFO	WADENA CTY FRIENDLY RIDER
Contact	Jake Huebsch
Title	Transit Director
Street	229 Harry Rich Drive
City State Zip	Wadena, MN 56482
Telephone	218-319-6055
E-mail	Jake.huebsch@co.wadena.mn.us
Website	www.friendlyrider.com

2016 Highlights

- Increased ridership form 2015-2016 by approximately 20%, projected ridership from 2016-2017 13%
- Expanded Hours of service on Thursdays and Fridays by 4 hours each day
- Expanded route to connect Central Lakes College Campus Staples and Brainerd

System Snapshot

INFO	WADENA CTY FRIENDLY RIDER
Legal Name	Wadena County Friendly Rider
Governance	Wadena County
Area Served	Wadena, Todd, Ottertail, Cass Counties
Leg. District	House: 09A, 02B, Senate: 09, 02
Cong. District	7

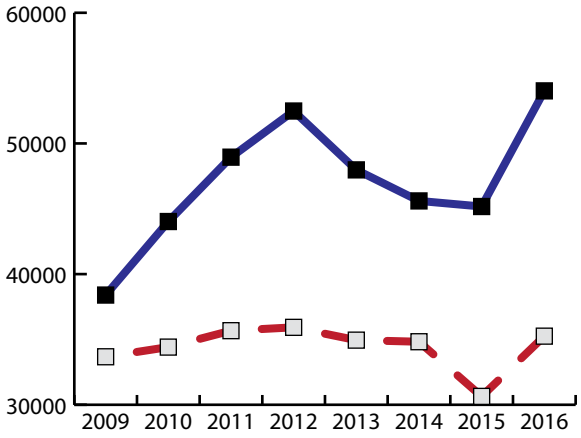
System Characteristics

INFO	WADENA CTY FRIENDLY RIDER
Vehicle Fleet	7 Class 400
Service Type	Demand Response
Funding Class	5311
Base Fare	$1.5

DAY	HOURS OF OPERATION
Monday - Friday	6:00AM -6PM (M,T,W) - 10:00pm (Th, F)
Saturday	9:00am - 3:00pm
Sunday	7:30am-12:30pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

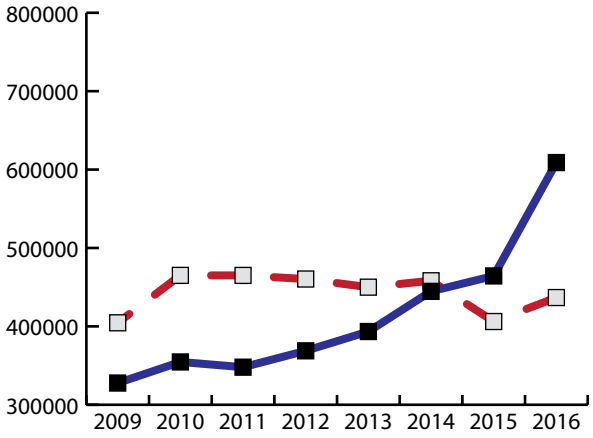
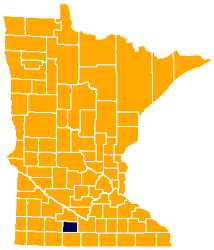


Chart Legend: System data — Peer group average

WATONWAN TAKE ME THERE



INFO	WATONWAN TAKE ME THERE
Contact	Marjorie R Smith
Title	Transit Director
Street	1304 7th Avenue South
City State Zip	St James, MN 56081
Telephone	507 375-7385
E-mail	Marjorie.smith@co.watonwan.mn.us
Website	www.co.watonwan.mn.us

2016 Highlights

- Increase of ridership by 4% over 2015.
- Acquired the contract with the Head Start Program
- Maintenance expenses on the vehicles reduced and revenue continues to hold steady to increasing slightly.

System Snapshot

INFO	WATONWAN TAKE ME THERE
Legal Name	Watonwan County
Governance	County
Area Served	Watonwan County; surrounding areas in Blue Earth, Brown, Cottonwood Counties
Leg. District	16B, 19A, 19B, 22B, 23A and 23B
Cong. District	1

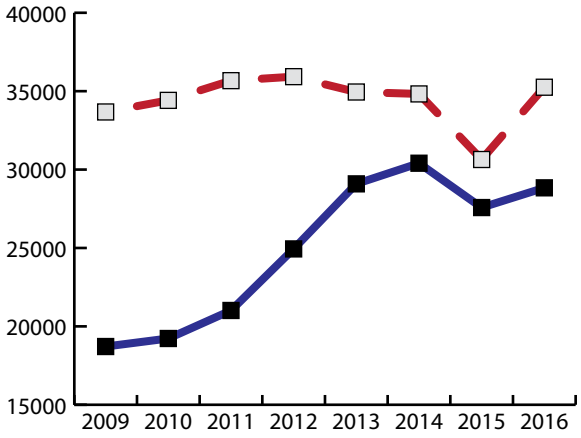
System Characteristics

INFO	WATONWAN TAKE ME THERE
Vehicle Fleet	4 – 17 Class 400, 1 mini-van
Service Type	Demand Response and Subscription
Funding Class	Rural
Base Fare	$1.50

DAY	HOURS OF OPERATION
Monday - Friday	5:00AM – 5:00PM
Saturday	
Sunday	

System Performance

RIDERSHIP



OPERATING EXPENDITURES

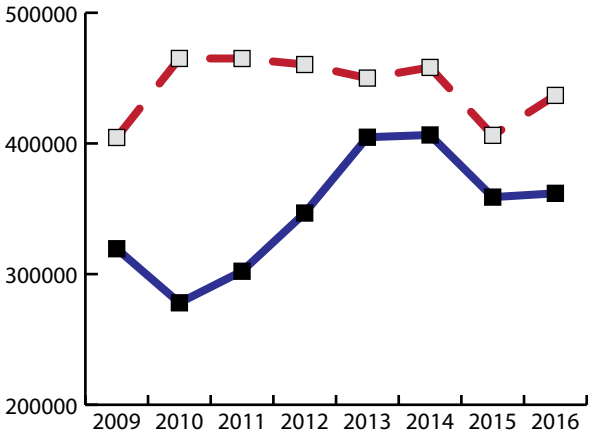


Chart Legend: System data — Peer group average

WESTERN COMMUNITY ACTION: TRANSIT

INFO	WESTERN COMMUNITY ACTION
Contact	Cathleen Amick
Title	Transportation Director
Street	1400 S Saratoga
City State Zip	Marshall, MN 56258
Telephone	1-507-537-1416 ext. 2123
E-mail	Cathleen.amick@unitedcapmn.org
Website	www.communitytransitswmn.org

2016 Highlights

- Entered into an agreement to merge with Lincoln, Pipestone and Murray county transit systems

System Snapshot

INFO	WESTERN COMMUNITY ACTION
Legal Name	Community Transit of United Community Action Partnership
Governance	Community Action Agency
Area Served	Cottonwood, Jackson, Lincoln, Lyon, Murray, Pipestone, Rock
Leg. District	16A, 16B, 22A, 22B, 23A
Cong. District	1,7

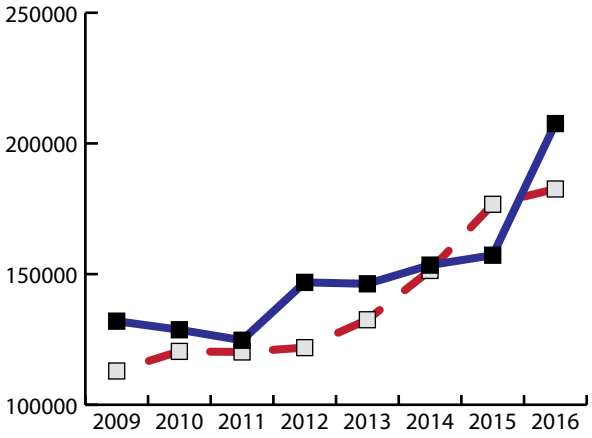
System Characteristics

INFO	WESTERN COMMUNITY ACTION
Vehicle Fleet	2 Class 300, 34 Class 400
Service Type	Dial-a-Ride
Funding Class	5310 & 5311
Base Fare	$1.00 - $10.00

DAY	HOURS OF OPERATION
Monday - Friday	6:30am - 6:00pm (Rural), 5:45am - 9:00pm (Marshall)
Saturday	8:30am - 7:00pm
Sunday	8:30am - 7:00pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

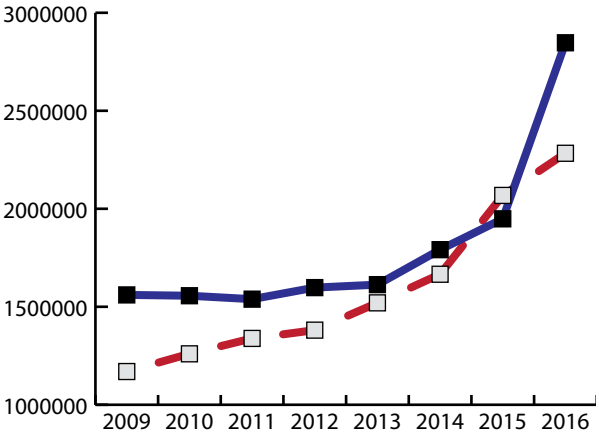
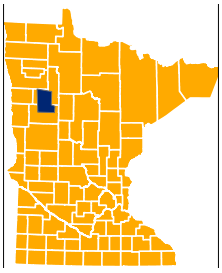


Chart Legend: System data — Peer group average

WHITE EARTH TRANSIT



INFO	WHITE EARTH TRANSIT
Contact	Kenneth Bakken
Title	Transit Manager
Street	36671 Marten Dr.
City State Zip	White Earth MN 56591
Telephone	(218) 983-3283
E-mail	Kenneth.Bakken@whiteearth-nsn.gov
Website	www.whiteearth.com

2016 Highlights

- Changed/ Modified Routes to add shorter transfer times and increase the amount trips to communities
- Zero reportable accidents for 2016
- Added 1 new route and add another shopping day to existing route
- Passed state and federal audits without any marks

System Snapshot

INFO	WHITE EARTH TRANSIT
Legal Name	White Earth Public Transit
Governance	White Earth Reservation Tribal Council
Area Served	White Earth Reservation
Leg. District	7
Cong. District	7

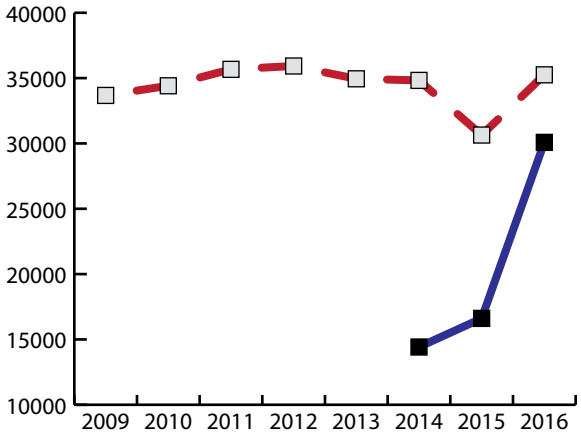
System Characteristics

INFO	WHITE EARTH TRANSIT
Vehicle Fleet	2- Class 300 , 6-Class 400, 2- Class 500
Service Type	Demand Response
Funding Class	Rural
Base Fare	$2.00

DAY	HOURS OF OPERATION
Monday - Friday	5:00am-7:00pm
Saturday	5am-9am / 3pm-7pm
Sunday	NA

System Performance

RIDERSHIP



OPERATING EXPENDITURES

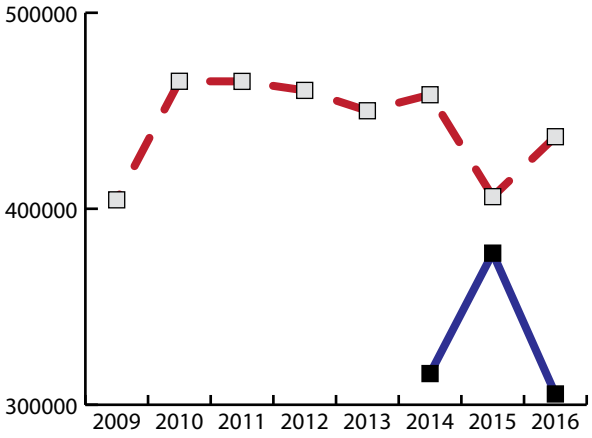
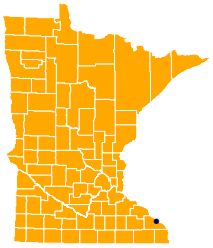


Chart Legend: System data — Peer group average

WINONA TRANSIT SERVICE



INFO	WINONA TRANSIT SERVICE
Contact	Monica Hennessy Mohan
Title	City Clerk
Street	PO Box 378
City State Zip	Winona, MN 55987
Telephone	507-457-8200
E-mail	mhmohan@ci.winona.mn.us
Website	www.cityofwinona.com/city-services/city-clerks-office/winona-transit-services/

2016 Highlights

- Increased ridership on regular routes by 1% and increased revenues by 1.5%
- Replaced three buses in 2016
- Continued providing subscription services to Winona State University and St. Mary's University
- Hosted "Try Transit Day" in April 2016

System Snapshot

INFO	WINONA TRANSIT SERVICE
Legal Name	City of Winona
Governance	City Council
Area Served	Cities of Winona and Goodview
Leg. District	28
Cong. District	1

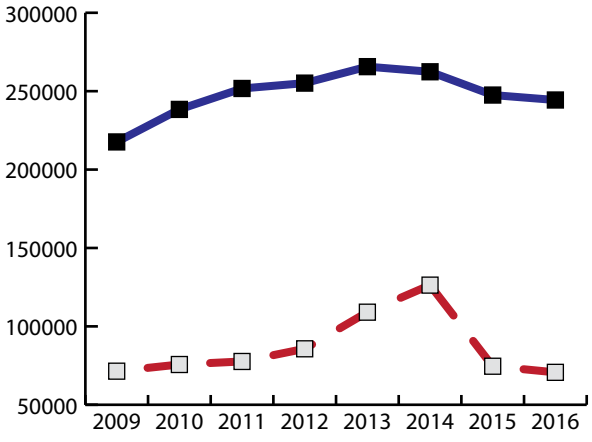
System Characteristics

INFO	WINONA TRANSIT SERVICE
Vehicle Fleet	9 Class 500
Service Type	Route Deviation and subscription services
Funding Class	Rural
Base Fare	$1.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00 am – 6:00 pm
Saturday	9:00 am – 5:00 pm
Sunday	NA

System Performance

RIDERSHIP



OPERATING EXPENDITURES

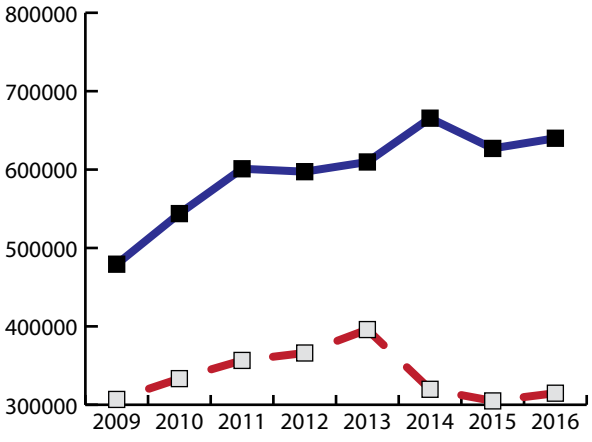
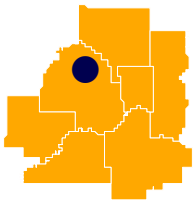


Chart Legend: System data — Peer group average

MAPLE GROVE TRANSIT



INFO	MAPLE GROVE TRANSIT
Contact	Mike Opatz
Title	Transit Administrator
Street	P.O. Box 1180
City State Zip	Maple Grove, MN 55311
Telephone	763-494-6005
E-mail	mopatz@maplegrovemn.gov
Website	www.maplegrovetransit.org

2016 Highlights

- Implemented Free Wi Fi on all express buses
- Took delivery of seven coach buses that replaced seven buses due for retirement
- Operated the service to achieve a cost-effective and productive express route system
- Developed an LED Light Fixture Conversion Plan for the Maple Grove Transit Station

System Snapshot

INFO	MAPLE GROVE TRANSIT
Legal Name	City of Maple Grove
Governance	Municipal
Area Served	Maple Grove
Leg. District	34A, 34B
Cong. District	3

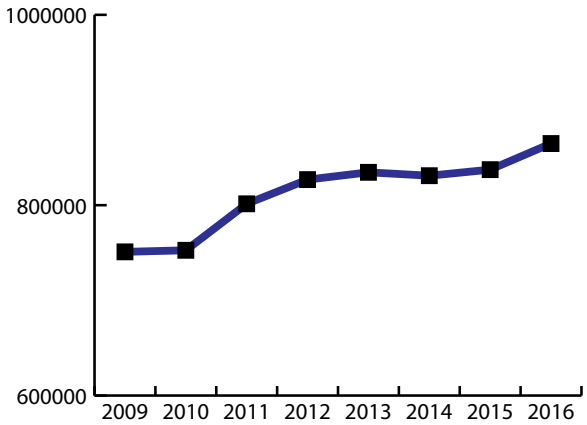
System Characteristics

INFO	MAPLE GROVE TRANSIT
Vehicle Fleet	7 Class 400, 46 Class 700
Service Type	Commuter, Dial-A-Ride
Base Fare	$1.75 - $3.00

DAY	HOURS OF OPERATION
Monday - Friday	5:50am to 7:07pm
Saturday	8:00am - 4:30pm
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

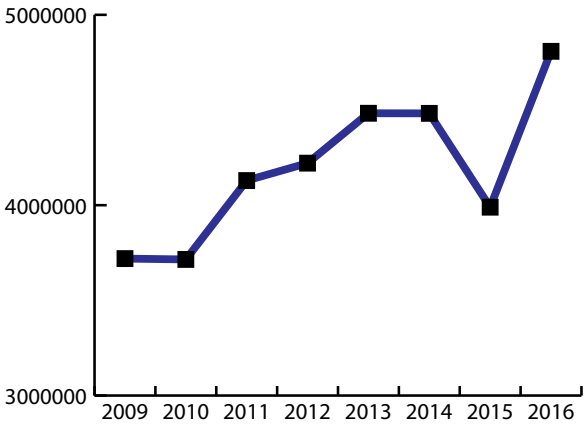
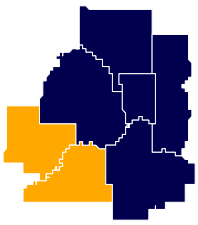


Chart Legend: System data — Peer group average

METRO MOBILITY



INFO	METRO MOBILITY
Contact	Christine Kuennen
Title	Senior Manager
Street	390 Robert Street North
City State Zip	St. Paul, MN 55101
Telephone	651.602.1689
E-mail	christine.kuennen@metc.state.mn.us
Website	metromobility.org

2016 Highlights

- 2.23 million rides provided, an increase of nearly 6% over 2015
- Rides entirely within ADA service areas prioritized over non-ADA rides, protecting service quality requirements mandated by Federal law

System Snapshot

INFO	METRO MOBILITY
Legal Name	Metropolitan Council, Metro Mobility
Governance	Regional
Area Served	Anoka, Dakota, Hennepin, Ramsey, Washington counties
Leg. District	Metro
Cong. District	2, 3, 4, 5, 6

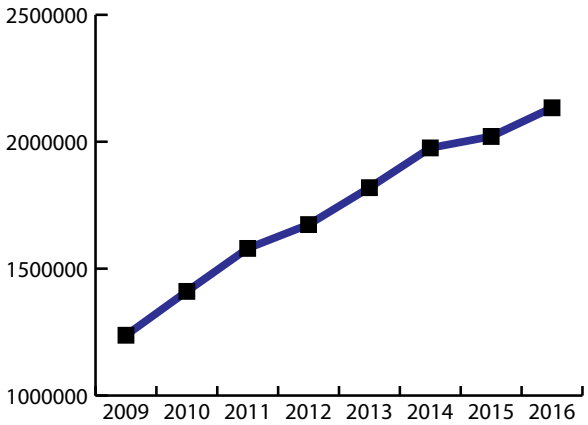
System Characteristics

INFO	METRO MOBILITY
Vehicle Fleet	543 Small Bus and 31 Sedans
Service Type	Complementary Paratransit
Base Fare	$3.50

DAY	HOURS OF OPERATION
Monday - Friday	24/7 (Hour of operation based on local regular route service.)
Saturday	24/7 (based on local regular routes)
Sunday	24/7* (based on local regular routes)

System Performance

RIDERSHIP



OPERATING EXPENDITURES

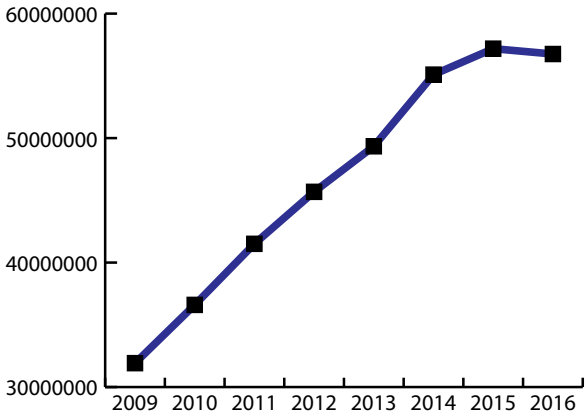
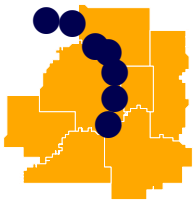


Chart Legend: System data — Peer group average

NORTHSTAR COMMUTER RAIL



INFO	METRO TRANSIT COMMUTER RAIL
Contact	Brian Lamb
Title	General Manager
Street	560 N. 6th Avenue
City State Zip	Minneapolis, MN 55411
Telephone	612-373-3333
E-mail	brian.lamb@metrotransit.org
Website	www.metrotransit.org

2016 Highlights

- Regular weekday ridership on the Northstar commuter line (excluding special events) increased just over 1 percent, to 2,369 average weekday rides. Total Northstar ridership was 711,167
- Northstar's year-end on-time performance was 93 percent
- Northstar trains traveled an average of 48,921 vehicle miles between vehicle failures

System Snapshot

INFO	METRO TRANSIT COMMUTER RAIL
Legal Name	Metro Transit
Governance	Regional
Area Served	Anoka, Big Lake, Coon Rapids, Elk River, Fridley, Minneapolis, Ramsey
Leg. District	30A, 35A, 35B, 36B, 36A, 37A, 41A, 59B
Cong. District	3, 5, 6

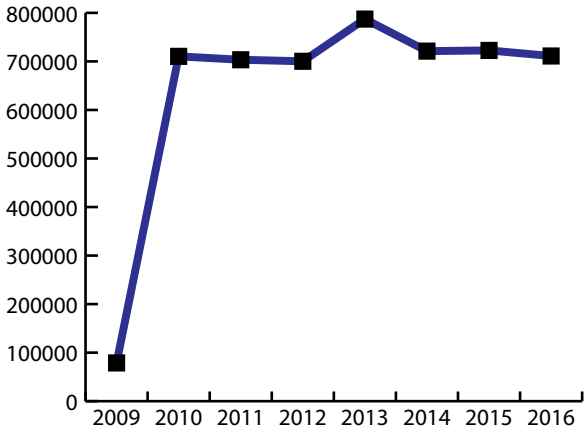
System Characteristics

INFO	METRO TRANSIT COMMUTER RAIL
Vehicle Fleet	18 commuter rail cars, 6 commuter rail locomotives
Service Type	Fixed Route
Base Fare	$3.00 - $6.00

DAY	HOURS OF OPERATION
Monday - Friday	5:01 am - 7:04 pm
Saturday	10:23am - 7:49pm
Sunday	9:33am - 5:44pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

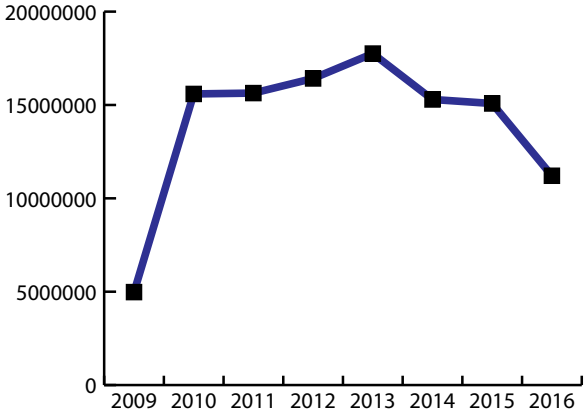


Chart Legend: System data — Peer group average

METRO TRANSIT: LIGHT RAIL

INFO	METRO TRANSIT LIGHT RAIL
Contact	Brian Lamb
Title	General Manager
Street	560 N. 6th Avenue
City State Zip	Minneapolis, MN 55411
Telephone	612-373-3333
E-mail	brian.lamb@metrotransit.org
Website	www.metrotransit.org

2016 Highlights

- More than 12.7 million rides were taken on the METRO Green Line, a 2.5 percent increase from 2015. Average weekday ridership was 39,386, just shy of the 2030 projection of 41,000 average weekday rides placeholder.
- 27 light-rail vehicles were repainted and restored 2016. The Bombardier trains put on more than 900,000 miles since they entered service in 2004.

System Snapshot

INFO	METRO TRANSIT LIGHT RAIL
Legal Name	Metro Transit
Governance	Regional
Area Served	Anoka, Carver, Dakota, Hennepin, Ramsey and Washington counties
Leg. District	Metro
Cong. District	2, 3, 4, 5, 6

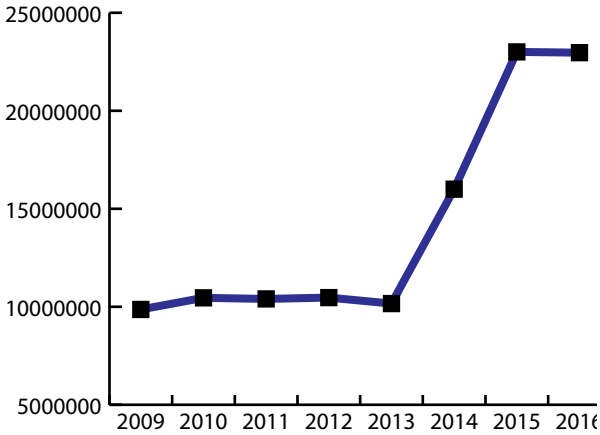
System Characteristics

INFO	METRO TRANSIT LIGHT RAIL
Vehicle Fleet	59 Siemens light rail cars, 27 Bombardier light
Service Type	Fixed route
Base Fare	$1.75-$2.25

DAY	HOURS OF OPERATION
Monday - Friday	3:30am - 2:00am
Saturday	3:30am - 2:00am
Sunday	3:30am - 2:00am

System Performance

RIDERSHIP



OPERATING EXPENDITURES

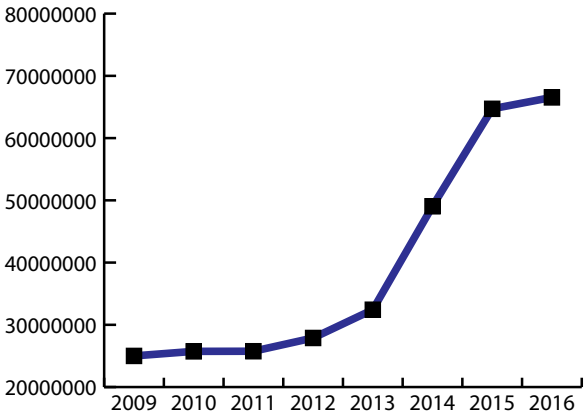
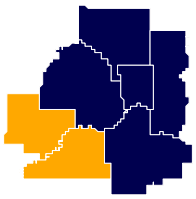


Chart Legend: System data — Peer group average

METRO TRANSIT: FIXED ROUTE



INFO	METRO TRANSIT REG ROUTE BUS
Contact	Brian Lamb
Title	General Manager
Street	560 N. 6th Avenue
City State Zip	Minneapolis, MN 55411
Telephone	612-373-3333
E-mail	brian.lamb@metrotransit.org
Website	www.metrotransit.org

2016 Highlights

- The A Line, a Bus Rapid Transit route opened on June 11, with service on Snelling Avenue, Ford Parkway and 46th Street. The A Line provides faster, more frequent service, connects the METRO Blue and Green lines and serves several key destinations, including the Minnesota State Fairgrounds.
- Buses traveled an average of 7,915 miles between service calls, 1.5 percent improvement from 2015.

System Snapshot

INFO	METRO TRANSIT REG ROUTE BUS
Legal Name	Metro Transit
Governance	Regional
Area Served	Anoka, Dakota, Hennepin, Ramsey, Washington counties
Leg. District	Metro
Cong. District	2, 3, 4, 5, 6

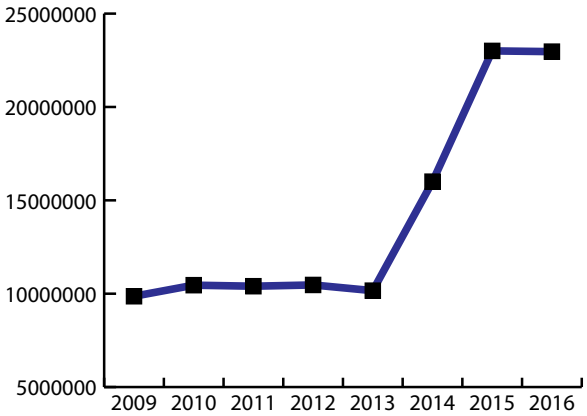
System Characteristics

INFO	METRO TRANSIT REG ROUTE BUS
Vehicle Fleet	727 total fleet
Service Type	Fixed Route
Base Fare	$1.75

DAY	HOURS OF OPERATION
Monday - Friday	12:00 am - 11:59 pm
Saturday	12:00 am - 11:59 pm
Sunday	12:00 am - 11:59 pm

System Performance

RIDERSHIP



OPERATING EXPENDITURES

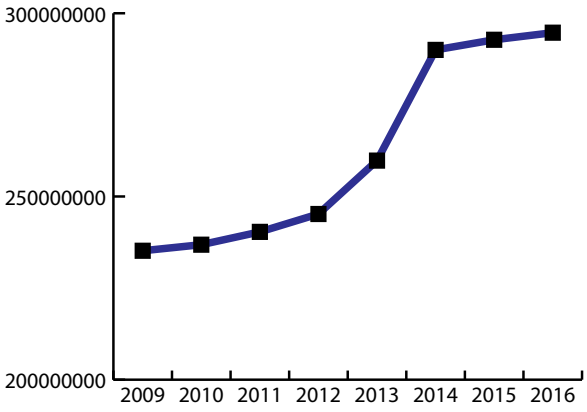
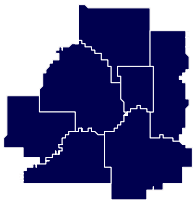


Chart Legend: System data — Peer group average

MET COUNCIL CONTRACT: FIXED ROUTE



INFO	MET COUNCIL CONTRACT RRB
Contact	John Harper
Title	Manager, Contracted Transit Services
Street	390 Robert Street North
City State Zip	Saint Paul, MN 55101
Telephone	651-602-1744
E-mail	John.harper@metc.state.mn.us
Website	Metrocouncil.org

2016 Highlights

- Implemented free customer WiFi across entire fleet
- Replaced smart card readers on entire fleet

System Snapshot

INFO	MET COUNCIL CONTRACT RRB
Legal Name	Metropolitan Council, Metropolitan Transportation Services
Governance	Regional
Area Served	Seven county metro area
Leg. District	Metro
Cong. District	2, 3, 4, 5, 6

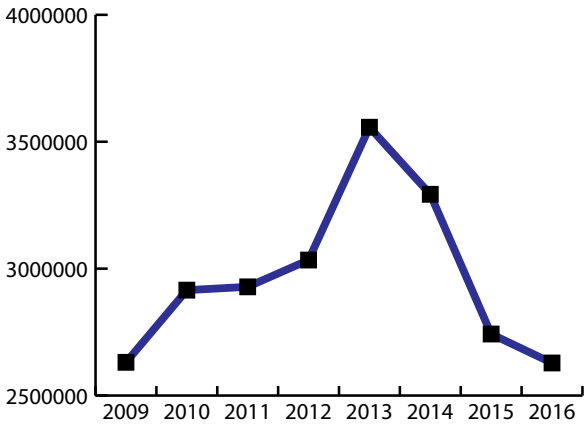
System Characteristics

INFO	MET COUNCIL CONTRACT RRB
Vehicle Fleet	28 Class 400, 65 Class 600
Service Type	Fixed Route
Base Fare	$1.75

DAY	HOURS OF OPERATION
Monday - Friday	5:00am to 12:00am
Saturday	6:00am to 1:00am
Sunday	6:00am to 1:00am

System Performance

RIDERSHIP



OPERATING EXPENDITURES

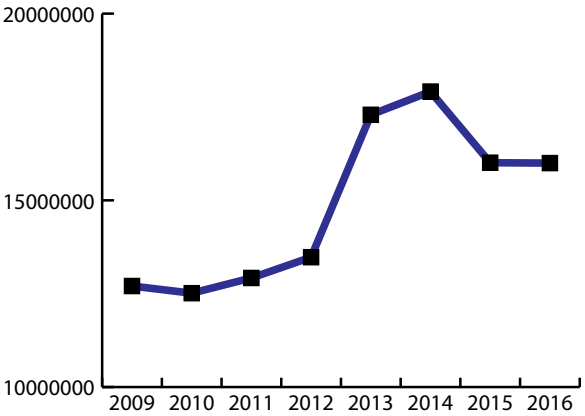
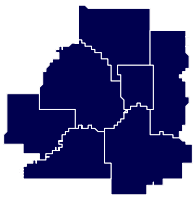


Chart Legend: System data — Peer group average

MET COUNCIL CONTRACT: TRANSIT LINK



INFO	MET COUNCIL: TRANSIT LINK
Contact	Sheila Williams
Title	Senior Project Administrator
Street	390 Robert St N
City State Zip	St. Paul, MN 55101
Telephone	651-602-1000
E-mail	Sheila.williams@metc.state.mn.us
Website	https://metrocouncil.org/Transportation/Services/Transit-Link.aspx

2016 Highlights

- Developed a datamart to improve consistency and increase ease of compiling key performance indicators and other critical information
- Continued to work on key initiatives started in 2015 including Go-To fare cards and pilot service to MSP Airport

System Snapshot

INFO	MET COUNCIL: TRANSIT LINK
Legal Name	Transit Link
Governance	Metropolitan Council
Area Served	Seven county metro area
Leg. District	Seven county metro area
Cong. District	2, 3, 4, 5, 6

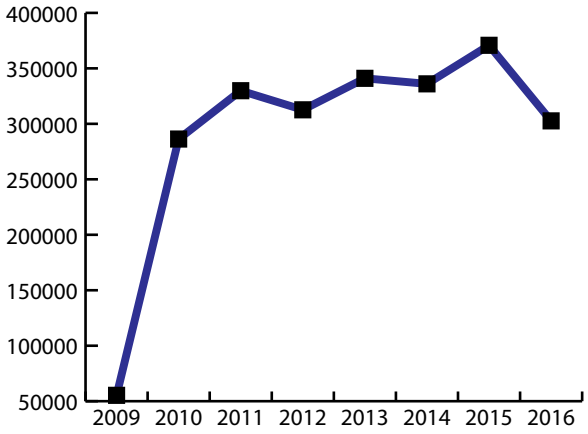
System Characteristics

INFO	MET COUNCIL: TRANSIT LINK
Vehicle Fleet	86-Class 400
Service Type	Dial-a-Ride
Base Fare	$2.25, $4.50 and $6.75 depending on distance

DAY	HOURS OF OPERATION
Monday - Friday	6:00am - 7:00pm
Saturday	Subject to availability
Sunday	Subject to availability

System Performance

RIDERSHIP



OPERATING EXPENDITURES

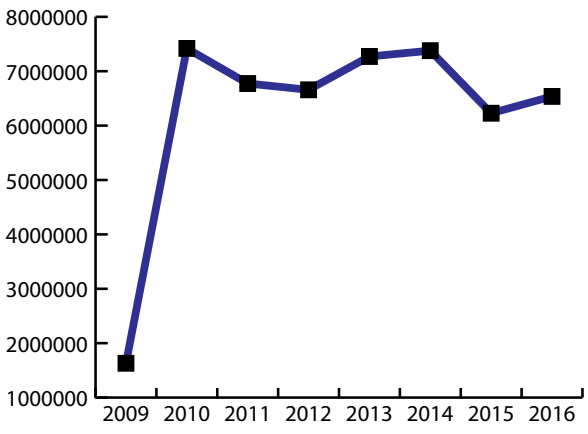
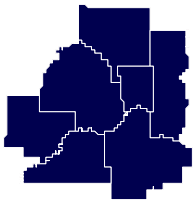


Chart Legend: System data — Peer group average

MET COUNCIL CONTRACT: VANPOOL



INFO	MET COUNCIL: VANPOOL
Contact	Randy Rosvold
Title	Senior Project Administrator
Street	390 Robert St North
City State Zip	St Paul, MN 55101
Telephone	651-602-1710
E-mail	randy.rosvold@metc.state.mn.us
Website	Metrotransit.org/vanpool

2016 Highlights

- Procured multi-year contract for program services with Rideshare by Enterprise
- Continues to serve areas beyond the metro through commute and reverse-commute vanpool services to greater MN and Wisconsin

System Snapshot

INFO	MET COUNCIL: VANPOOL
Legal Name	Metropolitan Council
Governance	Regional
Area Served	7 County Metro Area
Leg. District	Metro
Cong. District	1,2,3,4,5,6,7,8

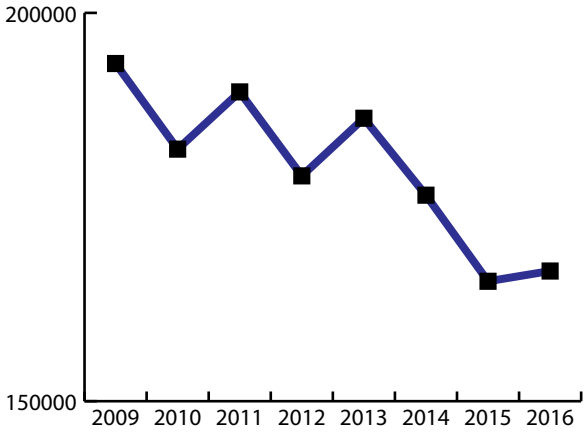
System Characteristics

INFO	MET COUNCIL: VANPOOL
Vehicle Fleet	76 Vanpools
Service Type	Vanpool
Base Fare	The program subsidizes 50-55% of van lease cost.

DAY	HOURS OF OPERATION
Monday - Friday	varies by request
Saturday	varies by request
Sunday	varies by request

System Performance

RIDERSHIP



OPERATING EXPENDITURES

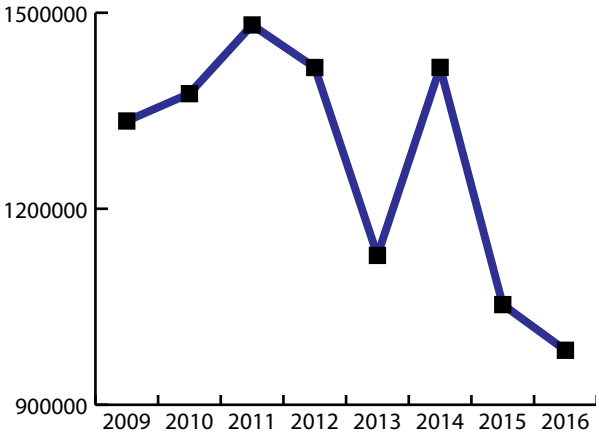
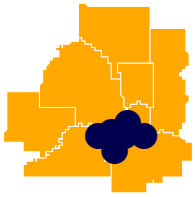


Chart Legend: System data — Peer group average

MINNESOTA VALLEY TRANSIT AUTHORITY



INFO	MINNESOTA VALLEY TRANSIT
Contact	Luther Wynder
Title	Executive Director
Street	100 East Highway 13
City State Zip	Burnsville, MN 55337
Telephone	952-882-7500
E-mail	lwynder@mvta.com
Website	Mvta.com

2016 Highlights

- 2nd highest ridership of all public transit agencies in the state with total annual ridership of over 2.9 million
- Launched new direct service between Rosemount and St. Paul and expanded local service in Shakopee
- First "Stuff the Bus" campaign; 3 tons of food collected in two week campaign for communities in Burnsville and the CAP agency in Shakopee

System Snapshot

INFO	MINNESOTA VALLEY TRANSIT
Legal Name	Minnesota Valley Transit Authority
Governance	Joint Powers Agreement
Area Served	Apple Valley, Burnsville, Eagan, Prior Lake, Rosemount, Savage, Shakopee
Leg. District	35B, 36A. 36B. 37A, 37B, 38A, 38B, 39A, 40A, 55A, 55B
Cong. District	2

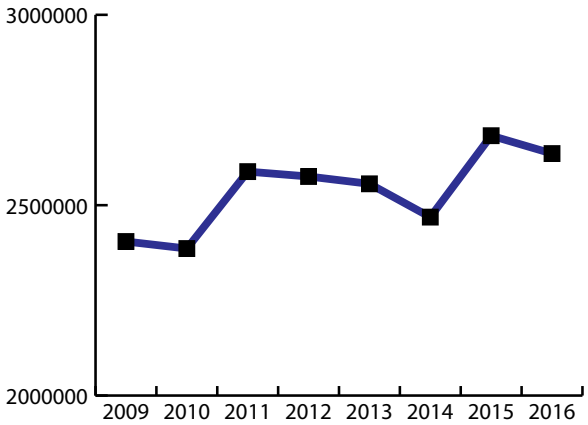
System Characteristics

INFO	MINNESOTA VALLEY TRANSIT
Vehicle Fleet	14 Class 400, 96 Class 600, 53 Class 700
Service Type	Fixed Route, Deviated Fixed Route, BRT
Base Fare	$1.75 - $3.00

DAY	HOURS OF OPERATION
Monday - Friday	4:00am - Midnight
Saturday	4:00am - Midnight
Sunday	4:00am - Midnight

System Performance

RIDERSHIP



OPERATING EXPENDITURES

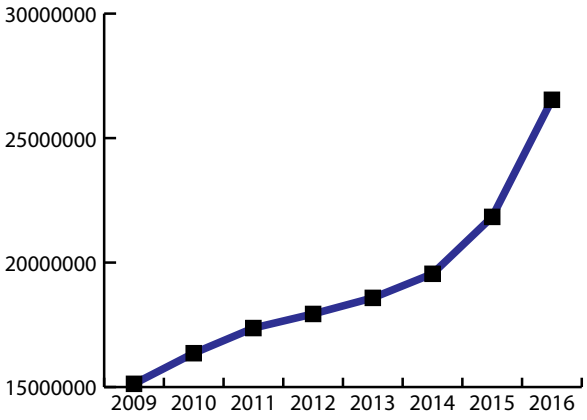
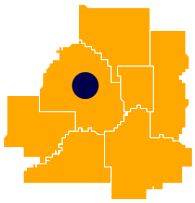


Chart Legend: System data — Peer group average

PLYMOUTH METROLINK



INFO	PLYMOUTH METROLINK
Contact	Nur Kasin
Title	Transit Administrator
Street	3400 Plymouth Blvd
City State Zip	Plymouth MN 554447
Telephone	763-509-5013
E-mail	Nkasin@plymouthmn.gov
Website	http://www.plymouthmn.gov/departments/administrative-services-/transit

2016 Highlights

- Added new park and ride surface lot to the system
- Increase reversed commute frequency by 2%
- Installed new security system at Station 73 and the reserve transit facilities

System Snapshot

INFO	PLYMOUTH METROLINK
Legal Name	Plymouth Metrolink
Governance	Plymouth City council
Area Served	Plymouth, Minneapolis, Downtown Wayzata, Golden Valley Center, Ridgedale
Leg. District	44A,44B,45A,46A,
Cong. District	44,45,46

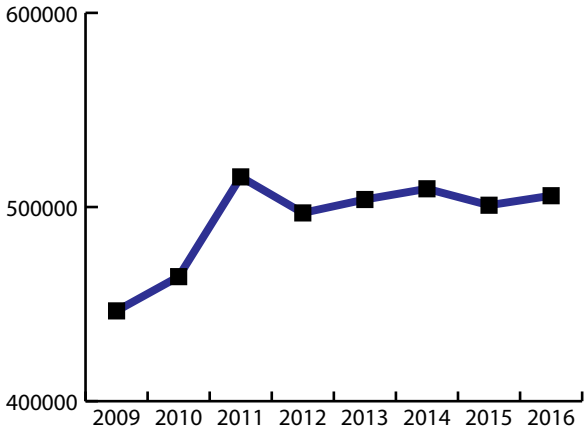
System Characteristics

INFO	PLYMOUTH METROLINK
Vehicle Fleet	44
Service Type	Fixed Route, Dial-a-Ride
Base Fare	$3.00

DAY	HOURS OF OPERATION
Monday - Friday	6:00am - 6:00pm
Saturday	No Service
Sunday	No Service

System Performance

RIDERSHIP



OPERATING EXPENDITURES

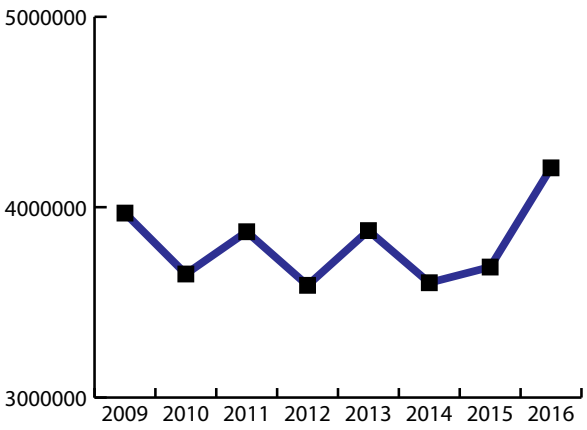
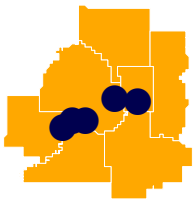


Chart Legend: System data — Peer group average

SOUTHWEST TRANSIT



INFO	SOUTHWEST TRANSIT
Contact	Matt Fyten
Title	Manager of Planning
Street	13500 Technology Dr.
City State Zip	Eden Prairie, MN 55344
Telephone	952-974-3111
E-mail	mfyten@swtransit.org
Website	www.swtransit.org

2016 Highlights

- SW Prime Demand Response ridership increased by more than 400% over the previous year
- Increased pervious year overall ridership by 11%
- Provided over 110,000 rides to the 2016 Ryder Cup
- Provided its most ever riders to the State Fair – over 100,000

System Snapshot

INFO	SOUTHWEST TRANSIT
Legal Name	SouthWest Transit
Governance	Joint Powers Agreement (Chanhassen, Chaska, Eden Prairie)
Area Served	Chanhassen, Chaska, & Eden Prairie
Leg. District	33B, 47B, 48A, 48B, 49B
Cong. District	3

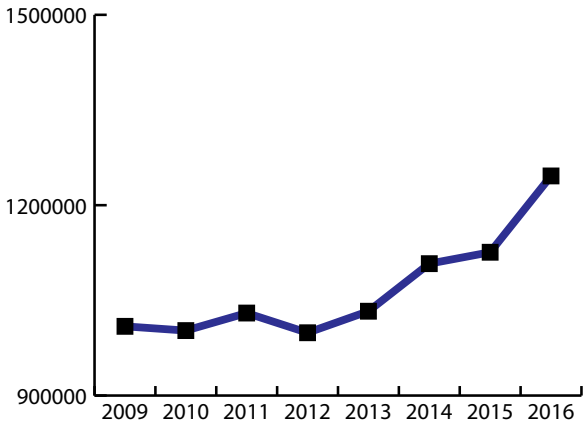
System Characteristics

INFO	SOUTHWEST TRANSIT
Vehicle Fleet	50 Class 700, 13 Class 600, 12 Class 300
Service Type	Fixed Route & Demand Response
Base Fare	$2.25-3.00

DAY	HOURS OF OPERATION
Monday - Friday	6am – 10pm
Saturday	NA
Sunday	NA

System Performance

RIDERSHIP



OPERATING EXPENDITURES

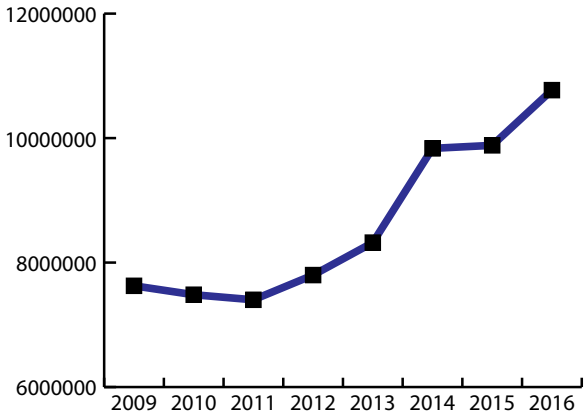
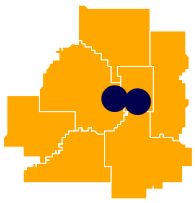


Chart Legend: System data — Peer group average

UNIVERSITY OF MINNESOTA TRANSIT



INFO	UNIV OF MINN TRANSIT
Contact	Lisa Raduenz
Title	Assistant Director
Street	901 29th Avenue SE
City State Zip	Minneapolis, MN 55414
Telephone	612-625-8020
E-mail	radu0002@umn.edu
Website	umn.edu/pts/bus/index.html

2016 Highlights

- Added four used 40 foot transit buses to the system
- Changed dial-a-ride service hours to better meet with peak demand, increasing ridership by 18.8%

System Snapshot

INFO	UNIV OF MINN TRANSIT
Legal Name	University of Minnesota Parking & Transportation Services
Governance	University of Minnesota
Area Served	UMN Twin Cities Campus
Leg. District	60B, 66A
Cong. District	2,3,4,5,6

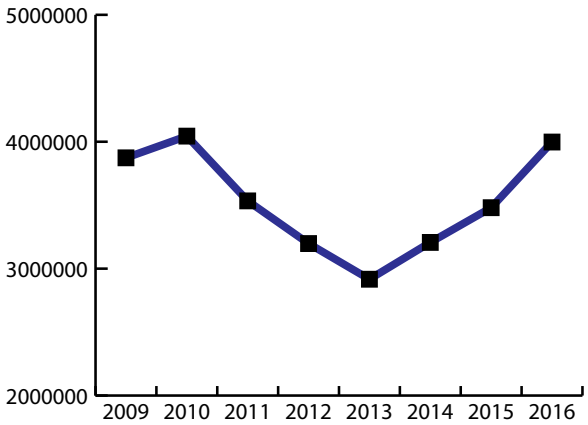
System Characteristics

INFO	UNIV OF MINN TRANSIT
Vehicle Fleet	30
Service Type	Fixed Route, Paratransit Demand Responsive
Base Fare	Free

DAY	HOURS OF OPERATION
Monday - Friday	7am - 12:15am (M-W), 7am - 2am (Th - F)
Saturday	9:30am - 2:00am
Sunday	9:30am - 2:00am

System Performance

RIDERSHIP



OPERATING EXPENDITURES

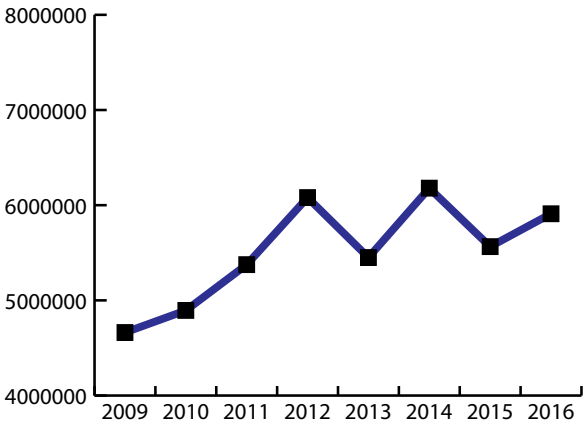
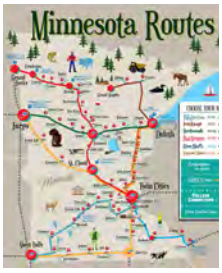


Chart Legend: System data — Peer group average

JEFFERSON LINES



INFO	JEFFERSON LINES
Contact	Cem Onbasi
Title	Grant Accountant
Street	2100 East 26th Street
City State Zip	Minneapolis, MN 55404
Telephone	612-359-3408
E-mail	Conbasi@jeffersonlines.com
Website	jeffersonlines.com

2016 Highlights

- Over 90% of Minnesota residents live within 25 miles of a Jefferson Lines boarding location
- Jefferson conducts 3rd party customer service surveys to measure customer satisfaction
- Jefferson's "Bus Tracker", a web and mobile based system, gives passengers real time information on arrivals and departures

System Snapshot

INFO	JEFFERSON LINES
Legal Name	Jefferson Partners, L.P. dba Jefferson Lines
Service Type	Intercity Bus
Funding Class	5311(f)
Service Hours	24 hours daily, 7 days weekly

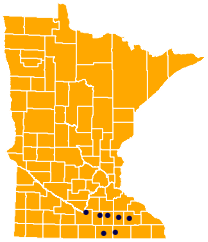
System Characteristics

Jefferson Lines is a private intercity bus operator that has been connecting people to their favorite destinations for nearly a century. Based in Minneapolis, MN, Jefferson provides direct service to more than 50 Minnesota communities and more than 160 locations throughout its entire 13 state network from Minnesota to Texas and Wisconsin to Montana. Through transportation alliances, Jefferson is able to offer connections to more than 4,000 destinations in the U.S., Canada and Mexico. MnDOT administers federal Section 5311(f) funding to support and develop intercity bus transportation in Minnesota. Minnesota's intercity bus program seeks to connect non-urbanized communities with the larger system of intercity bus service; to meet the intercity travel needs of residents in non-urbanized areas; to support the infrastructure of the intercity bus network through planning, marketing and capital investments; and to promote the coordination of intercity bus service with local public transit and other modes. The routes listed below are those portions of Jefferson routes operating in Minnesota and subsidized through this program. The program subsidizes 50% or 100% of a given route's operating deficit (operating cost minus revenues).

System Performance

ROUTE	VEHICLE MILES	RIDERSHIP	REVENUE
Duluth to Grand Rapids	93,662	3,155	$33,343.58
Minneapolis to Sioux Falls	202,566	6,868	$290,809.25
Duluth to Fargo	137,815	5,302	$113,183.39
Brainerd to Grand Forks	155580	10,342	$268,944.98
Duluth to Minneapolis	131,855	7,880	$201,207.21
Minneapolis to LaCrosse	125,650	11,520	$191,625.00

LAND TO AIR EXPRESS



INFO	[PROVIDER NAME]
Contact	Ron Decker
Title	Senior Advisor
Street	50 Sibley Parkway
City State Zip	Mankato, MN 56001
Telephone	612-991-1425
E-mail	rdecker@landtoair.net
Website	landtoairexpress.com

2016 Highlights

- Three round trips from Mankato to Rochester with intercity connections in Owatonna, Rochester and Albert Lea
- Six round trips from Mankato to Minneapolis to Airport
- Developed new intercity bus service between Mankato, Saint Peter, Le Sueur, Belle Plaine, Jordon, Shakopee and Minneapolis to be implemented in 2017. The new service will operate with two, daily round trips

System Snapshot

INFO	LAND TO AIR EXPRESS
Legal Name	Blue Earth Blue Sky, LCC dba Land to Air Express
Service Type	Intercity Bus
Funding Class	Section 5311(f)
Service Hours	24 hours daily

System Characteristics

Land to Air Express is a private intercity bus operator that has been connecting people to where they want to go for over 25 years. Based in Mankato, Land to Air Express provides intercity bus service to more than 17 communities in Minnesota. Land to Air connects with Jefferson Lines and Greyhound in Minneapolis, Saint Paul, Rochester, Albert Lea and Owatonna to provide service to more than 4,000 destinations in the USA, Canada and Mexico.

The routes shown below are those intercity bus routes operating in Minnesota and subsidized through the federal 5311(f) program. The Land to Air Express service in Southern Minnesota includes multiple daily trips from Mankato to Rochester with service to Mayo Clinic, Rochester Airport, MNSU, Waseca, Owatonna, Albert Lea, Austin and Dodge Center.

- Convenient early morning and evening departure times
- Express service – minimal, short stops
- Free WIFI
- Premium seats – leather, reclining seats

System Performance

ROUTE	VEHICLE MILES	RIDERSHIP	REVENUE
Mankato - Albert Lea - Rochester	89,750	2,056	$22,120.69
Mankato to Rochester	70,785	1,454	$14,821.78
Mankato to Rochester	71,082	1,618	$18,051.68

ENHANCED MOBILITY OF SENIORS AND INDIVIDUALS WITH DISABILITIES PROGRAM

Each year, the Federal Transit Administration provides funds to MnDOT to administer the Enhanced Mobility of Seniors and Individuals with Disabilities Program (Section 5310). This federal grant program funds projects that improve the mobility of seniors and individuals with disabilities.

Program Purpose

The purpose is to provide funding for the operation of vans and buses that meet the transportation needs of seniors and persons with disabilities. The project categories include the following:

- Transportation services when public transit is not available or cannot meet the special needs of seniors and persons with disabilities
- Transportation services that exceed the requirements of the Americans with Disabilities Act of 1990
- Transportation services that improve use of regular bus service and lessen dependence on dial-a-ride service
- Alternative services that assist seniors and persons with disabilities with transportation

Project Funding

Federal funds are available to fund up to 80 percent of a capital project and 50 percent of operating projects. Successful applicants are required to provide the remaining 20 percent local match for a capital project and/ or 50 percent local match for an operating project, and demonstrate an ability to sustain the project. A detailed description of requirements can be found in the Section 5310 Application: *http://www.dot.state.mn.us/transit/grants/index.html.*

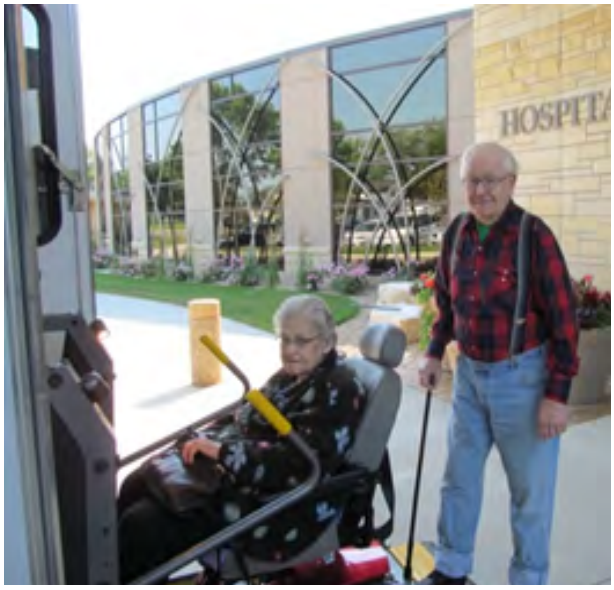
Eligible Applicants

Organizations eligible to apply for Section 5310 funding include:

- Private non-profit organizations
- Local governmental authorities
- Tribal governments and
- Operators of public transportation

Please refer to Section 5310 State Management Plan for eligible applicant/project information or look at the *State Management Plan*.

The following organizations operate services funded by Section 5310:



1. ABILITY BUILDING CENTER (ABC WORKS)
   Contact: Judy Johnson
   Telephone: 507-895-7161
   62 N. Third Street
   La Crescent, MN 55947
   judj@abcinc.org

2. ABILITY BUILDING CENTER (ABC WORKS)
   Contact: Sheila Herberlien
   Telephone: 507-725-2057
   730 North Pine Street
   Caledonia, MN 55921
   sheilah@abcinc.org

3. ABILITY BUILDING CENTER (ABILITY ENTERPRISES)
   Contact: Steven Hill
   Telephone: 507-281-6262
   1911 14th St. NW
   Rochester, MN 55903
   stevenh@abcinc.org

4. ACHIEVE SERVICES, INC.
   Contact: Carol Donahoe
   Telephone: 763-792-8705
   1201 89th Ave. NE, Suite 105
   Blaine, MN 55434
   carol.donahoe@achieveservices.org

5. ADULT DAY SERVICES, INC.
   Contact: April Collman
   Telephone: 218-751-1324
   620 Carlake Road SE
   Bemidji, MN 56601
   acollman@paulbunyan.net

6. ALLY PEOPLE SOLUTIONS
   Contact: Philip Swanson
   Telephone: 651-288-8929
   1246 University Avenue West, Suite 239
   St. Paul, MN 55104
   pswanson@allypeoplesolutions.org

7. AUGUSTANA CARE-REGENT IN BURNSVILLE
   Contact: Vicki Tobroxon
   Telephone: 952-898-8721
   14500 Regent Lane
   Burnsville, MN 55337
   vmtobroxen@augustanacare.org

8. AUGUSTANA CARE-HERITAGE COMMONS MINNEAPOLIS
   Contact: Kelly Carlson
   Telephone: 612-843-4923
   350 Van White Memorial Boulevard
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   kccarlso@augustanacare.org

9. AUGUSTANA CHAPPEL VIEW HOMES.INC.
   Contact: Karla Kapaun
   Telephone: 612-238-5251
   1007 East 14th Street
   Minneapolis, MN 55404
   kkapaun@augustanacare.org

10. BECKER COUNTY DAC
    Contact: David Peterson
    Telephone: 218-847-8206
    P.O. Box 852
    Detroit Lakes, MN 56502
    beckerdac@yahoo.com

11. CANVAS HEALTH, INC.
    Contact: Steven Hunt
    Telephone: 651-275-4308
    5650 Memorial Ave. N.
    Oak Park Heights, MN 55082
    sjh@canvashealth.org

12. CEDAR VALLEY SERVICES, INC.
    Contact: Richard Pavek
    Telephone: 507-433-2303
    2111 Fourth St. NW
    Austin, MN 55912
    rpavek@cedarvalleyservices.org

13. CENTRAL COMMUNITY TRANSIT JOINT POWERS BOARD
    Contact: Tiffany Collins
    Telephone: 320-214-7433
    1320 22nd St. SW, P.O. Box 186
    Willmar, MN 56201
    tcollins@katbus.org

14. CLEARWATER DAY ACTIVITY CENTER, INC.
    Contact: Jessica Horn
    Telephone: 218-694-6541
    402 - 5th St. NE., P.O. Box 29
    Bagley, MN 56621
    jocdac@gvtel.com

15. CONNECTIONS
    Contact: Mary Fandrich
    Telephone: 701.532.1145 Ext. 30
    715 11th Street North, Suite 403
    Moorhead, MN 56560
    mfandrich@connections.services

16. COTTONWOOD COUNTY DAC
Contact: Rhonda Haglund
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1049 Fifth Ave
Windom, MN 56101
ccdac.director@gmail.com

17. DARTS
Contact: Melissa Henry
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1645 Marthaler Lane
West St. Paul, MN 55118
melissa.henry@darts1.org

18. DELANO, CITY OF
Contact: Nick Neaton
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19. EAST POLK COUNTY DAC
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20. EAST SIDE NEIGHBORHOOD SERVICES, INC.
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22. ECUMEN DBA TRANSIT PLUS OF PARMLY LIFEPOINTES
Contact: Tom Henderson
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22. ENTERPRISE NORTH, INC. – MADELIA
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23. EPIC ENTERPRISE, INC.
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24. ESR, INC.
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25. FALLS DAY ACTIVITIES CENTER, INC.
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tammy@fallsdac.com

26. FUNCTIONAL INDUSTRIES, INC.
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27. HMONG AMERICAN PARTNERSHIP
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28. INDEPENDENCE CENTER, INC.
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29. JOBS PLUS, INC.
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30. KITTSON COUNTY DAC, INC.
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31. KOOCHICHING HEALTH SERVICES
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City, State, Zip: Littlefork, MN 56653
E-Mail Address: eklemetsen@khs.sfhs.org

32. LESUEUR COUNTY DEVELOPMENTAL SERVICES, INC.
Contact: Doug Scharfe
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doug.scharfe@lcds-waterville.com

33. LIFEWORKS SERVICES, INC.
Contact: Bob Platz
Telephone: 651-365-3728
2965 Lone Oak Drive, Suite 160
Eagan, MN 55121
bplatz@lifeworks.org

34. MANKATO REHABILITATION CENTER, INC.
Contact: Kari Loe
Telephone: 507-386-5670
201 Victory Drive
Mankato, MN 56002
kloe@mrciworksource.org

35. MANKATO REHABILITATION CENTER, INC.-CHASKA
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kstofferahn@mrciworkssource.org

36. MANKATO REHABILITATION CENTER, INC. -ROSEMOUNT
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37. MAYO CLINIC HEALTH SYSTEM – LAKE CITY
Contact: Jennifer Lindow
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Lake City, MN 55041
lindow.jennifer@mayo.edu

38. MIDWEST SPECIAL SERVICES, INC.
Contact: Julie Johnson
Telephone: 651-778-1000
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jjohnson@mwsservices.org

39. MINNEAPOLIS AMERICAN INDIAN CENTER
Contact: Janet Stately
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jstately@maicnet.org

40. NEWTRAX, INC.
Contact: Mike Greenbaum
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41 . NORTHEAST CONTEMPORARY SERVICES, INC.
Contact: Jennifer Freeburg
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Roseville, MN 55113
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42. NORWOOD YOUNG AMERICA ECONOMIC DEVELOPMENT AUTHORITY DBA THE HARBOR OF PEACE VILLAGE
Contact: Laurie Hilgers
Telephone: 952-467-9683
300 North Faxon Road
Norwood Young America, MN 55368
lauriehilgers@ecumen.org

43. OCCUPATIONAL DEVELOPMENT CENTER INC. – THIEF RIVER FALLS
Contact: Tori Peterson
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1520 Highway 32 S.
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44. OCCUPATIONAL DEVELOPMENT CENTER INC. – WARREN
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Warren, MN 56762
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45. OPTIONS, INC.
Contact: Matt Carlson
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16820 197th Ave. NW
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mattcarlson@options-inc.org

46. PINE HABILITATION AND SUPPORTED EMPLOYMENT (PHASE)
Contact: Tim Schmutzer
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106 Main St.
Sandstone, MN 55072
tschmutzer@pinehab.org

47. PINE HAVEN, CARE CENTER
Contact: Steve Ziller
Telephone: 507-356-8304
210 NW Third St.
Pine Island, MN 55963
admin@pinehavencommunity.org

48. POLK COUNTY DEVELOPMENTAL ACHIEVEMENT CENTER
Contact: JoAn Bittner
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515 Fifth Ave. S.
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49. PRO-ACT. - EAGAN
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3195 Neil Armstrong Boulevard
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50. PRO-ACT. - RED WING
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51. RAINBOW RIDER TRANSIT BOARD
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52. RISE, INCORPORATED
Contact: Lynn Noren
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Spring Lake Park, MN 55432
lnoren@rise.org

53. ROCK COUNTY OPPORTUNITIES, INC.
Contact: Beth Schear
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807 West Main Street, P. O. Box 626
Luverne, MN 56156
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54. ROSEVILLE AREA SCHOOL DISTRICT 623
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Telephone: 651-604-3522
1910 County Road B W.
Roseville, MN 55113
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55. SERVICE ENTERPRISES, INC. OF MINNESOTA
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56. SIBLEY COUNTY DEVELOPMENTAL ACHIEVEMENT CENTER
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57. STEP, INC.
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58. STEVENS COUNTY DEVELOPMENTAL ACHIEVEMENT CENTER
Contact: Charles Oakes
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59. SWIFT COUNTY DEVELOPMENT ACHIEVEMENT CENTER
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scdac3@embarqmail.com

60. UDAC, INC.
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61. VINE FAITH IN ACTION, INC.
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62. VOLUNTEERS OF AMERICA OF MINNESOTA
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63. WACOSA
Contact: Nancy Betts
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64. WADENA COUNTY DAC, INC.
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65. WESTERN COMMUNITY ACTION
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66. WHITE EARTH RESERVATION TRIBAL COUNCIL
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67. WINONA COUNTY DEVELOPMENTAL ACHIEVEMENT CENTER, INC.
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68. WINONA ORC INDUSTRIES, INC.
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Financial Statistics

MINNESOTA PUBLIC TRANSIT SYSTEMS – 2016 OPERATING EXPENDITURES

GREATER MINNESOTA CATEGORY	EXPENDITURES
Urbanized	$32,154,352
Elderly and Disabled	$6,611,786
Small Urban	$2,203,403
Rural	$42,646,210
Transit for Our Future	$183,382
Other Transit Service	$659,963
Total	$84,459,096

TWIN CITIES METROPOLITAN AREA CATEGORY	EXPENDITURES
Metro Transit – Regular Route Bus	$294,698,275
Metro Transit – Light Rail Transit	$66,536,024
Metro Transit – Commuter Rail	$11,209,191
Metro Mobility	$56,754,110
Metropolitan Council Contracted Services – Regular Route Bus	$15,997,121
Metropolitan Council Contracted Services – Transit Link	$6,536,743
Metropolitan Council Contracted Services – Metro Vanpool	$983,428
Suburban Transit Providers	$38,941,383
Other Transit Providers	$5,909,905.0

Note: Totals may not add up due to rounding

GREATER MINNESOTA TRANSIT SYSTEMS – 2016 OPERATING EXPENDITURES

Greater Minnesota public transit systems are displayed according to categories within state statute: urbanized, elderly and disabled, small urban and rural systems. Figures presented are unaudited.

Table 1: Greater Minnesota transit system operating expenditures

SYSTEM CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE (5307/5311)	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Urbanized	$32,154,352	$0	$6,241,600	$17,431,979	$8,480,773	26.4%
Elderly & Disabled	$6,611,786	$0	$1,362,338	$4,020,068	$1,229,381	18.6%
Small Urban	$2,203,403	$0	$479,800	$1,280,328	$443,275	20.1%
Rural	$42,646,210	$191,452	$9,207,200	$26,056,527	$7,191,030	16.9%
Transit For Our Future	$183,382	$0	$0	$155,875	$27,507	15.0%
Other Transit Services	$659,963	$0	$110,000	$330,000	$219,963	33.3%
Total	$84,459,096	$191,452	$17,400,938	$49,274,776	$17,591,930	20.8%

Table 2: Intercity bus operating expenditures

INTERCITY BUS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Intercity Bus Total	$3,915,466	$1,543,098	$0	$1,210,098	$1,162,271	29.7%

Table 3: Other Greater MN funded transit service operating expenditures

OTHER GM FUNDED SERVICES	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Metropolitan Council Northstar Commuter Rail[1]	$15,277,572	$0	$324,013	$715,053	$14,238,507	93.2%
Metropolitan Council Transit Link[2]	$2,551,873	$1,213,951	$0	$0	$1,337,922	52.4%
Total	$17,829,445	$1,213,951	$324,013	$715,053	$15,576,428	87.4%

[1] Greater Minnesota transit funding through MnDOT provides 8.05% of the operating deficit for the North star Commuter Rail.

[2.] Rural portion of the service is the seven county metro area.

Table 4: Summary of Greater MN transit service operating funds

SYSTEM CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE (5307/5311)	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
GM Transit Systems	$83,615,751	$191,452	$17,290,938	$48,788,902	$17,344,459	82%
Intercity Bus	$3,915,466	$1,543,098	$0	$1,210,098	$1,162,271	29.7%
Other GM Services	$17,829,445	$1,213,951	$324,013	$715,053	$15,576,428	87.4%
Grand Total	$105,360,662	$2,948,501	$17,614,950	$50,714,052	$34,083,158	32.3%

Table 5: Urbanized system operating expenditures

URBANIZED SYSTEMS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Duluth Transit Authority	$13,948,924	$0	$2,600,000	$7,800,000	$3,548,924	25.4%
East Grand Forks Transit	$311,146	$0	$65,800	$183,117	$62,229	20.0%
La Crescent Apple Express	$314,576	$0	$64,600	$187,061	$62,915	20.0%
Mankato Transit System	$1,717,650	$0	$460,000	$914,120	$343,530	20.0%
Moorhead MAT	$1,950,699	$0	$431,200	$1,129,359	$390,140	20.0%
Rochester Public Transit	$6,613,455	$0	$1,000,000	$3,000,000	$2,613,455	39.5%
St. Cloud Metro Bus	$7,297,902	$0	$1,620,000	$4,218,322	$1,459,580	20.0%
Total	$32,154,352	$0	$6,241,600	$17,431,979	$8,480,773	26.4%

Table 6: Elderly & Disabled system operating expenditures

ELDERLY & DISABLED SYSTEMS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Duluth Transit Authority-STRIDE	$876,345	$0	$192,738	$552,155	$131,452	15.0%
East Grand Forks Transit Dial-A-Ride	$65,519	$0	$14,025	$41,666	$9,828	15.0%
Mankato Dial-A-Ride	$426,324	$0	$59,713	$179,138	$187,474	44.0%
Moorhead MAT Paratransit	$449,771	$0	$97,113	$285,192	$67,466	15.0%
Rochester Dial-A-Ride	$859,608	$0	$191,250	$539,417	$128,941	15.0%
St. Cloud Metro Bus Dial-A-Ride	$3,934,221	$0	$807,500	$2,422,500	$704,221	17.9%
Total	$6,611,786	$0	$1,362,338	$4,020,068	$1,229,381	18.6%

Table 7: Small urban system operating expenditures

SMALL URBAN SYSTEMS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Benson Heartland Express	$178,760	$0	$37,200	$105,808	$35,752	20.0%
Granite Falls Heartland Express	$129,244	$0	$25,200	$75,600	$28,444	22.0%
Hibbing	$294,904	$0	$64,400	$171,523	$58,981	20.0%
LeSueur Heartland Express	$223,748	$0	$48,000	$130,998	$44,750	20.0%
Morris Transit	$404,366	$0	$89,000	$234,493	$80,873	20.0%
St. Peter Transit	$332,431	$0	$84,600	$181,344	$66,486	20.0%
Winona Transit Service	$639,952	$0	$131,400	$380,562	$127,990	20.0%
Total	$2,203,403	$0	$479,800	$1,280,328	$443,275	20.1%

Table 8: Rural system operating expenditures

RURAL SYSTEMS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Arrowhead Transit	$7,923,138	$0	$1,648,575	$4,945,725	$1,328,838	16.8%
Becker County Transit	$430,177	$0	$74,588	$223,763	$131,827	30.6%
Brainerd and Crow Wing Public Transit	$939,747	$0	$205,275	$593,510	$140,962	15.0%
Brown County Heartland Express	$662,790	$0	$146,625	$416,747	$99,419	15.0%
Central Community Transit	$2,268,445	$0	$487,475	$1,440,703	$340,267	15.0%
Chisago-Isanti County Heartland Express	$1,339,113	$0	$285,175	$853,071	$200,867	15.0%
Fosston Transit	$69,478	$0	$16,575	$42,481	$10,422	15.0%
Hubbard County Heartland Express	$414,383	$0	$83,938	$251,813	$78,633	19.0%
Meeker County Public Transit	$534,636	$0	$175,313	$279,129	$80,195	15.0%
Murray County Heartland Express	$95,392	$0	$24,438	$56,645	$14,309	15.0%
Paul Bunyan Transit	$1,332,773	$0	$294,100	$838,757	$199,916	15.0%
Pipestone County Transit	Merged in 8/2016	N/A	N/A	N/A	N/A	N/A
Prairie Five Rides	$1,818,944	$0	$393,125	$1,152,977	$272,842	15.0%

RURAL SYSTEMS	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Prairie Lakes Transit[1]	$1,042,298	$0	$283,263	$602,690	$156,345	15.0%
Prairieland Transit	$332,283	$0	$72,250	$210,191	$49,842	15.0%
Rainbow Rider Transit	$2,390,981	$0	$514,888	$1,517,446	$358,647	15.0%
Red Lake Transit	$155,905	$77,952	$0	$0	$77,952	50.0%
Rock County Heartland Express	$277,848	$0	$66,938	$169,234	$41,677	15.0%
SEMCAC Transportation	$1,036,143	$0	$246,500	$634,221	$155,421	15.0%
Southern Minnesota Area Regional Transit	$2,255,595	$0	$555,263	$1,361,993	$338,339	15.0%
Three Rivers Hiawathaland Transit	$2,631,920	$0	$497,250	$1,491,750	$642,920	24.4%
Timber Trails Public Transit	$925,906	$0	$194,225	$582,675	$149,006	16.1%
Trailblazer Transit	$3,719,197	$0	$786,250	$2,358,750	$574,197	15.4%
Transit Alternatives	$1,604,513	$0	$318,325	$954,975	$331,213	20.6%
Tri-CAP Transit Connection	$2,034,820	$0	$431,375	$1,294,125	$309,320	15.2%
Tri-Valley Heartland Express Bus	$2,148,467	$0	$539,113	$1,287,085	$322,270	15.0%
United Community Action Partnership, Inc. (WESCAP)	$2,846,971	$0	$596,700	$1,823,226	$427,046	15.0%
VINE Faith in Action, Inc.	$138,080	$0	$42,713	$74,656	$20,712	15.0%
Wadena County Friendly Rider Transit	$608,933	$0	$148,325	$369,268	$91,340	15.0%
Watonwan Take Me There	$361,819	$0	$78,625	$228,922	$54,273	15.0%
White Earth Reservation Tribal Council	$305,514	$113,500	$0	$0	$192,014	62.8%
Total	**$42,646,210**	**$191,452**	**$9,207,200**	**$26,056,527**	**$7,191,030**	**16.9%**

[1]Faribault County and Martin County transit systems merger into PrairieLakes Transit 1/1/16
[2.] Lincoln county transit merger with United Community Action Partnership 1/1/16
Total may not add up due to rounding.

Table 9: Transit for Our Future system operating expenditures

TRANSIT SYSTEM	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Central Community Transit JPB	$80,750	$0	$0	$68,638	$12,113	15.0%
Prairie Five - Benson	$29,148	$0	$0	$24,775	$4,372	15.0%
VINE - Three County Expansion	$73,484	$0	$0	$62,462	$11,023	15.0%
Total - TFF	$183,382	$0	$0	$155,875	$27,507	15.0%

Table 10: Other transit service operating expenditures

OTHER TRANSIT SERVICE	TOTAL EXPENDITURES	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
St. Cloud Northstar Link	$659,963	$0	$110,000	$330,000	$219,963	33.3%
Total	$659,963	$0	$110,000	$330,000	$219,963	33.3%

GREATER MINNESOTA TRANSIT SYSTEMS – 2016 CAPITAL EXPENDITURES

Capital expenditures are categorized according to National Transit Database categories. Figures presented are unaudited.

Table 11: Total Greater Minnesota capital expenditures

TRANSIT SYSTEM	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Urbanized	$3,842,538	$1,413,263	$1,660,768	$768,508
Small Urban	$656,591	$525,273	$0	$131,318
Rural	$6,307,790	$4,647,593	$398,638	$1,261,558
Total	$10,806,919	$6,586,129	$2,059,407	$2,161,384

Table 12: Urbanized system capital expenditures

URBANIZED SYSTEMS	ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Duluth Transit Authority	Facility Window & Light Replacement	$400,000	$0	$320,000	$80,000
Duluth Transit Authority	Passenger Amenities, ITS Upgrades & Security Cameras; Small Maintenance Repair; Bus Shelter & Terminal Equipment	$375,000	$0	$300,000	$75,000
East Grand Forks Transit	Bus & Bus Related Equipment	$142,443	$0	$113,955	$28,489
Mankato Transit System	Support Equipment/ Facilities Equip	$70,000	$0	$56,000	$14,000
Moorhead MAT	Bus	$458,078	$366,463	$0	$91,616
Rochester Public Transit	Buses & Bus Related Equipment	$914,000	$0	$731,200	$182,800
Rochester Public Transit	Buses	$1,308,500	$1,046,800	$0	$261,700
St Cloud Metro Bus	Maintenance Hoist Replacement	$174,517	$0	$139,614	$34,903
Total Urban		$3,842,538	$1,413,263	$1,660,768	$768,508

Table 13: Small urban system capital expenditures

SMALL URBAN SYSTEMS	ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Hibbing	Buses	$208,602	$166,881	$0	$41,720
Morris Transit	Bus	$72,034	$57,628	$0	$14,407
St. Peter Transit	Bus	$73,959	$59,167	$0	$14,792
Winona Transit Service	Buses	$301,996	$241,597	$0	$60,399
Total Small Urban		$656,591	$525,273	$0	$131,318

Table 14: Rural system capital expenditures

RURAL SYSTEMS	ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Arrowhead Transit	Buses	$1,214,016	$711,475	$259,738	$242,803
Becker County Transit	Bus	$71,629	$57,303	$0	$14,326
Brainerd and Crow Wing County Transit	Bus	$80,000	$64,000	$0	$16,000
Central Community Transit Joint Powers	Bus	$104,509	$83,607	$0	$20,902
Central Community Transit Joint Powers	Buses	$148,000	$118,400	$0	$29,600
Chisago-Isanti Heartland Express	Buses	$282,580	$226,064	$0	$56,516
Faribault/Martin County (Prairie Lakes Transit)	Bus	$73,626	$0	$58,901	$14,725
Hubbard County Heartland Express	Bus	$74,000	$59,200	$0	$14,800
Paul Bunyan Transit	Buses	$147,576	$118,061	$0	$29,515
Prairie Five Rides	Bus	$70,844	$56,675	$0	$14,169
Prairie Five Rides	Bus	$70,844	$56,675	$0	$14,169
Prairieland (SMOC) Transit	Bus	$67,790	$54,232	$0	$13,558
Rainbow Rider Transit	Buses	$222,000	$177,600	$0	$44,400
Rock County	Bus	$72,416	$57,933	$0	$14,483
Southern MN Area Rural Transit (Cedar Valley)	Buses	$370,000	$296,000	$0	$74,000
Three Rivers Hiawathaland Transit	Buses	$425,196	$340,157	$0	$85,039
Three Rivers Hiawathaland Transit	Facility - Bus	$1,300,000	$1,040,000	$0	$260,000
Timber Trails Public Transit (Kanabec County)	Bus	$74,000	$59,200	$0	$14,800

RURAL SYSTEMS	ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Trailblazer Joint Powers Board	Bus	$74,000	$59,200	$0	$14,800
Transit Alternatives (Productive Alternatives)	Bus	$73,758	$59,006	$0	$14,752
Tri-CAP Transit Connection	Buses	$288,210	$230,568	$0	$57,642
Tri-CAP Transit Connection	Bus	$118,905	$95,124	$0	$23,781
Tri-Valley Heartland Express	Buses	$282,000	$225,600	$0	$56,400
Tri-Valley Heartland Express	ITS Software	$100,000	$0	$80,000	$20,000
Wadena County Friendly Rider Transit	Buses	$148,000	$118,400	$0	$29,600
Watonwan Take Me There	Bus	$67,341	$53,873	$0	$13,468
Western Community Action, Inc. (United)	Bus	$66,173	$52,938	$0	$13,235
Western Community Action, Inc. (United)	Buses	$220,378	$176,302	$0	$44,076
Total Rural		$6,307,790	$4,647,593	$398,638	$1,261,558

Capital expenditures are categorized according to National Transit Database categories. Figures presented are unaudited.
*Note - Totals may not add up due to rounding.

Table 15: New Service Expansion capital contracts

Legal Name	Projects	GMT Funding
Tri-County Action Program, Inc. 1 - project (1 is a vehicle)	Bus for Expansion - 30 foot	$84,000.00
Arrowhead Economic Opportunity Agency, Inc. - 6 projects - all vehicles	Buses for Expansion - Six 30 foot	$487,200.00
Becker County Transit - 2 projects -1 vehicle + 1 equipment	Bus for Expansion - 30 foot & Radios	$93,000.00
Cedar Valley Services, Inc. - 3 projects - all vehicles	Buses for Expansion - Three < 30 foot	$237,000.00
Central Community Transit Joint Powers Board - 1 project - vehicle	Bus for Expansion - One < 30 foot	$79,000.00
City of East Grand Forks - 1 project (A bus)	Bus for Expansion - 40 foot	$460,000.00
City of Mankato - 5 Projects (Non vehicles.)	Two Support Equipment, Computer Software, Radios & Miscellaneous Equip	$302,000.00
City of Mankato -7 projects (buses)	Buses for Expansion - Six < 30 foot & One 40 foot	$1,415,800.00
City of Moorhead -	Bus Shelter	$26,000.00
City of Moorhead - 1 project (bus)	Bus for Expansion - One 35 foot	$482,000.00
City of Rochester - 1 project (facility)	Facility	$500,000.00
City of Rochester -5 projects-	Buses for Expansion - Five 30 foot	$855,000.00

Legal Name	Projects	GMT Funding
City of Winona	Bus for Expansion - One < 30 foot	$79,000.00
Duluth Transit Authority - 2 projects (2 are buses)	Buses for Expansion - Two 30 foot	$648,000.00
Duluth Transit Authority - 3 projects (non vehicles)	Two Support Equipment & One Website Redesign	$670,000.00
Isanti County - 7 projects - all buses	Buses for Expansion - Seven < 30 foot	$559,900.00
Prairie Five, CAC, Inc. -1 project - a vehicle	Bus for Expansion - One < 30 foot	$79,000.00
Productive Alternatives, Inc. - 1 project - a vehicle	Bus for Expansion - One < 30 foot	$79,000.00
St. Cloud Metropolitan Transit Commission - 1 project (Feasibility Study)	Feasibility Study	$300,000.00
St. Cloud Metropolitan Transit Commission - 5 projects (5 are buses)	Buses for Expansion - Five 35 foot CNG	$3,250,000.00
Three Rivers Community Action, Inc. - 2 projects - both vehicles	Buses for Expansion - Two < 30 foot	$166,000.00
United Community Action Partnership, Inc. -2 projects - both vehicles.	Buses for Expansion - Two < 30 foot	$158,000.00
Wadena County Highway Department - 1 vehicle	Bus for Expansion - 35 foot, class 500	$141,000.00
TOTAL NEW SERVICE EXPANSION CAPITAL		$11,150,900.00

GREATER MINNESOTA TRANSIT SYSTEMS – 2017 OPERATING BUDGET

Figures represent contracted amounts.

Table 16: Greater Minnesota transit system operating budget

SYSTEM CATEGORY	TOTAL BUDGET	FEDERAL SHARE (5307/5311)	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Urbanized	$33,378,000	$652,000	$8,635,625	$17,414,775	$6,675,600	20.0%
Elderly & Disabled	$6,883,000	$0	$1,666,213	$4,184,338	$1,032,450	15.0%
Small Urban	$1,593,000	$412,650	$215,438	$646,313	$318,600	20.0%
Rural	$47,954,000	$12,781,800	$8,300,250	$19,383,850	$7,488,100	15.6%
Transit For Our Future	$280,100	$0	$0	$238,085	$42,015	15.0%
Other Transit Services	$940,000	$0	$376,000	$376,000	$188,000	20.0%
Total	$91,028,100	$13,846,450	$19,193,525	$42,243,360	$15,744,765	17.3%

Table 17: Intercity bus operating budget

INTERCITY BUS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Intercity Bus Total	$5,183,000	$2,010,000	$0	$2,010,000	$1,163,000	22.4%

Table 18: Other Greater MN funded transit service operating budget

OTHER GM FUNDED SERVICES	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Metropolitan Council Northstar Commuter Rail	$19,000,000	$0	$0	$1,336,300	$17,663,700	93.0%
Metropolitan Council Transit Link	$6,000,000	$1,220,000	$0	$0	$4,780,000	79.7%

Table 19: Summary of Greater MN transit service operating budget

SYSTEM CATEGORY	TOTAL BUDGET	FEDERAL SHARE (5307/5311)	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
GM Transit Systems	$91,028,100	$13,846,450	$19,193,525	$42,243,360	$15,744,765	17.3%
Intercity Bus	$5,183,000	$2,010,000	$0	$2,010,000	$1,163,000	22.4%
Other GM Services	$25,000,000	$1,220,000	$0	$1,336,300	$22,443,700	89.8%
Grand Total	$121,211,100	$17,076,450	$19,193,525	$45,589,660	$39,351,465	32.5%

Table 20: Urbanized system operating budget

URBANIZED SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Duluth Transit Authority	$13,700,000	$0	$4,970,000	$5,990,000	$2,740,000	20.0%
East Grand Forks Transit	$328,000	$79,500	$0	$182,900	$65,600	20.0%
La Crescent Apple Express	$375,000	$55,000	$0	$245,000	$75,000	20.0%
Mankato Transit System	$1,685,000	$517,500	$207,625	$622,875	$337,000	20.0%
Moorhead MAT	$2,190,000	$0	$438,000	$1,314,000	$438,000	20.0%
Rochester Public Transit	$7,000,000	$0	$1,400,000	$4,200,000	$1,400,000	20.0%
St. Cloud Metro Bus	$8,100,000	$0	$1,620,000	$4,860,000	$1,620,000	20.0%
Total	$33,378,000	$652,000	$8,635,625	$17,414,775	$6,675,600	20.0%

Table 21: Elderly & Disabled system operating budget

ELDERLY & DISABLED SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Duluth Transit Authority-STRIDE	$958,000	$0	$407,150	$407,150	$143,700	15.0%
East Grand Forks Transit Dial-A-Ride	$60,000	$0	$12,750	$38,250	$9,000	15.0%
Mankato Dial-A-Ride	$405,000	$0	$86,063	$258,188	$60,750	15.0%
Moorhead MAT Paratransit	$466,000	$0	$99,025	$297,075	$69,900	15.0%
Rochester Dial-A-Ride	$894,000	$0	$189,975	$569,925	$134,100	15.0%
St. Cloud Metro Bus Dial-A-Ride	$4,100,000	$0	$871,250	$2,613,750	$615,000	15.0%
Total	$6,883,000	$0	$1,666,213	$4,184,338	$1,032,450	15.0%

Table 22: Small urban system operating budget

SMALL URBAN SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Granite Falls Heartland Express	$132,000	$36,400	$17,300	$51,900	$26,400	20.0%
Hibbing	$326,000	$93,450	$41,838	$125,513	$65,200	20.0%
Morris Transit	$458,000	$128,100	$59,575	$178,725	$91,600	20.0%
Winona Transit Service	$677,000	$154,700	$96,725	$290,175	$135,400	20.0%
Total	$1,593,000	$412,650	$215,438	$646,313	$318,600	20.0%

Table 23: Rural system operating budget

RURAL SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Arrowhead Transit	$8,170,000	$1,603,500	$2,442,063	$2,898,938	$1,225,500	15.0%
Becker County Transit	$426,000	$125,650	$59,113	$177,338	$63,900	15.0%
Bois Forte Reservation Tribal Council	$90,000	$42,500	$0	$0	$47,500	52.8%
Brainerd and Crow Wing County Transit	$1,050,000	$312,900	$144,900	$434,700	$157,500	15.0%
Brown County Heartland Express	$697,000	$203,700	$97,188	$291,563	$104,550	15.0%
Central Community Transit Joint Powers	$3,179,000	$899,150	$901,500	$901,500	$476,850	15.0%
Chisago-Isanti Heartland Express	$1,408,000	$429,800	$191,750	$575,250	$211,200	15.0%
Faribault/Martin County (Prairie Lakes Transit)	$1,318,000	$386,750	$183,388	$550,163	$197,700	15.0%
Fond-du-Lac Band of Lake Superior Chippewa Indians	$135,000	$63,500	$0	$0	$71,500	53.0%
Fosston Transit	$78,000	$24,150	$10,538	$31,613	$11,700	15.0%
Hubbard County Heartland Express	$423,000	$110,950	$62,150	$186,450	$63,450	15.0%
Minnesota River Valley Transit JPA (LeSueur/St. Peter)	$870,000	$252,000	$0	$444,000	$174,000	20.0%
Paul Bunyan Transit	$1,422,000	$394,450	$203,563	$610,688	$213,300	15.0%
Prairie Five Rides	$2,000,000	$577,500	$280,625	$841,875	$300,000	15.0%
Prairieland (SMOC) Transit	$441,000	$121,450	$126,700	$126,700	$66,150	15.0%

RURAL SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Rainbow Rider Transit	$2,500,000	$688,800	$359,050	$1,077,150	$375,000	15.0%
Red Lake Transit	$180,000	$88,000	$0	$0	$92,000	51.1%
SEMCAC Transportation	$1,100,000	$330,750	$151,063	$453,188	$165,000	15.0%
Southern MN Area Rural Transit (Cedar Valley)	$2,816,000	$817,600	$394,000	$1,182,000	$422,400	15.0%
Three Rivers Hiawathaland Transit	$2,724,000	$770,700	$386,175	$1,158,525	$408,600	15.0%
Timber Trails Public Transit (Kanabec County)	$1,118,000	$312,900	$159,350	$478,050	$167,700	15.0%
Trailblazer Joint JPB	$4,200,000	$1,026,600	$635,850	$1,907,550	$630,000	15.0%
Transit Alternatives (Productive Alternatives)	$1,613,000	$480,900	$222,538	$667,613	$241,950	15.0%
Tri-CAP Transit Connection	$2,132,000	$620,200	$298,000	$894,000	$319,800	15.0%
Tri-Valley Heartland Express	$2,709,000	$756,350	$386,575	$1,159,725	$406,350	15.0%
United Community Action Partnership, Inc. (WESCAP)	$3,120,000	$894,250	$439,438	$1,318,313	$468,000	15.0%
VINE Faith in Action, Inc.	$615,000	$0	$0	$522,750	$92,250	15.0%
Wadena County Friendly Rider Transit	$767,000	$222,250	$107,425	$322,275	$115,050	15.0%
Watonwan Take Me There	$378,000	$92,050	$57,313	$171,938	$56,700	15.0%
White Earth Reservation Tribal Council	$275,000	$132,500	$0	$0	$142,500	51.8%
Total	$47,954,000	$12,781,800	$8,300,250	$19,383,850	$7,488,100	15.6%

City of Benson merged into Prairie Five 8/1/16
Cities of LeSueur and St. Peter merged to form Minnesota River Valley Transit 1/1/17.
Meeker Public Transit (Ecumen) merged into Central Community Transit 8/1/16
Murray County merged into United Community Action Partnership, Inc. 8/1/16
Rock County merged into United Community Action Partnership, Inc. 1/1/17
City of St Peter merged with LeSeuer County (Mississippi River Valley Transit) 1/1/17
VINE - Faith in Action, Inc. started a three-county system called TRUE Transit. It consists of LeSueur, Nicollet and Blue Earth Counties, not the cities of St. Peter and LeSueur. 1/1/17
Western Community Action merged into United Community Action Partnership 1/1/17

Table 24: Transit for Our Future system operating budget

TRANSIT SYSTEM	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
Central Community Transit	$95,000	$0	$0	$80,750	$14,250	15.0%
Prairie Five - Benson	$78,100	$0	$0	$66,385	$11,715	15.0%
VINE - Three County Expansion	$107,000	$0	$0	$90,950	$16,050	15.0%

Total	$280,100	$0	$0	$238,085	$42,015	15.0%

Table 25: Other transit service operating budget

OTHER TRANSIT SERVICE	TOTAL BUDGET	FEDERAL SHARE	STATE GENERAL FUND	STATE MVST	LOCAL SHARE	% LOCAL SHARE
St. Cloud Metropolitan Transit Commission - Northstar Link	$940,000	$0	$376,000	$376,000	$188,000	20.0%

Table 26: New Service Expansion operating budget

Legal Name	Projects	GMT Funding
Arrowhead Economic Opportunity Agency, Inc.	10 New Service Segment Projects	$917,600
Becker County Transit	1 New Service Segment Project	$51,100
Brown County Human Services	1 New Service Segment Project	$25,400
Cedar Valley Services, Inc.	3 New Service Segment Projects	$113,800
Central Community Transit Joint Powers Board	3 New Service Segment Projects	$106,600
City of East Grand Forks	2 New Service Segment Projects	$55,000
City of Hibbing	3 New Service Segment Projects	$23,200
City of Mankato	9 New Service Segment Projects	$497,600
City of Moorhead	5 New Service Segment Projects	$451,300
City of Rochester	4 New Service Segment Projects	$181,200
City of Winona	1 New Service Segment Project	$119,600
Duluth Transit Authority	9 New Service Segment Projects	$1,229,400
Isanti County	9 New Service Segment Projects	$555,600
Kanabec County	2 New Service Segment Projects	$60,300
Minnesota River Valley Transit	1 New Service Segment Project	$28,500
Prairie Five, CAC, Inc.	1 New Service Segment Project	$72,000
Productive Alternatives, Inc.	1 New Service Segment Project	$83,000
St. Cloud Metropolitan Transit Commission	1 New Service Segment Project	$227,000
Three Rivers Community Action, Inc.	8 New Service Segment Projects	$221,700
Tri-County Action Program, Inc.	5 New Service Segment Projects	$135,500
Tri-Valley Opportunity Council , Inc.	2 New Service Segment Projects	$106,000
United Community Action Partnership, Inc.	2 New Service Segment Projects	$63,700
Wadena County Highway Department	3 New Service Segment Projects	$84,300
TOTAL NEW SERVICE EXPANSION		$5,409,400

METROPOLITAN TRANSIT SYSTEMS – 2016 OPERATING EXPENDITURES

Table 27: Twin Cities metro area transit operating expenditures

METROPOLITAN AREA TRANSIT SYSTEMS	TOTAL	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Metropolitan Council transit systems	$452,714,892	$20,790,086	$307,386,974	$124,537,832
Suburban transit providers	$38,941,383	$766,839	$29,240,333	$8,934,211
Other transit providers	5,591,805	0	0	5,591,805
Total	$497,248,080	$21,556,925	$336,627,307	$139,063,848

Table 28: Twin Cities metro area operating expenditures by Agency

METROPOLITAN COUNCIL TRANSIT SYSTEMS	TOTAL	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Metro Transit – Regular Route Bus	$294,698,275	$12,937,207	$206,385,645	$75,375,423
Metro Transit – Light Rail Transit	$66,536,024	$2,300,179	$29,050,492	$35,185,353
Metro Transit – Commuter Rail*	$11,209,191	$0	$8,069,050	$3,140,141
Metro Mobility	$56,754,110	$0	$50,950,306	$5,803,804
Metropolitan Council Contracted Services – Regular Route Bus	$15,997,121	$4,338,873	$8,111,301	$3,546,947
Metropolitan Council Contracted Services – Transit Link	$6,536,743	$1,213,827	$4,480,374	$842,542
Contracted Services – Metro Vanpool	$983,428	$0	$339,806	$643,622
Total	$452,714,892	$20,790,086	$307,386,974	$124,537,832

*Greater Minnesota Transit funding through MnDOT provides a portion of the state share for Northstar Commuter Rail. State funds dedicated to Greater Minnesota Transit comprise 8.05% of Northstar's operating subsidy.

Table 29: Suburban transit provider operating expenditures

SUBURBAN TRANSIT PROVIDERS	TOTAL	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Maple Grove Transit	$4,808,213	$0	$2,792,220	$2,015,993
Minnesota Valley Transit Authority	$19,156,108	$766,839	$15,489,743	$2,899,526
Plymouth Metrolink	$4,206,600	$0	$3,125,228	$1,081,372
Southwest Transit	$10,770,462	$0	$7,833,142	$2,937,320
Total	$38,941,383	$766,839	$29,240,333	$8,934,211

Table 30: Other transit provider expenditures

OTHER TRANSIT PROVIDERS	TOTAL	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
University of Minnesota Transit	$5,591,805	$0	$0	$5,591,805
Total	$5,591,805	$0	$0	$5,591,805

TWIN CITIES METROPOLITAN AREA TRANSIT SYSTEMS – 2016 CAPITAL EXPENDITURES

Capital expenditures are categorized according to National Transit Database categories.

Table 31: Metro Transit Regular Route Bus capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Guideway	$9,368,511	$3,091,249	$316,806	$5,960,456
Passenger stations & facilities	$14,579,686	$4,810,737	$493,027	$9,275,922
Support facilities & garages	$7,444,796	$2,456,497	$251,753	$4,736,546
Vehicles	$49,265,511	$16,255,729	$1,665,964	$31,343,818
Technology, maintenance & improvements	$6,912,997	$2,281,024	$233,770	$4,398,203
Other	$4,653,511	$1,535,480	$157,363	$2,960,668
TOTAL	$92,225,012	$30,430,716	$3,118,683	$58,675,613

Table 32: Metro Transit Light Rail capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Guideway	$88,778,649	$29,296,954	$3,000,718	$56,480,977
Passenger stations & facilities	$7,766,462	$2,562,932	$262,506	$4,941,024
Support facilities & garages	$2,989,735	$986,613	$101,053	$1,902,069
Vehicles	$5,038,488	$1,662,701	$170,301	$3,205,486
Technology, maintenance & improvements	$2,200,433	$726,143	$74,375	$1,399,915
Other	$72,816	$24,029	$2,461	$46,326
TOTAL	$106,846,583	$35,259,372	$3,611,414	$67,975,797

Table 33: Metro Transit Commuter Rail capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Guideway	$2,813,928	$928,596	$95,111	$1,790,221
Passenger stations & facilities	$15,549	$5,131	$526	$9,892
Support facilities & garages	$31,425	$10,370	$1,062	$19,993
Technology, maintenance & improvements	$13,998	$4,619	$473	$8,906
TOTAL	$2,874,900	$948,716	$97,172	$1,829,012

Table 34: Met Council Contracted Regular Route Bus capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Passenger Stations & Facilities	$11,506,760	$0	$2,824,035	$8,682,725
Vehicles	$9,761,923	$2,584,698	$771,226	$6,405,999
Technology Maintenance and Improvements	$13,173	$0	$0	$13,173
Total	$21,281,856	$2,584,698	$3,595,261	$15,101,897

Table 35: Met Council Contracted Transit Link capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Vehicles	$1,974,839	$48,970	$0	$1,925,869
Technology Maintenance and Improvements	$426,602	$0	$0	$426,602
TOTAL	$2,401,441	$48,970	$0	$2,352,471

Table 36: Metro Mobility capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Vehicles	$6,565,789	$2,832,731	$0	$3,733,058
TOTAL	$6,565,789	$2,832,731	$0	$3,733,058

Table 37: Suburban Transit Provider capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Passenger stations & facilities	$228,919	$0	$228,919	$0
Support facilities & garages	$0	$0	$0	$850,684
Vehicles	$645,520	$362,154	$265,036	$2,790,930
Technology, maintenance & improvements	$0	$0	$0	$0
Other	$0	$0	$0	$27,581
TOTAL	$874,439	$362,154	$493,955	$3,669,195

Table 38: Other Transit Provider capital expenditures

ASSET CATEGORY	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Passenger stations & Facilities	$0	$0	$0	$0
Total	$0	$0	$0	$0

Table 39: Summary of Transit capital expenditures

SYSTEM	TOTAL EXPENDITURES	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Metro Transit Regular Route Bus	$92,225,012	$30,430,716	$3,118,683	$58,675,613
Metro Transit Light Rail	$106,846,583	$35,259,372	$3,611,414	$67,975,797
Metro Transit Commuter Rail	$2,874,900	$948,716	$97,172	$1,829,012
Met Council Contracted Reg. Bus	$21,281,856	$2,584,698	$3,595,261	$15,101,897
Met Council Contracted Transit Link	$2,401,441	$48,970	$0	$2,352,471
Metro Mobility	$6,565,789	$2,832,731	$0	$3,733,058
Suburban Transit Providers	$874,439	$362,154	$493,955	$3,669,195
Other Transit Providers	$0	$0	$0	$0
Total	$233,070,020	$72,467,357	$10,916,485	$153,337,043

METROPOLITAN TRANSIT SYSTEMS – 2017 OPERATING BUDGET

Table 40: Summary of 2017 operating budget

SYSTEM	TOTAL BUDGET	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Metropolitan Council transit systems	$510,233,677	$21,209,724	$308,408,205	$181,615,748
Suburban transit providers	$41,000,349	$766,839	$30,869,529	$9,363,981
Other transit providers	6,381,769	$0	$0	6,381,769
Total	$557,615,795	$21,976,563	$339,277,734	$197,361,498

Table 41: Metropolitan Council operating budget

METROPOLITAN COUNCIL TRANSIT SYSTEMS	TOTAL BUDGET	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Metro Transit – Regular Route Bus	$328,813,611	$15,791,728	$208,962,233	$105,059,650
Metro Transit – Light Rail Transit	$66,159,362	$1,773,239	$14,634,000	$49,752,123
Metro Transit – Commuter Rail*	$16,022,073	$403,673	$3,567,000	$12,051,400
Metro Mobility	$70,833,188	$0	$60,902,000	$9,931,188
Metropolitan Council Contracted Services – Regular Route Bus	$19,420,505	$2,444,084	$14,991,554	$1,984,867
Metropolitan Council Contracted Services – Transit Link	$7,471,058	$725,000	$4,618,720	$2,127,337
Metropolitan Council Contracted Services – Metro Vanpool	$1,513,880	$72,000	$732,697	$709,183
Total	$510,233,677	$21,209,724	$308,408,205	$181,615,748

*Greater Minnesota transit funding through MnDOT provides a portion of the state share for Northstar Commuter Rail. State funds dedicated to Greater Minnesota transit comprise 8.05% of Northstar's operating subsidy.

Table 42: Suburban Provider operating budget

SUBURBAN TRANSIT PROVIDERS	TOTAL BUDGET	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
Maple Grove Transit	$5,131,405	$0	$2,985,765	$2,145,640
Minnesota Valley Transit Authority	$19,156,108	$766,839	$15,489,743	$2,899,526
Plymouth Metrolink	5,372,836	$0	3,963,021	1,409,815
Southwest Transit	11,340,000	$0	8,431,000	2,909,000
Total	$41,000,349	$766,839	$30,869,529	$9,363,981

Table 43: Other transit provider operating budgets

OTHER TRANSIT PROVIDERS	TOTAL BUDGET	FEDERAL SHARE	STATE SHARE	LOCAL SHARE
University of Minnesota Transit	6,381,769	$0	$0	6,381,769
Total	6,381,769	$0	$0	6,381,769

2016 RECIPIENTS: TRANSIT COORDINATION ASSISTANCE PROJECT

Table 44: Metropolitan area

SYSTEM AND PROJECT	CONTACT	FEDERAL AWARD*
Dakota County, Hastings	Heidi Corcoran, 651-554-5807 Heidi.Corcoran@co.dakota.mn.us	$183,200.00
Newtrax, Inc., White Bear Lake	Mike Greenbaum, 651-846-9301 mikeg@newtrax.org	$132,800.00
Scott County, Shakopee	Alan Herrmann, 952-496-8610 aherrmann@co.scott.mn.us	$280,000.00
Washington County, Stillwater	Hally Turner, 651-430-4307 Hally.Turner@co.washington.mn.us	$103,200.00

Table 45: Greater Minnesota

System and Project	Contact	Federal Award*
VINE Faith in Action, Inc., Mankato	Pam Determan, 507-387-1666 pamdeterman@vinevolunteers.com	$56,000.00
Tri-Valley Community Action, Crookston	Cynthia Pic, 218-281-0700 cpic@tvoc.org	$289,600.00
Western Community Action, Inc., Marshall	Cathleen Amick, 507-537-1416 cathleen.amick@unitedcapmn.org	$81,600.00

*Figures presented are unaudited

INTERCITY BUS – 2016 EXPENDITURES

Table 46: Summary of intercity bus expenditures

INTERCITY BUS - TOTAL	TOTAL COSTS	FEDERAL SHARE	STATE SHARE	LOCAL/PRIVATE FUNDS
Jefferson Bus Lines	$3,463,192	$1,345,000	$1,012,000	$1,106,192
Land to Air Express	$388,961	$166,983	$166,983	$54,994
Tri-Valley Opportunity Council	$63,314	$31,114	$31,114	$1,085
Total	$3,915,466	$1,543,098	$1,210,098	$1,162,271

*Figures presented are unaudited.

Table 47: Expenditures by category and provider

ASSET CATEGORY	TOTAL COSTS	FEDERAL SHARE	STATE SHARE	LOCAL/PRIVATE FUNDS
Jefferson Bus Lines Marketing	$0	$0	$0	$0
Jefferson Bus Lines Capital	$0	$0	$0	$0
Jefferson Bus Lines Operating	$3,463,192	$1,345,000	$1,012,000	$1,106,192
Land to Air Express Marketing	$0	$0	$0	$0
Land to Air Express Capital	$0	$0	$0	$0
Land to Air Express Operating*	$388,961	$166,983	$166,983	$54,994
Tri-Valley Opp. Council Marketing	$0	$0	$0	$0
Tri-Valley Opp. Council Capital	$0	$0	$0	$0
Tri-Valley Opp. Council Operating	$63,314	$31,114	$31,114	$1,085

* Includes farebox revenue and operators' private funds or local funds.

INTERCITY BUS – 2017 BUDGET

Table 48: Intercity bus budget summary

SYSTEM	TOTAL COSTS	FEDERAL SHARE	STATE SHARE	LOCAL/PRIVATE FUNDS
Jefferson Bus Lines	$4,287,000	$1,632,000	$1,632,000	$1,023,000
Land to Air Express	$896,000	$378,000	$378,000	$140,000
Total	$5,183,000	$2,010,000	$2,010,000	$1,163,000

*Includes farebox revenue and operators' private funds or local funds.

Table 49: Intercity bus budget by provider

SYSTEM	TOTAL COSTS	FEDERAL SHARE	STATE FUNDS	LOCAL/PRIVATE FUNDS
Jefferson Bus Lines Marketing	$0	$0	$0	$0
Jefferson Bus Lines Capital	$0	$0	$0	$0
Jefferson Bus Lines Operating	$4,287,000	$1,632,000	$1,632,000	$1,023,000
Land to Air Express Marketing	$0	$0	$0	$0
Land to Air Express Capital	$0	$0	$0	$0
Land to Air Express Operating	$896,000	$378,000	$378,000	$140,000

Operating Statistics

2016 RIDERSHIP AND REVENUE HOURS SUMMARY

Table 50: Greater MN ridership and revenue hours by category

GREATER MN SYSTEM CATEGORY	TOTAL RIDERS	TOTAL HOURS
Elderly and Disabled	250,157	102,158
Rural	3,414,641	817,718
Small Urban	494,822	55,218
Urbanized	7,525,059	348,164
Other Service Providers	50,996	5,880
Total Greater Minnesota	11,735,675	1,329,138

Table 51: Twin Cities ridership and revenue hours by category

GREATER MN SYSTEM CATEGORY	TOTAL RIDERS	TOTAL HOURS
Metro Transit – Regular Route Bus	58,949,823	2,048,801
Metro Transit - Light Rail Transit	22,963,629	428,683
Metro Transit - Commuter Rail	711,167	14,974
Metro Mobility	2,133,727	1,101,710
Metropolitan Council Contracted Services – Regular Route Bus	2,628,263	228,703
Metropolitan Council Contracted Services – Transit Link	302,667	120,734
Metropolitan Council Contracted Services – Metro Vanpool	166,761	39,244
Suburban Transit Providers	5,252,284	297,772
Other Transit Services	3,997,582	49,848
Total Twin Cities Metro Area	97,105,903	4,330,469

GREATER MINNESOTA TRANSIT RIDERSHIP

Table 52: Elderly and disabled transit ridership in Greater Minnesota

ELDERLY AND DISABLED (ADA COMPLEMENTARY PARATRANSIT)	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Duluth Transit Authority STRIDE	27,643	28,190	1.98%	0.24%
East Grand Forks Transit Dial-A-Ride	4,098	4,365	6.52%	0.04%
Mankato-Greater Mankato Transit System	9,938	9,102	-8.41%	0.08%
Moorhead Metropolitan Area Transit Paratransit	19,633	21,461	9.31%	0.18%
Rochester Dial-A-Ride	45,062	46,518	3.23%	0.40%
St. Cloud Metro Bus Dial-A-Ride	133,717	140,521	5.09%	1.20%
Total – Elderly and Disabled	240,091	250,157	4.19%	2.13%

Table 53: Rural transit ridership in Greater Minnesota

RURAL TRANSIT PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Arrowhead Transit	605,312	665,986	10.02%	5.61%
Becker County Transit	43,047	38,908	-9.62%	0.33%
Brainerd & Crow Wing County Transit	81,870	80,671	-1.46%	0.68%
Brown County Heartland Express	53,526	55,110	2.96%	0.46%
Central Community Transit	152,105	178,707	17.49%	1.51%
Chisago-Isanti County Heartland Express	70,256	69,486	-1.10%	0.59%
Fosston Transit	14,855	15,890	6.97%	0.13%
Hubbard County Heartland Express	34,537	39,670	14.86%	0.33%
Lincoln County Heartland Express	7,943	0	NA	NA
Meeker County Public Transit	64,207	37,066	-42.27%	0.31%
Murray County Heartland Express	9,128	5,617	-38.46%	0.05%
Paul Bunyan Transit	127,172	124,257	-2.29%	1.05%
Pipestone County Transit System	27,192	0	NA	NA
Prairie Five RIDES	127,592	153,878	20.60%	1.30%
Prairieland Transit System	30,003	27,496	-8.36%	0.23%
PrairieLakes	0	56,105	NA	0.47%
Rainbow Rider Transit	166,433	171,498	3.04%	1.44%
Red Lake Transit	8,057	7,242	-10.12%	0.06%
Rock County Heartland Express	20,142	22,023	9.34%	0.19%
SEMCAC Transportation	56,471	56,486	0.03%	0.48%
Southern Minnesota Area Regional Transit	186,698	223,375	19.65%	1.88%
Three Rivers Hiawathaland Transit	299,616	306,719	2.37%	2.58%
Timber Trails Public Transit	49,869	50,894	2.06%	0.43%
Trailblazer Transit	228,061	234,514	2.83%	1.98%
Transit Alternatives	143,186	149,162	4.17%	1.26%

RURAL TRANSIT PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Tri-CAP Transit Connection	116,404	110,583	-5.00%	0.93%
Tri-Valley Heartland Express Bus	203,894	202,571	-0.65%	1.71%
VINE Faith in Action	10,694	10,186	-4.75%	0.09%
Wadena County Friendly Rider	45,173	54,023	19.59%	0.46%
Watonwan Take Me There	27,578	28,836	4.56%	0.24%
Western Community Action	157,234	207,600	32.03%	1.75%
White Earth Reservation Tribal Council	16,611	30,082	81.1%	0.25%
Total Rural	3,239,748	3,414,641	7.2%	28.76%

*Notes on transit ridership in Greater Minnesota
City of Benson merged into Prairie Five 8/1/16
Central Community Transit (Central Community Transit Joint Powers Board & Ecumen dba Meeker Public Transit) 8/1/16
Faribault – Martin County Transit Board (Faribault County & Martin County) 1/1/16
Meeker Public Transit (Ecumen) merged into Central Community Transit 8/1/16
Minnesota River Valley & VINE (Blue Earth, Nicolet and LeSeuer) 1/1/17
Murray County merged into United Community Action Partnership, Inc. 8/1/16
Prairie Five (Prairie Five CAC, Inc. & City of Benson) 8/1/16
Rock County merged into United Community Action Partnership, Inc. 1/1/17
City of St. Peter merged with LeSeuer County (Mississippi River Valley Transit) 1/1/17

Table 54: Small urban transit ridership in Greater Minnesota

SMALL URBAN PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Benson Heartland Express	41,823	23,999	-42.62%	0.20%
Granite Falls Heartland Express	23,055	24,337	5.56%	0.21%
Hibbing Area Transit	56,643	50,775	-10.36%	0.43%
LeSueur Heartland Express	27,482	23,458	-14.64%	0.20%
Morris Transit	62,177	62,293	0.19%	0.53%
St. Peter Transit	63,363	65,587	3.51%	0.56%
Winona Transit Service	247,524	244,373	-1.27%	2.08%
Total Small Urban	522,067	494,822	-5.22%	4.22%

Table 55: Urbanized regular route transit ridership in Greater Minnesota

URBANIZED (REGULAR ROUTE)	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Duluth Transit Authority	2,914,855	2,671,196	-8.36%	22.76%
East Grand Forks Transit	31,427	27,563	-12.30%	0.23%
La Crescent Apple Express	15,453	14,265	-7.69%	0.12%
Mankato-Greater Mankato Transit System	751,731	755,610	0.52%	6.44%
Moorhead Metropolitan Area Transit	459,292	459,303	0.00%	3.91%
Rochester Public Transit	1,701,609	1,708,454	0.40%	14.55%
St. Cloud Metro Bus	1,997,604	1,888,668	-5.45%	16.09%
Total Urban	7,871,971.00	7,525,059.00	-4.41%	64.11%

Table 56: Other transit service ridership in Greater Minnesota

OTHER TRANSIT SERVICES	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Northstar Link	55,388	50,996	-7.93	0.43%
Rural Rides	86,176	0	NA	NA
Total Other Transit Services	134,546	50,996	NA	0.43%

GREATER MINNESOTA TRANSIT SERVICE HOURS

Table 57: Elderly and disabled transit hours in Greater Minnesota

ELDERLY AND DISABLED (ADA COMPLEMENTARY PARATRANSIT)	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Duluth Transit Authority STRIDE	17,250	17,234	-0.1%	1.3%
East Grand Forks Transit Dial-A-Ride	4,824	4,858	0.7%	0.4%
Mankato-Greater Mankato Transit System	4,508	5,441	20.7%	0.4%
Moorhead Metropolitan Area Transit Paratransit	10,418	12,639	21.3%	1.0%
Rochester Dial-A-Ride	17,490	17,348	-0.8%	1.3%
St. Cloud Metro Bus Dial-A-Ride	43,592	44,638	2.4%	3.4%
Total – Elderly and Disabled	98,082	102,158	4.2%	7.7%

Table 58: Rural transit hours in Greater Minnesota

RURAL TRANSIT PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Arrowhead Transit	102,685	138,996	35.4%	9.6%
Becker County Transit	7,088	7,885	11.2%	0.5%
Brainerd & Crow Wing County Transit	16,750	15,734	-6.1%	1.1%
Brown County Heartland Express	11,456	13,057	14.0%	0.9%
Central Community Transit	31,922	41,051	28.6%	2.8%
Chisago-Isanti County Heartland Express	19,216	22,915	19.3%	1.6%
Faribault County Prairie Express	3,642	0	NA	NA
Fosston Transit	2,258	2,148	-4.9%	0.1%
Hubbard County Heartland Express	8,937	11,470	28.3%	0.8%
Lincoln County Heartland Express	3,567	0	NA	NA
Martin County Transit	16,397	0	NA	NA
Meeker County Public Transit	15,202	8,945	-41.2%	0.6%
Murray County Heartland Express	2,915	1,435	-50.8%	0.1%
Paul Bunyan Transit	23,115	26,742	15.7%	1.8%
Pipestone County Transit	6,715	0	NA	NA
Prairie Five Rides	34,630	38,737	11.9%	2.7%
PrairieLakes Transit	0	32,085	NA	2.2%
Prairieland Transit (SMOC)	10,315	13,346	29.4%	0.9%
Rainbow Rider Transit	48,365	51,303	6.1%	3.5%
Red Lake Transit	2,590	2,110	-18.5%	0.1%
Rock County Heartland Express	6,552	8,122	24.0%	0.6%
SEMCAC Transportation	17,748	19,434	9.5%	1.3%
Southern MN Area Regional Transit (Cedar Valley)	36,566	49,687	35.9%	3.4%
Three Rivers Hiawathaland Transit	46,067	51,310	11.4%	3.5%
Timber Trails Public Transit (Kanabec County)	11,080	11,455	3.4%	0.8%

RURAL TRANSIT PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Trailblazer Transit	40,461	44,355	9.6%	3.0%
Transit Alternatives (Productive Alternatives)	30,368	32,772	7.9%	2.3%
Tri-CAP Transit Connection	29,993	29,112	-2.9%	2.0%
Tri-Valley Heartland Express Bus	32,892	34,643	5.3%	2.4%
VINE Faith in Action	0	13,971	NA	1.0%
Wadena County Friendly Rider	8,957	12,037	34.4%	0.8%
Watonwan Take Me There	8,354	9,273	11.0%	0.6%
Western Community Action	41,119	55,845	35.8%	3.8%
White Earth Reservation Tribal Council	683,876	817,718	19.6%	56.2%
Total Rural	683,876	817,718	19.6%	56.2%

Table 59: Small urban transit hours in Greater Minnesota

SMALL URBAN PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Benson Heartland Express	4,838	2,864	-40.8%	0.2%
Granite Falls Heartland Express	2,860	3,059	7.0%	0.2%
Hibbing Area Transit	9,087	9,066	-0.2%	0.6%
LeSueur Heartland Express	4,035	4,142	2.6%	0.3%
Morris Transit	11,309	11,498	1.7%	0.8%
St. Peter Transit	7,125	7,297	2.4%	0.5%
Winona Transit Service	17,311	17,293	-0.1%	1.2%
Total Small Urban	56,565	55,218	-2.4%	3.8%

Table 60: Urbanized regular route transit hours in Greater Minnesota

URBANIZED (REGULAR ROUTE)	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Duluth Transit Authority	120,752	126,871	5.1%	9.7%
East Grand Forks Transit	3,430	3,454	0.7%	0.3%
La Crescent Apple Express	3,365	3,471	3.2%	0.3%
Mankato-Greater Mankato Transit System	21,868	22,858	4.5%	1.7%
Moorhead Metropolitan Area Transit	28,866	30,522	5.7%	2.3%
Rochester Public Transit	69,790	70,784	1.4%	5.4%
St. Cloud Metro Bus	87,017	90,204	3.7%	6.9%
Total Urban	335,087	348,164	3.9%	26.5%

Table 61: Other transit service hours in Greater Minnesota

OTHER TRANSIT SERVICES	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Northstar Link	5,495	5,880	7.0%	0.4%
Rural Rides	18,671	0	NA	NA
VINE Faith in Action	5,239	0	NA	NA
Total Other Transit Services	29,405	5,880	NA	0.4%

Table 62: Summary of transit hours in Greater Minnesota

SERVICE CATEGORY	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Elderly and Disabled (ADA Complimentary Paratransit)	98,082	102,158	4.2%	7.7%
Rural	683,876	817,718	19.6%	56.2%
Small Urban	56,565	55,218	-2.4%	3.8%
Urbanized Regular Route	335,087	348,164	3.9%	26.5%
Other Transit	29,405	5,880	-80.0%	0.4%
Total	1,203,015	1,329,138	10.5%	100.0%

GREATER MINNESOTA TRANSIT INDICATORS

Table 63: Elderly and disabled transit indicators in Greater Minnesota

ELDERLY AND DISABLED (ADA COMPLEMENTARY PARATRANSIT)	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Duluth Transit Authority STRIDE	$28.01	$45.81	1.64
East Grand Forks Transit Dial-A-Ride	$15.01	$13.49	0.90
Mankato-Greater Mankato Transit System	$46.84	$78.35	1.67
Moorhead Metropolitan Area Transit Paratransit	$20.89	$35.48	1.70
Rochester Dial-A-Ride	$18.83	$50.50	2.68
St. Cloud Metro Bus Dial-A-Ride	$28.00	$88.14	3.15
Average – Elderly and Disabled	$26.26	$51.96	1.96

Table 64: Rural transit indicators in Greater Minnesota

RURAL TRANSIT PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Arrowhead Transit	$11.9	$57.0	4.8
Becker County Transit	$11.1	$54.6	4.9
Brainerd & Crow Wing County Transit	$11.6	$59.7	5.1
Brown County Heartland Express	$12.0	$50.8	4.2
Central Community Transit	$12.7	$55.3	4.4
Chisago-Isanti County Heartland Express	$19.3	$58.4	3.0
Fosston Transit	$4.4	$32.3	7.4
Hubbard County Heartland Express	$10.4	$36.1	3.5
Meeker County Public Transit	$14.4	$59.8	4.1
Murray County Heartland Express	$17.0	$66.5	3.9
Paul Bunyan Transit	$10.7	$49.8	4.6
Prairie Five RIDES	$11.8	$47.0	4.0
PrairieLakes Transit System	$18.6	$32.5	1.7
Prairieland Transit System	$12.1	$24.9	2.1
Rainbow Rider Transit	$13.9	$46.6	3.3
Red Lake Transit	$21.5	$73.9	3.4
Rock County Heartland Express	$12.6	$34.2	2.7
SEMCAC Transportation	$18.3	$53.3	2.9
Southern Minnesota Area Regional Transit	$10.1	$45.4	4.5
Three Rivers Hiawathaland Transit	$8.6	$51.3	6.0
Timber Trails Public Transit	$18.2	$80.8	4.4
Trailblazer Transit	$15.9	$83.9	5.3
Transit Alternatives	$10.8	$49.0	4.6
Tri-CAP Transit Connection	$18.4	$69.9	3.8
Tri-Valley Heartland Express Bus	$10.6	$62.0	5.8
VINE Faith in Action	$13.6	$9.9	0.7

RURAL TRANSIT PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Wadena County Friendly Rider	$11.3	$50.6	4.5
Watonwan Take Me There Transit	$12.5	$39.0	3.1
Western Community Action	$13.7	$51.0	3.7
White Earth Reservation Tribal Council	$10.2	$17.2	1.7
Average Rural	$13.3	$50.1	$3.9

Table 65: Small urban transit hours in Greater Minnesota

SMALL URBAN PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Benson Heartland Express	$7.4	$62.4	8.4
Granite Falls Heartland Express	$5.3	$42.3	8.0
Hibbing Area Transit	$5.8	$32.5	5.6
LeSueur Heartland Express	$9.5	$54.0	5.7
Morris Transit	$6.5	$35.2	5.4
St. Peter Transit	$5.1	$45.6	9.0
Winona Transit Service	$2.6	$37.0	14.1
Average – Small Urban	$6.0	$44.1	$8.0

Table 66: Urbanized regular route transit hours in Greater Minnesota

URBANIZED (REGULAR ROUTE)	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Duluth Transit Authority	$4.7	$99.9	21.1
East Grand Forks Transit	$11.3	$90.1	8.0
La Crescent Apple Express	$22.1	$90.6	4.1
Mankato Heartland Express	$2.3	$75.1	33.1
Moorhead Metropolitan Area Transit	$4.1	$61.3	15.0
Rochester Public Transit	$3.9	$93.3	24.1
St. Cloud Metro Bus	$3.9	$80.9	20.9
Average – Urbanized Regular Route	$7.5	$84.5	$18.0

Table 67: Summary of transit hours in Greater Minnesota (average)

SERVICE CATEGORY	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Elderly and Disabled (ADA Complimentary Paratransit)	$26.26	$51.96	1.96
Rural	$13.3	$50.1	$3.9
Small Urban	$6.0	$44.1	$8.0
Urbanized Regular Route	$7.5	$84.5	$18.0

TWIN CITIES METROPOLITAN AREA RIDERSHIP

Table 68: Metropolitan Council transit system ridership

METROPOLITAN COUNCIL SYSTEM	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Metro Transit – Regular Route Bus	61,315,674	58,949,823	-3.9%	60.7%
Metro Transit – Light Rail Transit	15,999,993	22,963,629	43.5%	23.6%
Metro Transit – Commuter Rail	722,637	711,167	-1.6%	0.7%
Metro Mobility	2,020,700	2,133,727	5.6%	2.2%
Metropolitan Council Contracted Services – Fixed Route	2,742,389	2,628,263	-4.2%	2.7%
Metropolitan Council Contracted Services – Transit Link	370,787	302,667	-18.4%	0.3%
Metropolitan Council Contracted Services – Metro Vanpool	165,442	166,761	0.8%	0.2%
Total	83,337,622	87,856,037	5.42%	90.5%

Table 69: Suburban Provider transit system ridership

SUBURBAN TRANSIT PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Maple Grove Transit	837,343	864,781	3.28%	0.9%
Minnesota Valley Transit Authority	2,682,507	2,635,587	-1.75%	2.7%
Plymouth Metrolink	500,928	505,826	0.98%	0.5%
Southwest Transit	1,125,823	1,246,090	10.68%	1.3%
Total	5,146,601	5,252,284	2.05%	5.4%

Table 70: Other transit system ridership

OTHER TRANSIT PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
University of Minnesota Transit	3,480,269	3,997,582	14.9%	4.1%
Total	3,480,269	3,997,582	14.9%	4.1%

Table 71: Summary of transit system ridership

OTHER TRANSIT PROVIDERS	RIDERSHIP 2015	RIDERSHIP 2016	% CHANGE	% OF TOTAL RIDERSHIP
Metropolitan Council	83,337,622	87,856,037	5.4%	90.5%
Suburban Providers	5,146,601	5,252,284	2.05%	5.4%
Other Transit	3,480,269	3,997,582	14.9%	4.1%
Total All Groups	91,964,492	97,105,903	5.59%	100.0%

TWIN CITIES METROPOLITAN AREA REVENUE HOURS

Table 72: Metropolitan Council transit system hours

METROPOLITAN COUNCIL SYSTEM	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Metro Transit – Regular Route Bus	2,002,680	2,048,801	2.3%	47.3%
Metro Transit – Light Rail Transit	437,607	428,683	-2.0%	9.9%
Metro Transit – Commuter Rail	14,521	14,974	3.1%	0.3%
Metro Mobility	1,033,178	1,101,710	6.6%	25.4%
Metropolitan Council Contracted Services – Regular Route	225,522	228,703	1.4%	5.3%
Metropolitan Council Contracted Services – Transit Link	137,504	120,734	-12.2%	2.8%
Metropolitan Council Contracted Services – Metro Vanpool	39,100	39,244	0.4%	0.9%
Total	3,890,112	3,982,849	2.38%	92.0%

Table 73: Suburban Provider transit system hours

SUBURBAN TRANSIT PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Maple Grove Transit	30,206	30,962	2.50%	0.7%
Minnesota Valley Transit Authority	144,438	162,917	12.79%	3.8%
Plymouth Metrolink	35858	37668	5.05%	0.9%
Southwest Transit	55,509	66,225	19.30%	1.5%
Total	266,011	297,772	11.94%	6.9%

Table 74: Other transit system hours

OTHER TRANSIT PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL RIDERSHIP
University of Minnesota Transit	47,606	49,848	4.7%	1.2%
Total	47,606	49,848	4.7%	1.2%

Table 75: Summary of transit system hours

OTHER TRANSIT PROVIDERS	HOURS 2015	HOURS 2016	% CHANGE	% OF TOTAL HOURS
Metropolitan Council	3,890,112	3,982,849	2.38%	92.0%
Suburban Providers	266,011	297,772	11.94%	6.9%
Other Transit	47,606	49,848	4.71%	1.2%
Total All Groups	4,203,729	4,330,469	3.01%	100.0%

TWIN CITIES METROPOLITAN AREA RIDERSHIP

Table 76: Metropolitan Council transit system indicators

METROPOLITAN COUNCIL SYSTEM	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Metro Transit – Regular Route Bus	$5.00	$143.84	28.8
Metro Transit – Light Rail Transit	$2.90	$155.21	53.6
Metro Transit – Commuter Rail	$15.76	$748.58	47.5
Metro Mobility	$26.60	$51.51	1.9
Metropolitan Council Contracted Services – Regular Route	$6.09	$69.95	11.5
Metropolitan Council Contracted Services – Transit Link	$21.60	$54.14	2.5
Metropolitan Council Contracted Services – Metro Vanpool	$5.90	$25.06	4.2
Average	$12.0	$178.3	21.4

Table 77: Suburban Provider transit system indicators

SUBURBAN TRANSIT PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Maple Grove Transit	$5.56	$155.29	27.9
Minnesota Valley Transit Authority	$7.27	$117.58	16.2
Plymouth Metrolink	$8.32	$111.68	13.4
Southwest Transit	$8.64	$162.63	18.8
Average	$7.45	$136.80	$19.09

Table 78: Other transit system indicators

OTHER TRANSIT PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
University of Minnesota Transit	$1.40	$112.18	80.2
Average	$1.40	$112.18	80.2

Table 79: Summary of transit system indicators (averages)

OTHER TRANSIT PROVIDERS	COST / RIDE	COST / HOUR	PASSENGERS / HOUR
Metropolitan Council	$11.98	$178.33	21.4
Suburban Providers	$7.45	$136.80	19.1
Other Transit	$1.40	$112.18	80.2

Glossary

GLOSSARY

This glossary contains technical terms that may appear in the 2014 Minnesota Transit Report. Many of these terms have multiple definitions; therefore, terms are defined as they are used in the context of this report.

Accessible vehicle

A public transportation vehicle that does not restrict access, is usable and provides allocated space and/or priority seating for individuals who use wheelchairs.

Americans with Disabilities Act (ADA)

The Americans with Disabilities Act passed in July 1991 and gave direction to local transit agencies to ensure full access to transportation for persons with disabilities.

Base fare

The price charged to one adult for one transit ride. It excludes transfer charges, zone charges, express service charges, peak period surcharges and reduced fares.

Bus roadeo

An annual competition in which transit bus drivers demonstrate skills such as emergency stops and maneuvers.

Capital cost

The cost of equipment and facilities required to support transportation systems: vehicles, radios, shelters, etc.

Commuter service

Express transit service generally connecting residential areas and activity centers via a high speed, non-stop connection.

Coordination

A cooperative arrangement among transportation providers and/or purchasers which is aimed at realizing increased benefits through the shared management and/or operation of one or more transportation-related functions.

Dedicated funding source

A funding source which by law, is available for use only to support a specific purpose and cannot be diverted to other uses; e.g., the federal gasoline tax can only be used for highway investments and, since 1983, for transit capital projects.

Demand response/dial-a-ride service

A transportation service characterized by flexible routing and scheduling of relatively small vehicles to provide door-to-door or point-to-point transportation at the user's demand.

Fare

The payment for a ride on a passenger vehicle, whether cash, tokens, transfer or pass.

Fare box

A device that accepts coins, bills, tickets and tokens given by passengers as payment for rides.

Fare box recovery ratio

Total fare revenue divided by the total operating cost.

Federal Transit Administration (FTA)

An operating administration within the United States Department of Transportation that administers federal programs and provides financial assistance to public transit.

Fixed route

Transportation service operated over a set route or network of routes on a regular time schedule.

Flexible fixed route

See route deviation.

Funding classification

Greater Minnesota public transit services are categorized according to the following classifications in *Minn. Stat. 174.22:*

- Rural – A county or multi-county transit system serving a geographic area primarily with populations under 2,500 or a stand-alone transit system within a city of less than 2,500 people.
- Small Urban – A stand-alone transit system within a city of between 2,500 and 50,000 people.
- Urbanized – A transit system within a metropolitan area with populations greater than 50,000.
- ADA complementary paratransit – Demand response service for persons with disabilities in geographic areas where fixed route services are provided; provision of this service is required by the Americans with Disabilities Act. This is also described in Minnesota State Statutes as "Elderly and Disabled Service."

Intercity bus service

Transportation between metropolitan areas and rural areas, traveling over long distances, via an over-the-road coach with luggage space.

Light rail transit (LRT)

An electric railway system characterized by its ability to operate single cars or short trains along exclusive right-of-way at ground level, on aerial structures or in subways.

MAP-21

Moving Ahead for Progress in the 21st Century Act, signed into law in July 2012. MAP-21 established surface transportation funding programs for federal fiscal years 2013 and 2014.

Motor vehicle sales tax (MVST)

A source of revenue for Minnesota public transit. The percentages of this revenue source designated for metropolitan area and Greater Minnesota transit are defined in Minn. Stat. 297B.09.

Operating expenditures

The recurring costs of providing transit service; e.g., wages, salaries, fuel, oil, taxes, maintenance, depreciation, insurance, marketing, etc.

Operating deficit

Total operating expenditures minus total operating revenue.

Operating revenue

The total revenue earned by a transit agency through its transit operations. It includes passenger fares, advertising and other revenues.

Total operating cost

The total of all operating costs incurred during the transit system calendar year, excluding expenses associated with capital grants.

Paratransit

A flexible form of public transportation service that is not provided over a fixed-route; it is a demand responsive service typically for the disabled community.

Park and ride facility

A common location; e.g., parking lot, for individuals to park their personal vehicle and board a high occupancy travel mode such as a commuter train or bus.

Pass

A means of transit payment, usually a pre-paid card that is displayed to a bus driver in lieu of cash for the fare.

Peak period

The hours when traffic or transit passenger demand is the greatest, typically during morning and afternoon commuting hours.

Public transportation

Transportation service that is available to any person upon payment of the fare either directly, subsidized by public policy, or through some contractual arrangement, and which cannot be reserved for the private or exclusive use of one individual or group. “Public” in this sense refers to the access to the service, not to the ownership of the system that provides the service.

Ridership

The total of all revenue passengers, transfer passengers on second/successive rides and free ride passengers.

Passenger trip

A measure for one person making a one-way trip from origin to destination. One round trip equals two passenger trips.

Ridesharing

A form of transportation, other than public transit, in which more than one person shares the use of a vehicle, such as a van or car, to make a trip. Variations include carpooling or vanpooling.

Revenue hours

The number of transit vehicle hours when passengers are being transported. Calculated by taking the total time when a vehicle is available to the general public and there is an expectation of carrying passengers. Excludes deadhead hours, when buses are moving but not carrying passengers, but includes recovery/layover time.

Route deviation

Transportation service operating on a standard route along a public right of way, from which it may deviate from time to time, in response to a demand for its service or to take a passenger to a destination, after which it returns to its standard route.

Rural Transit Assistance Program (RTAP)

The section of the Federal Transit Act of 1991, as amended, that provides funds for training, technical assistance, research and other support services for rural transit providers.

Section 5303 (Metropolitan Planning Program)

The section of the Federal Transit Act of 1991, as amended, that provides financial assistance to metropolitan planning organizations that are responsible for conducting planning activities and technical assistance for public transit services. The program is expected to support the basic transportation planning process underway in urbanized areas, including capital planning, financial planning and operations-related planning essential to the provision of transit services.

Section 5304 (State Transportation and Planning Program)

The section of the Federal Transit Act of 1991, as amended, that provides financial assistance to the states for purposes of planning, technical studies and assistance, demonstrations, management training and cooperative research activities.

Section 5307 (Urbanized Area Formula Program)

The section of the Federal Transit Act of 1991, as amended, that authorizes grants to public transit systems in urban areas with populations of more than 50,000 for both capital and operating projects. Based on population and density figures, these funds are distributed directly to the transit agency from the FTA.

Section 5309 (Capital Program)

The section of the Federal Transit Act of 1991, as amended, that authorizes discretionary capital assistance for major capital needs, such as fleet replacement and construction of transit facilities.

Section 5310 (Elderly and Persons with Disabilities Capital Program)

The section of the Federal Transit Act of 1991, as amended, that provides grant funds for the purchase of accessible vehicles and related support equipment for private non-profit organizations to serve elderly and/or disabled people, public bodies that coordinate services for elderly and disabled, or any public body that certifies to the state that non-profits in the area are not readily available to carry out the services.

Section 5311 (Non-urbanized Area Formula Program)

The section of the Federal Transit Act of 1991, as amended, that authorizes grants to public transit systems in non-urbanized areas (fewer than 50,000 population). The funds initially go to the governor of each state. In Minnesota, MnDOT administers these funds.

Section 5316 (Job Access and Reverse Commute - JARC)

A formula-based federally-funded program established under SAFETEA-LU. The goal of the JARC grant program is to improve access to transportation services to employment and employment-related activities for welfare recipients and eligible low-income individuals to transport residents of urbanized areas and non-urbanized areas to suburban employment opportunities.

Section 5317 (New Freedom - NF)

A formula-based federally-funded program established under SAFETEA-LU. The goal of the New Freedom grant program is to provide additional tools to overcome existing barriers facing Americans with disabilities seeking integration into the workforce and full participation in society.

Service area

The geographic area that coincides with a transit system's legal operating limits; e.g., city limits, county boundary, etc.

Service hours

See revenue hours.

Service span

The duration of time that service is made available or operated during the course of the service day; e.g., 6 a.m. to 10 p.m.

Subscription service

Transportation service in which routes and schedules are prearranged to meet the needs of riders who sign up for the service in advance.

Transit

Transportation by bus, rail or other conveyance, either publicly or privately owned, that provides general or special service on a regular and continuing basis. The term includes fixed-route and paratransit services as well as ridesharing. Also known as mass transportation, mass transit, or public transit.

Transit dependent

A description for a population or person who does not have immediate access to a private vehicle, or because of age or health reasons cannot drive and must rely on others for transportation.

Vanpool

See ridesharing.

Vehicle Classification

MnDOT classifies transit vehicles according to the following categories:

- Class 300 – A small-size light-duty transit bus approximately 16-22 feet long with a raised roof and single or dual rear wheels (up to 12,500 gross vehicle weight rating).
- Class 400 – A medium-size light-duty transit bus approximately 20-30 feet long with a raised roof and dual rear wheels (12,300-16,000 gross vehicle weight rating).
- Class 500 – A medium-size medium-duty transit bus approximately 25-40 feet long (17,000-24,000 gross vehicle weight rating).

- Class 600 – A medium-size heavy-duty transit bus approximately 25-40 feet long (21,000-32,000 gross vehicle weight rating).
- Class 700 – A large-size heavy-duty transit bus/over-the-road bus approximately 30 feet and longer with a rear-mounted engine.